Disability, Mental Health and Wellbeing Support: Applicant Process

1. **Student applies to UCL and accepts their offer**
2. **Student completes pre-enrolment and fills out the Applicant Support Questionnaire (ASQ)**
3. **Student contacts Student Support and Wellbeing to discuss support for pre-existing condition**
4. **Student Support and Wellbeing (SSW) contact student offering them an appointment with an adviser to discuss support**
5. **Student has an appointment with Disability, Mental Health and Wellbeing (DMHW) adviser**
6. **AND**
   - Advice is given around both internal and external sources of support including Summary of Reasonable Adjustments (SORA), Non-Medical Helpers (NMH) and Disabled Students’ Allowance (DSA).
   - Student provides medical evidence.
7. **Student applies for Disabled Students’ Allowance if eligible**
8. **Disability, Mental Health and Wellbeing adviser and manager organise UCL funded Non-Medical Helper support if student needs it**
9. **Disability, Mental Health and Wellbeing adviser drafts Summary of Reasonable Adjustments**
10. **Student requires complex adjustments and support – Disability, Mental Health and Wellbeing Adviser liaises with department**