Postgraduate Taught Experience Survey questions
(2019 survey)

Quality of teaching and learning

1. **To what extent do you agree or disagree with the following statements regarding teaching and learning on your course?**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
Staff are good at explaining things						
Staff are enthusiastic about what they are teaching						
The course is intellectually stimulating						
The course has enhanced my academic ability						
The learning materials provided on my course are useful						
There is sufficient contact time (face to face and/or virtual/online) between staff and students to support effective learning						
I am happy with the support for my learning I receive from staff on my course						

Engagement

2. **Overall, to what extent do you agree or disagree with the following statements regarding engagement on your course?**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
I am encouraged to ask questions or make contributions in taught sessions (face to face and/or online)						
The course has created sufficient opportunities to discuss my work with other students (face to face and/or online)						
My course has challenged me to produce my best work						
The workload on my course has been manageable						
I have appropriate opportunities to give feedback on my experience						

Assessment and feedback

3. **To what extent do you agree or disagree with the following statements regarding assessment and feedback on your course? (Feedback includes oral and written feedback given in both formal and informal contexts)**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
The criteria used in marking have been clear in advance						
Assessment arrangements have been fair						
Feedback on my work has been prompt						
Feedback on my work (written or oral) has been useful						

Dissertation and Major project

If you are unsure what Dissertation or Major Project refers to, it could include a long-essay, independent research project, laboratory project, or other major supervised assessment task that forms an important part of your overall course.

4. **Are you currently planning, undertaking, or have completed, a dissertation or major project as part of your course?**
   - o Yes
   - o No

5. **What stage of your dissertation or major project are you currently at?**
   - o Planning
   - o Currently doing
   - o Completed

6. **To what extent do you agree or disagree with the following statements regarding your dissertation/ major project? If you have not had experience of an item then please select 'Not applicable or Too soon to say')**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable or Too soon to say
I understand the required standards for the dissertation / major project						
I am happy with the support I received for planning my dissertation / major project (topic selection, project outline, literature search, etc)						
My supervisor has the skills and subject knowledge to adequately support my dissertation / major project						
My supervisor provides helpful feedback on my progress						

Organisation and management

7. **To what extent do you agree or disagree with the following statements regarding the organisation and management of your course?**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
The timetable fits well with my other commitments						
Any changes in the course or teaching have been communicated effectively						
The course is well organised and is running smoothly						
I was given appropriate guidance and support when I started my course						
I am encouraged to be involved in decisions about how my course is run						

Resources and services

8. **To what extent do you agree or disagree with the following statements regarding the learning resources and support services at your institution?**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
The library resources and services are good enough for my needs (including physical and online)						
I have been able to access general IT resources (including physical and online) when I needed to						
I have been able to access subject specific resources (e.g. equipment, facilities, software) necessary for my studies						
I am aware of how to access the support services at my institution (e.g. health, finance, careers, accommodation)						

Skills development

9. To what extent do you agree or disagree with the following statements regarding the development of skills on your course?

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
As a result of the course I am more confident about independent learning						
My confidence to be innovative or creative has developed during my course						
My research skills have developed during my course						
My ability to communicate information effectively to diverse audiences has developed during my course						
I have been encouraged to think about what skills I need to develop for my career						
As a result of the course I feel better prepared for my future career						

Overview

10. To what extent do you agree or disagree with the following statements about your overall experience on your course?

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
Overall, I am satisfied with the quality of the course						

11. Please comment on one thing that has been most enjoyable or interesting on your course:

12. Please comment on one thing that would most improve your experience of your course:

Motivation

13. My main motivations for taking this postgraduate programme were:
- To enable me to progress to a higher level qualification (e.g. PhD)
- To progress in my current career path (i.e. a professional qualification)
- To change my current career
- To improve my employment prospects
- As a requirement to enter a particular profession
- To meet the requirements of my current job
- For personal interest
- Other (please specify)

14. **I am studying for this qualification at this particular institution because of:**
    o Overall reputation of institution
    o Reputation in chosen subject area / department
    o Reputation of the course tutors
    o It was recommended to me
    o Graduates from this institution have good career and employment prospects
    o I have studied at this institution before
    o Location of institution
    o The content of the course
    o The way the course is structured or assessed
    o My employer advised or encouraged me to do it
    o Delivery of the course is flexible enough to fit around my life
    o Funding was available to study this particular course
    o The cost of the course compared to other institutions
    o It is the only institution offering this course
    o Other (please specify)

