

be used, making the method accessible to third-world countries. If enough genomic DNA is available, the diagnosis can be made by direct visualisation of the amplified sequences after staining of the gel with ethidium bromide.⁴ In view of its high sensitivity, the technique has been applied to single hairs⁵ and now, as Mr Lench and his colleagues indicate, to samples obtained by mouthwash. This latter variation has enormous potential in population screening for single gene disorders such as cystic fibrosis.

PCR is very specific, permitting the detection of viral pathogens even when there is a large excess of host nucleic acid. It has been applied to the detection of human immunodeficiency virus⁶ and human papillomavirus.⁷ PCR analyses can be successfully carried out on formalin-fixed, paraffin-embedded tissues because the reaction is not dependent on high-molecular-weight DNA.⁸ Thus analysis at the DNA level can be correlated with histological and clinical information.

PCR amplification is already playing a major role in many laboratories. Automation of the reaction promises the development of rapid, low cost, non-radioactive detection methods for an enormous number and variety of clinical applications.

CRITICAL QUESTIONS; CRITICAL INCIDENTS; CRITICAL ANSWERS

"It may be difficult for the junior student to realise that all he learns in the earlier courses is necessary to equip him for the work of a doctor in general practice; but he may rest assured that it is. . . . Nothing has been omitted that is necessary, and nothing has been included that is superfluous."—A. MILES; *A guide to the study of medicine*; 1925.¹

WHAT should medical students be taught? Readers of our correspondence columns (April 16, p 889; May 7, p 1054) will have already noted some debate about the obstetric input. The Hippocratic aphorism, *ars longa, vita brevis*, becomes ever more difficult as the medical art lengthens exponentially while student life remains fixed at five years. The traditional (and still prevalent) solution teaches everything a student might ever conceivably need, and produces a curriculum overflowing with biochemical pathways, physiological niceties, psychological details, and a host of obscure diseases. An alternative solution teaches those things that are especially needed. But what are they? Answers given by medical school committees typically reflect medical school power politics rather than practitioners' actual needs.

The problem of defining course content has now been approached by Waterston,² who revives the critical incident technique,³ a method developed by Flanagan, an occupational psychologist, and described as the most successful method for developing taxonomies of clinical

competence.⁴ The starting point is actual events in medical practice, reported by practitioners, nurses, patients, or other interested parties. A critical incident is defined as: "any episode of patient care in which . . . specific actions by a physician had . . . specific beneficial or detrimental effects on a patient. The term 'critical' simply means that, very likely, the physician's actions were directly responsible for the effects observed in the patient."⁵ A particular, clearly defined piece of knowledge, or an action, skill, or attitude, has therefore indisputably resulted in good or bad practice. Several hundred or several thousand such incidents are classified by several assessors, until the final distillate isolates the skills actually needed for the job, rather than those that are merely desirable in an ideal world. The authors of the most influential of such studies, used to revise the American National Board of Examiners' part III examination, commented that: ". . . these [critical incident] records provide a most interesting—and also a rather disturbing—description of what actually goes on during internship".⁶

Incidents in child health in primary care² emphasise the difference between necessary knowledge and knowledge that is only potentially useful. From the massive diagnostic panoply of paediatric neurology, Waterston² isolates for special emphasis the differential diagnosis of recurrent convulsions and of a large head in infancy, and the recognition and early diagnosis of meningitis and meningococcal septicaemia, Reye's syndrome, herpes encephalitis, and muscular dystrophy. Here one has a rational, if controversial, basis for curriculum development and assessment, and a technique for defining the core curriculum.⁷

The critical incident technique is sometimes so modified as to lose its special features,⁸ so that, like Molière's Monsieur Jordain, who was surprised to find that he had spoken prose all his life, one suspects oneself of always having used the method without awareness. There are no formal assessments of either validity^{9,10} or reliability (although critical incidents are the basis of the very reliable situational interview¹¹); nonetheless, the technique undoubtedly elicits the key components of a skill, and helps formulate precise teaching objectives in undergraduate and postgraduate medical education. In 1968, the American Board of Orthopedic Surgery classified 1700 critical incidents contributed by 1100 orthopaedic surgeons, into nine major categories and ninety-four sub-categories which formed standardised material for the oral certification examination.¹² Much more specifically, the method elucidated sixty-two separate important skills for administering epidural anaesthetics.¹³ It has also been used in creating a medical school curriculum,¹⁴ assessing doctor-

