

2nd International Conference 2018

Access to Justice and Legal Services

Hosted by the UCL Centre for Empirical Legal Studies

PRELIMINARY PROGRAMME

(as of 19/03/18)

Sessions will take place in the Denys Holland (DH) and Gideon Schreier (GS) lecture theatres.

Monday 11th June, 2018

08.00 **Registration**

08.30 **Welcome**

Pascoe Pleasence and Nigel Balmer

Co-Directors, UCL Centre for Empirical Legal Studies

08.35 **SESSION 1 (DH)**

LASPO

Chair: **Alan Paterson OBE** (Strathclyde University Law School, Scotland)

Mavis Maclean CBE (University of Oxford, UK)

After the Act: access to family justice post LASPO

James Thornton (Nottingham Law School, Nottingham Trent University, UK)

Criminal Legal Aid Cuts and the English and Welsh Courts

Christina Blacklaws (The Law Society, UK)

The Law Society on Access to Justice and Legal Aid

10.05 Break

10.30 **SESSION 2 – (DH)**

WHAT WORKS 1

Chair: **Rebecca L. Sandefur** (University of Illinois at Urbana-Champaign/American Bar Foundation, United States)

Dame Hazel Genn (Faculty of Laws, UCL) –

When lawyers are good for your health

Natalie Byrom (The Legal Education Foundation, UK) –

A What Works Centre for Civil and Administrative Justice? Emerging findings from the Legal Education Foundation Scoping Study

Hugh McDonald and Suzie Forell (Law and Justice Foundation of New South Wales, Australia) –

Apples, oranges and lemons: what works in legal assistance, for whom, and how will we know?

Monday 11th June, 2018

12.00 Lunch

12.50 **PARALLEL SESSIONS 3 & 4**

SESSION 3 – PRO-SE 1 (DH)

Chair: **Xandra Kramer** (Erasmus University Rotterdam and Utrecht University, Netherlands)

Rosemary Hunter and Liz Trinder (Queen Mary University of London and University of Exeter, UK) –
Judges on judgecraft: How should judges in civil cases support litigants in person?

Alyx Mark, Anna Carpenter, Colleen Shanahan and Jessica Steinberg (American Bar Foundation/North Central College, University of Tulsa College of Law, Temple University Beasley School of Law, George Washington University Law School, United States) –
Studying the “New” Civil Judges

Emily Taylor Poppe and Mark Gough (University of California, Irvine School of Law)
A Rising Tide? Pro Se Litigation in US Federal Courts

SESSION 4 - CHILDREN 1 (GS)

Chair: **Rachel Knowles** (University College London, UK)

Susan Mangold (Juvenile Law Centre, Philadelphia, United States) -
Innovating to secure Access to Justice and Legal Services for Children: the work of Juvenile Law Center

Marsha Levick (Juvenile Law Centre, Philadelphia, United States) -
Access to Justice and Legal Services for Children: Strategic Litigation and Juvenile Law Center

Ursula Kilkelly and Ton Liefwaard (University College Cork, Ireland; Leiden University, The Netherlands) –
Innovative Legal Strategies to advance Children’s Access to Justice

14.20 Break

Monday 11th June, 2018

14.40 PARALLEL SESSIONS 5 & 6

SESSION 5 – PRO-SE 2 (DH)

Chair: **Jos Hoevenaars** (Erasmus University Rotterdam, Netherlands)

Gráinne McKeever (University of Ulster, Northern Ireland) –
Can LIPs participate in court proceedings? Evidence from the civil and family courts in Northern Ireland

Tatiana Tkacukova (Birmingham City University, UK) –
Communication as the Heart of Access to Justice

Leanne Smith and Emma Hitchings (Cardiff University and University of Bristol, UK) - *Rationalising responses to the changing legal services landscape for private family disputes*

SESSION 6 – CHILDREN 2 (GS)

Chair – **Ursula Kilkelly** (University College Cork, Ireland)

Dawn Watkins (University of Leicester, UK) –
First steps towards a measurement of children's legal capability

Louise Forde (School of Law, University College Cork, Ireland) –
Access to Legal Advice, Waiver and the Child Suspect

16.10 Break

16.30 PARALLEL SESSIONS 7 & 8

SESSION 7 – PUBLIC LEGAL EDUCATION (DH)

Chair: **Catriona Mirrlees-Black** (Law and Justice Foundation of New South Wales, Australia)

Freda Grealy and **John Lunney** (Law Society of Ireland) –
Access to Justice and Public Legal Education at the Law Society of Ireland

Les Jacobs (York University, Canada) –
The Significance of Legal Information for Meaningful Access to Justice: Findings from a three year longitudinal study of 600 Canadians with family or rental housing problem

SESSION 8 – LEGAL AID ELIGIBILITY (GS)

Chair: **Cyrus Tata** (Strathclyde University, Scotland)