15. **Would you agree or disagree that the information provided by your institution (including course specific information) to help you choose your course was:**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
Easy to find						
Useful						
Accurate						

UCL questions

16. **Please respond to this statement about UCL Library and IT services:**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
The library study spaces have been sufficient for my needs						
Online resources and communications in Moodle have supported my learning well						
I have been supported to develop the skills I need to work in a digital environment						

17. **Careers support**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
The career development on my academic course has lived up to my expectations so far						

Careers events I have attended or services I have used were useful (if applicable)						

18. **Have you ever accessed UCL student support for any of the following: disability support, mental health and wellbeing support, or psychological services? (your answers are anonymous)**
- o Yes
- o No
- o Prefer not to say

19. **Overall, I received the help I needed from: (please respond for the service or services you used only)**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
Mental health (drop-in service or appointments)						
Wellbeing (drop-in service or appointments)						
Disability (drop-in service or appointments)						
Counselling and psychological support						

20. **As a student with disability (only answer if applicable to you):**

	Definitely agree	Mostly agree	Neither agree nor disagree	Mostly disagree	Definitely disagree	Not applicable
I am receiving the support I require to help me manage the impact of my disability on my studies						
The course materials are accessible for me						
I have been able to physically access the UCL campus						

21. **Would you recommend UCL to others thinking of studying here?**
- o I would actively encourage people to apply to UCL
- o I would encourage others to apply to UCL if asked
- o I would discourage others from applying to UCL if asked
- o I would actively discourage others from applying to UCL

If you have any further comments on your student experience or issues raised in this survey, please provide them here

Which category does your comment relate to (select all that apply)

- Teaching and Learning
- Engagement
- Assessment and feedback
- Dissertation or major project
- Organisation and management
- Resources and services
- Skills development
- Information provided by UCL
- Student Support Services (such as IT support, libraries, student support and Well-being, careers, accommodation, the Students Union, etc.)
- Other

Demographic questions

22. **What is your age?** [hidden]
    - 25 years old or younger
    - 26-30 years old
    - 31-35 years old
    - 36-40 years old
    - 41-45 years old
    - 46-50 years old
    - 51-55 years old
    - 56 years old or older
    - Prefer not to say

23. **What is your gender?** [hidden]
    - Male
    - Female
    - Prefer not to say
    - Other (please specify)

24. **Do you consider yourself to have a disability? (for example dyslexia, long-term illness, mental health condition, physical impairment)**
    - Yes
    - No
    - Prefer not to say

24a. **If yes, please choose one or more of the following options:**
    - A social/communication impairment such as Asperger's syndrome/other autistic spectrum disorder
    - Blind or a serious visual impairment uncorrected by glasses
    - Deaf or serious hearing impairment
    - Long standing illness or health condition such as cancer, HIV, diabetes, chronic heart disease, or epilepsy
    - A mental health condition, such as depression, schizophrenia or anxiety disorder
    - A specific learning difficulty such as dyslexia, dyspraxia, or ADHD
    - A physical impairment or mobility issues, such as difficulty using your arms or using a wheelchair or crutches
    - A disability, impairment or medical condition that is not listed above
    - Prefer not to say

25. **When you started your course, did you consider yourself to be fluent in the language you are taught in?**
   - ○ Yes
   - ○ No
   - ○ Prefer not to say

26. **To what extent do you agree or disagree that you have received appropriate support for your language need?**
   - ○ Definitely agree
   - ○ Mostly agree
   - ○ Neither agree nor disagree
   - ○ Mostly disagree
   - ○ Definitely disagree
   - ○ Not applicable

If you have any further comments on the support for your language needs provided by your institution, please provide them here:

27. **Where do you consider to be your permanent home?** [hidden]
   - ○ List of countries

28. **What is your ethnic background? Please choose one option that best describes your ethnic group or background)** [hidden]
   - ○ White
   - ○ White: Gypsy or Traveller
   - ○ Black or Black British: Caribbean
   - ○ Black or Black British: African
   - ○ Any other Black background
   - ○ Asian or Asian British: Indian
   - ○ Asian or Asian British: Pakistani
   - ○ Asian or Asian British: Bangladeshi
   - ○ Chinese
   - ○ Any other Asian background
   - ○ Mixed: White and Black Caribbean
   - ○ Mixed: White and Black African
   - ○ Mixed: White and Asian
   - ○ Mixed: Any other Mixed background
   - ○ Arab
   - ○ Any other ethnic background

