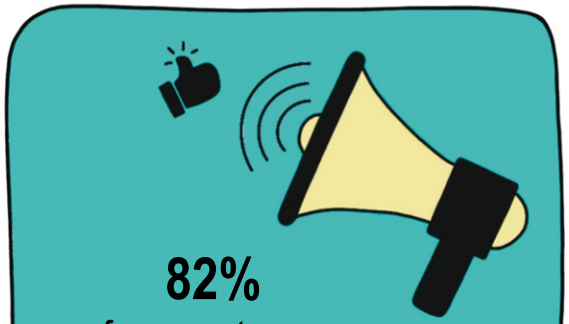
STUDENT ENQUIRIES CENTRE
ANNUAL ONLINE
SURVEY
RESULTS
2023.

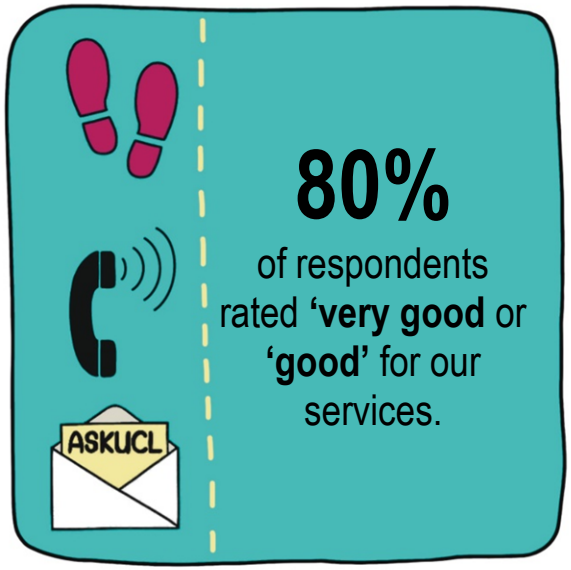
80%
of our customers rated **'excellent'** or **'good'** to our overall service.

SPEED OF RESPONSE

66%
scored as **'excellent'** or **'good.'**



82%
of our customers rated **'excellent'** or **'good'** to our **Tone of Voice.**



80%
of respondents rated **'very good** or **'good'** for our services.

84%
of respondents rated the usefulness of our responses as **'very helpful'** or **'helpful.'**