5. Higuchi R, von Beroldingen CH, Sensabaugh GF, Erlich HA. DNA typing from single hairs. *Nature* 1988; 332: 543-46.
6. Ou C-Y, Mitchell SW, Krebs J, et al. DNA amplification for direct detection of human immunodeficiency virus-1 (HIV-1) in DNA of peripheral mononuclear cells. *Science* 1987; 239: 295-97.
7. Shubata DK, Arheim N, Martin WJ. Detection of human papilloma virus in paraffin-embedded tissue using the polymerase chain reaction. *J Exp Med* 1988; 167: 225-30.
8. Imprain CC, Saiki RK, Erlich HA, Teplitz RL. Analysis of DNA extracted from formalin-fixed, paraffin-embedded tissues by enzymatic amplification and hybridization with sequence-specific oligonucleotides. *Biochem Biophys Res Comm* 1987; 142: 710-16.
1. Miles A. *A guide to the study of medicine*. Edinburgh: Oliver and Boyd, 1925.
2. Waterston T. A critical incident study in child health. *Med Educ* 1988; 22: 27-31.
3. Flanagan JC. The critical incident technique. *Psychol Bull* 1954; 51: 327-58.

4. Newble DI. The evaluation of clinical competence. *Med J Aust* 1976; ii: 180-83.
5. Sanazaro PJ, Williamson JW. Physician performance and its effects on patients. *Med Care* 1970; 8: 299-308.
6. Hubbard JP, Levitt EJ, Schumacher CF, Schnabel TG. An objective evaluation of clinical competence. *N Engl J Med* 1965; 272: 1321-28.
7. Cruickshank JK, Barritt PW, Besag FMC, et al. Student views on continuous assessment at Birmingham University Medical School. *Br Med J* 1975; ii: 265-67.
8. Bailey JT. Identifying effective behavior of the nursing instructor through critical incidents. Unpublished PhD thesis, University of California, 1963 (cited in ref 20).
9. Meister D. Human factors testing and evaluation. Amsterdam: Elsevier, 1986.
10. Norman GR. Defining competence: a methodological review. In: Neufeld VR, Norman GR, eds. *Assessing clinical competence*. New York: Springer, 1985: 15-35.
11. Latham GP, Saari LM, Pursall ED, et al. The situation interview. *J Appl Psychol* 1980; 65: 422-27.
12. Miller GE. The orthopedic training study. *JAMA* 1968; 206: 601-06.
13. Sivarajam M, Lane PE, Miller EV, et al. Performance evaluation: continuous lumbar epidural anesthetic skill test. *Anesth Analg* 1981; 60: 543-47.
14. Hayes DM, Fleury RA, Jackson TB. Curriculum content from critical incidents. *Med Educ* 1979; 13: 175-82.

patient interaction,¹⁵ evaluating clinical students,¹⁶ assessing communication skills' courses,¹⁷ defining the skills necessary for family medicine¹⁸ and internal medicine,¹⁹ assessing teaching skills,²⁰ and determining information-seeking skills.²¹

Is the critical incident technique especially favoured at eliciting objectives and criteria? Almost certainly not. Its apparent similarity to commonsense is reminiscent of Feyerabend's radical view of science as differing from other human knowledge not in kind but in degree: "Scientists do not solve problems because they possess a magic wand . . . but because they have studied a problem for a long time . . ." ²² Similarly, the critical incident technique replaces introspective ex cathedra pontifications by a sustained, careful, lengthy, and thoughtful analysis of actual incidents from medical practice. In automatically emphasising incidents that are both clinically important and highly prevalent, the method is particularly well suited for examinations that certify minimum professional competence and ensure the public is served by safe, competent doctors. American courts now require not only that licensing and certification examinations are based on a course whose content is prima facie related to professional needs, but also that they are valid, with examination content being theoretically and empirically related to specific competencies derived from a "properly conducted job analysis".²³ The critical incident technique and its derivatives are methods for assessing such competencies.²³

BLOOD IN THE ALCOHOL STREAM—REVISITED

ALCOHOL abuse plays an important part in as many as a third of acute hospital admissions,² so hospital specialists have become familiar with the combination of mild enlargement of the red cells, raised serum gamma-glutamyl transpeptidase (γ -GTP) levels, and mild thrombocytopenia as markers of alcohol-induced tissue damage.¹ The reticulocytosis, rise in white cell count, and fall in serum iron values that follow alcohol withdrawal³ on admission to hospital should not cause confusion if the alcohol abuse has been recognised. However, alcohol intake is often only cursorily assessed: the meaningless phrase "social drinker" still appears with distressing regularity in patients' hospital

notes and the art of history taking in this sensitive area is often neglected in the undergraduate medical curriculum. Perhaps the ready availability of supposedly specific laboratory tests has contributed to the neglect. But how specific are they? The widely used serum γ -GTP level is abnormal in less than half of the alcoholics admitted to hospital and the commonest cause of mild thrombocytopenia is a recent viral infection. Red cells that are larger than normal are found in megaloblastic anaemias of B₁₂ or folate deficiency, aplastic anaemia, myelodysplasia, and hypothyroidism. The combination of red cell size and serum γ -GTP level has better specificity for ruling out alcohol abuse but only moderate sensitivity (30–40%) for positive detection.⁴