Olaf Halvorsen Rønning (University of Oslo, Norway) –
Assessment of the merits of the case in legal aid cases under the ECHR case law

Mark McGuicken (Department of Justice Northern Ireland, UK) –
Access to Justice - A Strategy for Legal Aid

Anzelika Baneviciene (State-guaranteed Legal Aid Service, Lithuania) –
Eligibility criteria for legal aid: comparative analysis

18.15 **Drinks reception** and welcome to the new Bentham House from Professor Piet Eeckhout, Dean of the UCL Faculty of Laws

08.30 SESSION 9 – SYSTEMS AND MODELS (DH)

Chair: **Zaza Namoradze** (Open Society Justice Initiative)

Diogo Esteves and Cleber Francisco Alves (Brazilian Public Defender's Office and Fluminense Federal University, Brazil) –
The Latin American Legal Aid Model

Anna Barlow (Åbo Akademi University, Finland) –
The analysis of legal aid schemes: a proposed framework

Cyrus Tata (Strathclyde University, Scotland) –
Is it Time to Re-Think the Purposes and Principles of Legal Aid?

10.00 Break

10.30 SESSION 10 – INNOVATION 1 (DH)

Chair: **Bonnie Rose Hough** (Judicial Council of California, United States)

Rebecca L. Sandefur and Matthew Schneider (University of Illinois at Urbana-Champaign/American Bar Foundation, United States) –
Maybe There's an App for That: Comparing Existing Legal Technologies to What We Know about People's Actual Needs and Capacities

Carolyn McKay (University of Sydney Law School, Australia) –
Accessing justice from prison: Videoconferencing, digital devices and legal support for the incarcerated

Catrina Denvir (University of Ulster) –
Online Courts and Access to Justice: Providing Support for the Digitally Defaulted

12.00 Lunch

12.50 PARALLEL SESSIONS 11 & 12

SESSION 11 – INNOVATION 2 (DH)

Chair: **Carolyn McKay** (University of Sydney)

Vicky Kemp (University of Nottingham, UK) –
Digital legal rights for suspects

Bonnie Rose Hough (Judicial Council of California, United States) –
Innovations in Self-Help in California's Courts

Penelope Gibbs (Transform Justice and Centre for Criminology,
University of Oxford)
Defendants on video – conveyor belt justice or a revolution in access?

SESSION 12 – CLINICAL LEGAL EDUCATION (GS)

Chair: **Gráinne McKeever** (University of Ulster, Northern Ireland)

Lisa Whitehouse (Law School, University of Hull, UK) –
*Improving Access to Justice for Occupiers Threatened With Eviction:
Establishing a Clinic on Evictions and Repossessions*

Larry Donnelly (School of Law, National University of Ireland,
Ireland) –
*The role of externship/placement law clinics in advancing the public
interest: An Irish perspective*

Jeff Giddings (Faculty of Law, Monash University, Australia) –
The Service Contributions of Clinical Legal Education

14.20 Break

14.40 PARALLEL SESSIONS 13 & 14

SESSION 13 – REGULATION AND COSTS 1 (DH)

Chair: **Rob Cross** (Legal Services Board)

Elizabeth Chambliss (University of South Carolina School of Law) –
Evidence-based Lawyer Regulation

Jeanne Charn (Harvard Law School, United States) –
Enabling Markets for Law Services: Platforms, Network Effects, and Lean Process

Alan Paterson OBE (Strathclyde University Law School, Scotland) –
Does Independence matter for Legal Aid Authorities?

SESSION 14 – WHAT WORKS 2 (GS)

Chair: **Suzie Forell** (Health Justice Australia)

Lindsay Poole (Advice Services Alliance, UK) –
What Works in Social Justice: Questions and Answers from Advice Service Reform

Mark Riboldi (Community Legal Centres New South Wales, Australia)
#FundEqualJustice - increasing public funds for legal assistance

Marie Burton (Middlesex University, UK) –
Justice Calling? Comparing Telephone and Face-to-face Advice in Social Welfare Legal Aid

16.10 Break

16.30 PARALLEL SESSION 15 & 16

SESSION 15 – PROFESSION 1 (DH)

Chair: To be confirmed

Trevor C.W. Farrow (Osgoode Hall Law School, Canada) –
Modern Professionalism

Ian Browne (Liberty, National Council for Civil Liberties, UK) –
Pro bono in the UK and US: A legal and institutional comparison

James Sandbach and **Milla Gregor** (LawWorks, UK) –
Hearing the client's voice in pro bono – what helps and what gets in the way?

