



Registration Terms and Conditions

The 5th QHRN Conference

'Negotiating trust: exploring power, belief, truth and knowledge in health and care'

It is your responsibility to ensure all details given on the online registration form are accurate and that you pay careful attention to online accessibility requirements, particularly if you are making the booking on behalf of someone else.

It is your responsibility to ensure you have the permission of each person you register to provide their personal details, including email address, for conference registration.

Conference cancellation and substitution policy

For cancellation requests submitted on or before Monday 18th January 2021 75% of the conference registration fee will be refunded.

For cancellation requests submitted after Monday 18th January 2021 no refunds will be made.

Please note that if at the point of cancellation an invoice for the conference registration fee has been delivered but remains unpaid in whole or in part then:

- If a cancellation request is submitted on or before Monday 18th January 2021 25% of the conference registration fee remains due from the cancelling delegate
- If a cancellation request is submitted after Monday 18th January 2021 the whole of the conference registration fee remains due from the cancelling delegate

You must follow these instructions to notify us of any substitutions or cancellations. Substitutions are offered free of charge.

If a registered delegate is unable to attend the conference and there will be no substitution he/she should:

1. Email the request to cancel to qhrn@ucl.ac.uk stating the name, email address and institution of the registered delegate who's booking you wish to cancel

If a registered delegate is unable to attend the conference but wishes to substitute someone to attend in his/her place then he/she should use the above procedure notifying the substitute details, i.e. name, job title, organisation, email address and any special requirements.

This cancellation policy applies to registration for both the conference and pre-conference workshops.