



# ALL THE HELP WE CAN GIVE IN ONE PLACE



We Can Help With	We Signpost To
Accessing Support & Wellbeing Services	Student Visa Advice ( <a href="#">Visa Advice Team</a> )
Statement of Award Letter (Self-Service Via Portico)	Student Immigration ( <a href="#">Immigration and Compliance Team</a> )
Statement of Student Status Letter (Self-Service Via Portico)	Graduation Ceremonies ( <a href="#">Graduation Team</a> )
Statement of Student Status to open UK Bank Account (Self-Service Via Portico)	Module Selections / Timetables / Attendance (Your Academic Department)
Council Tax Exemption (Self-Service Via Portico)	Interruptions / Withdrawals (Your Academic Department / Student Records Team)
Schengen Visa / Overseas Travel Letter	Certificates / Transcripts (Student Records Team)
Pre-Merger IOE Statement of Award Letters	Accommodation ( <a href="#">Accommodation Team</a> )
World Education Service Forms / Statement of Award Requests	Prospective Students ( <a href="#">Admissions Team</a> )
16-25 Railcard Application Form 16+ Oyster Card Application Form	Funding ( <a href="#">Student Funding Team</a> )
Affiliate Arrival and Departure Form	Tuition Fee Payment / Deadline Extension ( <a href="#">Fees Team</a> )
DBS Initiations / Document Verification	18+ Oyster Card Application (Student Records Team)
Third Party Award and Enrolment Verification	Exam Results (Your Academic Department)
Tuition Fee Invoices / Receipts	Extenuating Circumstances / SoRA (Your Academic Department / <a href="#">Disability, Mental Health, and Wellbeing Team</a> )
Enrolment / Pre-Enrolment	ID Cards / Access Extension ( <a href="#">Security Systems Team</a> / Your Academic Department)
Updating Personal Information	Intercollegiate Forms (Your Academic Department)
UCL Policies / Academic Regulations	Programme Changes (Your Academic Department / Student Records Team)
<b>We offer in-person, telephone and askUCL support. For current opening hours, please <a href="#">check our website</a>.</b>  Bloomsbury - Student Enquiries Centre, 1st floor Student Centre, 27-28 Gordon Square, London WC1H 0AH  UCL East - SSW Hub in core A & Library counter in core D, 2nd floor Marshgate, 7 Sidings St, London E20 2AE  +44 (0)20 3108 8836	Research Passport Form (Your Academic Department / <a href="#">Joint Research Office</a> )
	Affiliate Learning Agreement Form (Your Academic Department)
	IT Support ( <a href="#">Information Service Division</a> )