SESSION 16 – ADR (GS)

Chair: **Alexandre Biard** (Erasmus University, Rotterdam)

Naomi Creuzfeldt and **Chris Gill** (University of Westminster, UK) –
Access to justice for vulnerable and energy poor consumers in the European energy market

Lola Akin Ojelabi (La Trobe University, Australia) –
Access to justice, mediation and the legal profession

Anna K C Koo (University of Oxford, UK) –
The role of the English courts in alternative dispute resolution

Marta J. Skrodzka (Lomza State University of Applied Sciences, Poland)
Entrepreneur and Mediation in the Context of Access to Justice

18:00 Day two ends

Wednesday 13th June, 2018

08.30 SESSION 17: LEGAL NEEDS AND SDG16 (DH)

Chair: **Peter Chapman** (Open Society Justice Initiative)

Tomoki Ikenaga and Manabu Wagatsuma (Japan Federation of Bar Associations and Tokyo Metropolitan Law School, Japan)

*Improving access to justice for the elderly and vulnerable person -
Based on SDGs 16.3, recent amendment of the Legal Aid Act and Legal
Needs Survey*

Young Gi Kim (National Court Administration of South Korea,
South Korea)

Movement toward A2J in South Korean Judiciary

Manuel Felipe Diaz (National Planning Department, Columbia)

*Measuring effective access to justice through Legal Needs Surveys: The
Colombian Case*

10.00 Break

10.30 SESSION 18: LEGAL NEEDS AND BROADER PERSPECTIVES (DH)

Chair: **Pascoe Pleasence** (University College London, UK)

Jan Winczorek (University of Warsaw, Poland)

Uphill paths. Polish research on access to justice

Alejandro Ponce, Sarah Long and Pascoe Pleasence (World Justice
Project, US)

*Everyday justice in 45 countries: Evidence from the first global legal
needs survey*

Carolina Villadiego Burbano (Dejusticia, Columbia)

*Legal needs survey as a tool for civil society to address access to justice
problems*

Robert Cross (Legal Services Board)

The legal needs of small businesses

Wednesday 13th June, 2018

12.00 Lunch

12.50 **SESSION 19 – MAPPING PATHS TO JUSTICE (DH)**

Chair: **Nigel J Balmer** (University College London, UK)

Susanne Peters and Lia Combrink (Legal Aid Board, The Netherlands) –

Customer Journey research within the legal aid system

Catriona Mirrlees-Black (Law and Justice Foundation of New South Wales, Australia)

Mouths to feed: locating demand for legal assistance services

Jessica Bird and Khoi Cao-Lam (Victoria Legal Aid, Australia) –

Sector Planning: Developing a data-driven and human-centred design approach to planning legal assistance services.

14.20 Break

14.40 **PARALLEL SESSIONS 20 & 21**

SESSION 20 – PROFESSION 2 (DH)

Chair: **Erlis Themeli** (Erasmus University, Rotterdam)

Zhihui Cheng (Cardiff University, UK) –

Access to Justice, legal technology, and transformation of China's legal profession

Yu-Shan Chang (Legal Aid Foundation, Taiwan) –

Heading specialisation and achieving better quality? The pilot for specialist legal aid panels in Taiwan

Keith Blakemore and Anna Sperati (The Law Society and IPSOS-Mori, UK)

Econometric analysis of the benefits of early legal advice

Wednesday 13th June, 2018

SESSION 21 – LEGAL EMPOWERMENT 1 (GS)

Chair: Alyx Mark (American Bar Foundation/North Central College, United States)

Alice de Jonge (Monash Business School, Monash University) –
Environmental NGOs in China: Recursive Ambivalence and the Tension Between Empowerment and Control

Neelu Mehra (Guru Gobind Singh Indraprastha University, India) –
Present and future of Access to Justice in India

Cleber Francisco Alves and Raquel de Faria (Federal Fluminense University, Brazil)
Meeting Immediate Legal Needs by the Public Defender in Brazil: an exemplary case

16.10 Break

16.30 **PARALLEL SESSIONS 22 & 23**

SESSION 22 – REGULATION AND COSTS 2 (DH)

Chair: To be confirmed

David Bish and Debra Malpass (Solicitors Regulation Authority, UK)
Price transparency in the legal services market: A behavioural trial exploring the effect of price information on consumer decision making

George Hawkins and Mijanur Rashid (Solicitors Regulation Authority, UK)
Using insurance claims data to determine appropriate levels of public protection in a regulated market

Bryony Sheldon (Legal Services Board, UK)
Regulatory independence in legal services

SESSION 23 – LEGAL EMPOWERMENT 2 (GS)

Chair: **Hugh McDonald** (Law and Justice Foundation of New South Wales, Australia)

Diana Bernard (Senior Rights Service Community Legal Centre, Australia)

Creative Engagement Strategies for equity in Community Legal Education access

Alice Orchiston (University of Sydney, Australia)

Access to Justice for Exploited Workers in the Legal Sex Industry: A Qualitative Study

Emily McCarron (Age UK)

Older people and human rights

18:00 CONFERENCE ENDS