How reliable are the history and physical examination by comparison with laboratory studies? In a study from Johns Hopkins University, senior residents failed to diagnose correctly 50% of patients who were likely to be alcohol abusers.⁵ Their failure was one of application of well-proven methods of assessment with appropriately worded questions and a search for specific diagnostic physical signs. Use of the CAGE questions (C for attempts to control or cut down, A for whether annoyed by criticisms of drinking, G for whether guilty about drinking, and E for early morning "eye opener") has shown a high specificity and sensitivity for alcoholism,⁶ and Skinner et al⁴ have shown an overall accuracy in detecting alcoholism of 85–91% for selected clinical signs and 84–88% for appropriately directed medical history whereas the accuracy of laboratory tests was only 71–83%.⁴ Their combination of history and physical examination gave a p value of less than 0.001 for distinguishing social drinkers from alcoholic patients and alcoholic patients from family practice control patients.

The effect of alcohol in removing sialic acid residues from serum transferrin molecules^{7,8} may provide the basis for an additional laboratory test with specificity and sensitivity for alcohol abuse, and studies from the National Institute of Alcohol Abuse and Alcoholism in the USA hold out hope for primary prevention.⁹ Tabakoff and colleagues⁹ have shown that inhibition of platelet monoamine oxidase by ethanol is higher in alcoholics and that platelet adenylate cyclase activity after stimulation with guanine nucleotide, caesium fluoride, or prostaglandin E, is significantly lower. The changes in enzyme activity in platelets may reflect changes in the same enzymes in the brains of alcoholics. Moreover, the effects were longlasting: they were present in alcoholics who had abstained for one to four years. If it can be shown that these enzyme abnormalities antedate alcohol consumption and are genetically determined, then early identification and primary prevention of type 2 alcoholism¹⁰ ("loss of control" type occurring in young men and having a strong hereditary component) becomes a possibility.

15. Newble DI. The critical incident technique: a new approach to the assessment of clinical performance. *Med Educ* 1983; 17: 401–03.

16. Cowles JT. A critical-comments approach to the rating of medical students' clinical performance. *J Med Educ* 1965; 40: 188–98.

17. Werner A, Schneider JM. Teaching medical students interactional skills. *N Engl J Med* 1974; 290: 1232–37.

18. Sanazaro PJ, Bates B. A joint study of teaching programs in comprehensive medicine. *J Med Educ* 1968; 43: 777–89.

19. Sanazaro PJ, Williamson JW. A classification of physician performance in internal medicine. *J Med Educ* 1968; 43: 389–97.

20. Weitzenfeld DP, Watson DR, Argo JK, et al. Teaching behaviours of clinical instructors. *J Am Diet Assoc* 1982; 80: 450–54.

21. Northup DE, Moore-West M, Skipper B, et al. Characteristics of clinical information seeking: investigation using critical incident technique. *J Med Educ* 1983; 58: 873–81.

22. Feyerabend P. *Against method*. London: Verso, 1978.

23. D'Costa AG. The validity of credentialing examinations. *Eval Hlth Prof* 1986; 9: 137–69.

1. Colman N, Herbert V. Hematologic complications of alcohol: overview. *Sem Hematol* 1980; 17: 164–75.

2. West LJ, Maxwell DS, Nobel DP, Solomon DH. Alcoholism. *Am Intern Med* 1984; 100: 405–16.

3. Myrhed M, Berglund L, Böttiger LE. Alcohol consumption and hematology. *Acta Med Scand* 1977; 202: 11–15.

4. Skinner HA, Holt S, Sheu WJ, Israel Y. Clinical versus laboratory detection of alcohol abuse: the alcohol clinical index. *Br Med J* 1986; 292: 1703–08.

5. Moore RD, Malitz FE. Underdiagnosis of alcoholism by residents in an ambulatory medical practice. *J Med Educ* 1986; 61: 46–52.

6. Ewing JA. Detecting alcoholism: the CAGE questionnaire. *JAMA* 1984; 252: 1905–09.

7. Stibler H, Borg S. Carbohydrate composition of serum transferrin in alcoholic patients. *Alcoholism (NY)* 1986; 10: 61–63.

8. Stibler H, Borg S, Jouston M. Micro anion exchange chromatography of carbohydrate-deficient transferrin in serum in relation to alcohol consumption (Swedish Patent 8400587–5). *Alcoholism (NY)* 1986; 10: 535–43.

9. Tabakoff B, Hoffman PL, Lee JM, Saito T, Willard B, De Lean Jones F. Differences in platelet enzyme activity between alcoholics and nonalcoholics. *N Engl J Med* 1988; 318: 134–39.

10. Cloninger CR. Neurogenetic adaptive mechanisms in alcoholism. *Science* 1987; 236: 410–16.