About your course

29. **I am registered (currently studying at this institution) for the qualification of:** [hidden]
   - ○ Taught Masters (for example MBA, LLM, MSc, MEng)
   - ○ Postgraduate certificate (including PGCE)
   - ○ Postgraduate Diploma
   - ○ Other (please specify)

30. **Please indicate, which of the following most closely matches your discipline (click more info if you are unsure of which discipline you are in). Please note that a) if you are undertaking teacher training, you should select 'Teacher Training' rather than the**

discipline you aim to teach; b) if you are studying management or business in relation to a particular discipline then you should select that discipline (e.g. nursing, tourism, computer science): [hidden]

Teacher Training (please indicate this if you are undertaking Teacher Training - not the discipline that you teach)
Education studies (including Research Skills in Education; and Academic Studies in Education)
Social Work (including Child Care and Community Work)
=-======
Medicine and Dentistry
Medical Science and Pharmacy (including Anatomy; Neuroscience;
Pharmacology; Physiology and Pathology)
Nursing (including Midwifery)
Other subjects allied to Medicine (for example: Aural and Oral sciences; Nutrition; Public Health; Medical Technology)
==-=====
Biology and related Sciences (including Biochemistry, Ecology, Genetics, and Microbiology)
Sports Science (including Sport Coaching, Sport Development, Sport Studies)
Psychology
Veterinary Sciences (for example: Pre-Clinical and Clinical Veterinary Medicine)
Agriculture and related subjects (for example: Food & Beverage Studies; Animal Science; Environmental Conservation)
===-====
Physical Science (for example: Physics; Chemistry; Forensic and Archaeological Science; Geology)
Physical Geography and Environmental Science
Mathematical Sciences (including Statistics and Operations Research)
Computer Science
Mechanically-based Engineering (including Aerospace Engineering; Production & Manufacturing Engineering)
Electronic and Electrical Engineering
Civil and Chemical Engineering (and other Engineering not covered above)
Technology (for example: Biotechnology; Maritime Technology; and Materials Technology)
====-===
Architecture; Building and Planning
Human and Social Geography
Sociology; Social Policy and Anthropology
Politics (including International Studies)
Law
Economics
=====-==
Business (including Marketing)
Management (including Human Resource Management)
Finance and Accounting
Tourism; Transport; Travel (and others in Business and Administrative studies not covered above)
======-=
Media studies (including Media Production)
Communications and Information studies (including Publishing and Journalism)
English-based studies (for example: English Language; English Literature; Scots Literature)
European Languages and Area studies
Other Languages and Area studies
History and Archaeology
Philosophy; Theology and Religious studies
=======-
Art and Design
Performing Arts (including Music; Dance; and Drama)
Other Creative Arts (for example: Cinematics; Photography; Crafts)
========
Combined

31. **I am currently registered as studying?** [hidden]
    o Full-time
    o Part-time

32. **I am:** [hidden]
- Primarily a face to face learner [e.g., based at my institution]
- Primarily a distance learner [e.g. work based learner, OU student]

About your education and career

33. **When you started your course, what was your highest level qualification**
- Qualifications below undergraduate degree (e.g. A-level, HND)
- Undergraduate degree or equivalent (e.g. BSc, DipHE, FdA)
- Postgraduate degree (e.g. MA, PGCE, PhD)
- No academic qualifications but professional experience
- Other (please specify)

34. **Did any of your parents/guardians complete a university degree course or equivalent (for example BA, BSc, MBA)?**
- Yes
- No
- Don't know
- Prefer not to say

35. **Are you currently in paid employment?**
- Yes
- No

36a. If 'Yes', how many hours of paid employment do you undertake in a typical week (term time)?
- 1-10 hours
- 11-20 hours
- 21-30 hours
- More than 30 hours

36. **How do you fund your tuition fees?**
- Self-funded (including family or other personal contributions or loans)
- Part self-funded, part externally funded
- Externally funded (including funding body, university, employer or government)

37. **Have you considered, for any reason, leaving or suspending your postgraduate taught course?**
- Yes
- No
- Prefer not to say