

# The IST-ID Study Quantitative Results

Clinical and cost evaluation of intensive support teams (IST-ID) for adults with intellectual disabilities and challenging behaviour

## Information:

ISTs are specialist services that were formed to support people with intellectual disabilities who display challenging behaviour in the community. A number of different terms are used to describe ISTs including “peripatetic teams”, “assertive outreach teams”, and “specialist behaviour teams”.

We use the term intellectual (also called learning) disabilities (ID) in this booklet.

This is one of two online booklets showing the findings of the IST-ID study.

Follow the line to read content in order.

## Background

Approximately  
**18%**

of adults with intellectual disabilities living in the community display any challenging behaviour



Concerns that this leads to:

unnecessary long-term prescription of psychotropic medication

abuse

increased rates of hospitalisation

exclusion

poorer health

Perhaps, but more insight is needed to recommend a preferred model to NHS commissioners

- different types of IST-ID operation
- outcomes for their clients

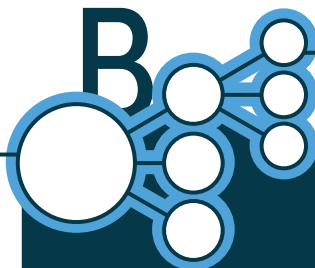
Intensive support teams (IST-ID)  
The right service to help?

# Objectives

**A**  
To describe the provision of IST-ID care across England



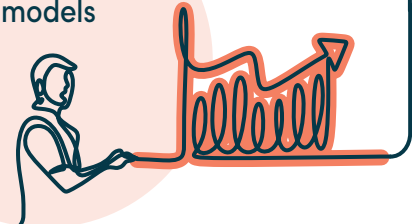
**B**  
To create a typology of IST-ID models based on common characteristics currently operating in England



**C**  
To compare the clinical effectiveness of different IST-ID models that best support improved outcomes for challenging behaviour



**D**  
To investigate the cost-effectiveness of different IST-ID models



**E**  
Human Impact

To understand the impact of IST-ID on the lives of adults with intellectual disabilities who display challenging behaviour, their families and/or paid carer and IST-ID managers and professionals.



# Methods

## Stage 1

Identify IST-ID through a screening survey sent to all specialist community intellectual disability services.



Identified through Clinical Commissioning Groups (CCGs), online searches, previous research, and the 48 Transforming Care partnerships, including all community intellectual disability services.

## Stage 2

IST-ID managers completed a separate comprehensive survey mapping the current IST-ID provision and geographical distribution in England



**21**

of these IST-ID's were recruited to a mixed-method cohort study

## Criteria



Operational for +12 months

**226**

participants were recruited in the study

Individual-level data were collected at baseline and at 9 months



Agreed to achieve recruitment targets based on estimates via the local capacity and capability assessment



Committed to fund the service for the study duration

# Measures

## Primary

a change in challenging behaviour as measured by the Aberrant Behaviour Checklist-Community version 2 (ABC-C)



## Secondary measures included:



mental health status



clinical risk



quality of life



service use

## Additional measures:



sociodemographic characteristics



additional health comorbidities



change in accommodation and reasons for it



level of functioning number



length of admissions to psychiatric hospital



50

semi-structured in-depth interviews with family or paid carers, adults with intellectual disability or focus groups with IST-ID managers professionals from either IST-ID model

You can find more about the stakeholder experience in our other online magazine.

## Supplementary data

Patient throughput of

21  
IST-ID



number of caseload and referrals over the past 12 months



length of time from referral to assessment and/or delivery of care plan, collaboration with other services etc.)



A desk-based review of operational policies (n=19)



Online survey investigating healthcare professionals views from Cognitive Impaired and Dementia Service (CIDS) on the service pathway e.g., number of referrals, reasons for referrals, support offered.

# Results

## Objective A To describe the provision

# A



**80** IST-ID identified across England that provides support to adults with intellectual disability who display challenging behaviour.

**73** IST-ID (91%) returned an in-depth survey about their provision of care

## To create a typology

Two IST-ID models were identified

# B

### Enhanced

These included IST-ID integrated into the community intellectual disability services. Enhanced IST-ID are likely to:



provide long-term support



accept self-referrals



have a large caseload

### Independent



Comprised of stand-alone services



More likely to use measures to monitor progress

Both models described person-centred positive behaviour support as the main therapeutic intervention.



## Objective C Clinical effectiveness

# C



Overall, there was a reduction in challenging behaviour at 9 months

mean(SD) difference at baseline 63(33)  
mean(SD) difference at 9 months follow-up: 56(34) in both models

### Primary

The observed ABC-C score at follow-up

**21%** **Independent**  
Challenging behaviour reduced by 21% at follow-up

**13%** **Enhanced**  
reduced by 13%  
*but this difference was not statistically significant ( $\beta$ : 3.08; 95% CI: -7.32, 13.48;  $p=0.561$ ).*

### Secondary

There were also no statistically significant differences in secondary outcomes

Both models had a similar impact on:



mental health status



reduction of risk



quality of life

### Medications

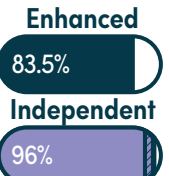


All medications:

Polypharmacy at a mean of **5** for both models

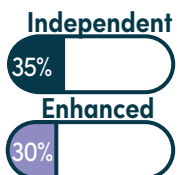
Psychotropics

% of participants on antipsychotics at baseline



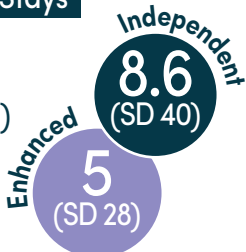
*Small reductions (91%) at 9 months in the Independent model*

% of participants who were prescribed psychotropics other than antipsychotics

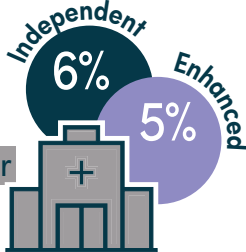


### Inpatient Stays

Psychiatric inpatient: mean (=SD) bed days:



% of participants admitted at least once over the course of the study



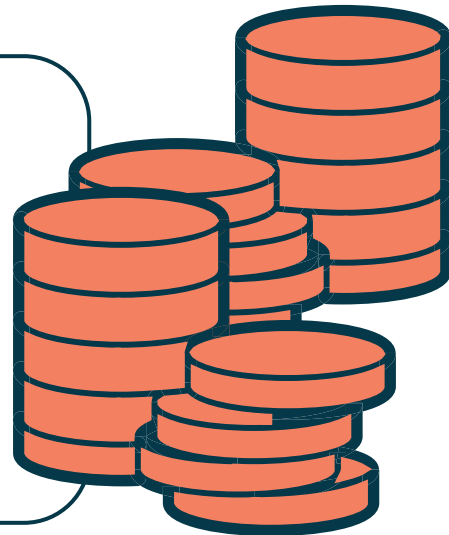
**Objective D**  
Cost effectiveness

**D**

Mean total health and social care cost over 9 months follow-up was:

**Independent** £15,324.18    **Enhanced** £15,302.66

*though not statistically significant (mean difference £3409.95; 95% CI [-£9957.92, £4039.89]).*



**Objective E**  
Human Impact

**E**

Health related quality of life based on carer report

**QALYS**

QALY (quality-adjusted life-year) is a generic measure of disease burden, is used in economic evaluation to assess the value of interventions

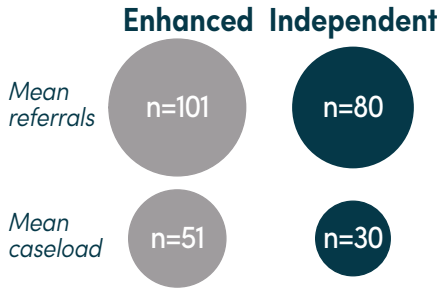
**Independent**  
0.504

**Enhanced**  
0.463



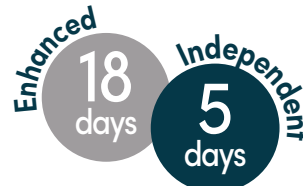
## Service-level processes and outcomes

### The caseload & number of referrals in IST-ID

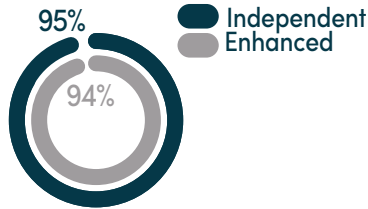


### Time to respond to referrals

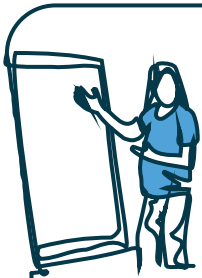
Service users were engaged with the IST-ID with a mean episode time duration of at least 6 months



### Service users' engagement with the IST-ID, as reported by IST-ID managers, was high



### Delivery of a management plan following assessment



Training of family or paid carers was reported as core function

**31** healthcare professionals from community Intellectual Disability Teams who referred adults with intellectual disability to the IST-ID said **commonest reason for referral was the management of challenging behaviour and decline in mental health**

For **19**

IST-ID the remit was



Support adults with intellectual disabilities in placement breakdown



Reduce hospital admissions



Deliver interventions for challenging behaviours



Ensure community integration to benefit the well-being and quality of life of the individual



Operated outside of working hours (10 out of 19)

Part of the work the IST-ID delivered included:



Raising awareness about challenging behaviour



PBS plans



Home support



Signposting to other services

But: referrers also raised concerns around funding of IST-ID, delay in response during a crisis, need for a range of interventions and greater clarity of IST-ID role

# Conclusions

IST-ID appear to be exclusively a treatment service rather than a rapid response to a crisis with slow turnover of referrals

Some variation between IST-ID models but similar improvements in clinical outcomes

Some aspects of the role of IST-ID could be devolved to social care professionals especially around care coordination



Operational policies clearly described the role of IST-ID but more clarity needed around their specific characteristics and expectations in terms of key performance indicators

The independent model appears to be associated with gains in referral response and admission times. Commissioners of services may choose a model that works best in their local circumstances.



**PSYCHIATRY**

**Chief Investigator** : Angela Hassiotis

**Co-applicants**: Ken Courtenay, Vicky Crossey, Ian Hall, Rebecca Jones, Peter Langdon, Bryn Lloyd-Evans, Nicola Morant, Renee Romeo and Laurence Taggart.

**Researchers**: Jessica Budgett, Leila Hamza, Isobel Harrison, Athanasia Kouroupa, Louise Marston, Victoria Ratti, Peiyao Tang and Amy Walsh.

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