

*4 forms received*

## Traffic Commissioners' Training Day - Adjudication and Hearing Skills

**Wednesday 7 February 2018**

### Evaluation Questionnaire

The aim of the course is to identify, discuss and develop the range of 'judicial' style skills, values and competences necessary for the work of the Traffic Commissioners.

1. Did the course meet its aims ?

Fully	Substantially	In part	Not at all
4			

2. We aimed to associate the skills, knowledge and values of the wider judicial profession with the Traffic Commissioners and to emphasise the central importance of fair treatment. Did we achieve this?

Fully	Substantially	In part	Not at all
4			
Comments:			

3. We aimed to identify, explore and develop the range of communication and questioning skills necessary for hearings and decision making. Did we achieve this ?

Fully	Substantially	In part	Not at all
4			
Comments:			

4. We aimed to explore case management powers and the skills associated with their effective use. Did we achieve this ?

Fully <b>4</b>	Substantially	In part	Not at all
Comments:			

5. We aimed to consider the users' perspective of the Traffic Commissioners' jurisdiction and to explore how users can be best prepared. Did we achieve this ?

Fully <b>3</b>	Substantially <b>1</b>	In part	Not at all
Comments: <b>- I think there was a limited scope to explore this in the time available.</b>			

6. We aimed to identify good practice concerning introductions to hearings, and the skills to deal with unexpected interruptions during hearings. Did we achieve this ?

Fully <b>4</b>	Substantially	In part	Not at all
Comments: <b>- It was very valuable to focus on a more structured introduction and to compare notes with other DTCs and a TC</b>			

7. We aimed to consider issues surrounding the nature and quality of evidence, and also to reflect on the skills necessary for the good conduct of a hearing. Did we achieve this ?

Fully 4	Substantially	In part	Not at all
Comments:			

8. We aimed to provide delegates with the opportunity to make and write a reasoned decision and to reflect on the skills necessary for this task. Did we achieve this ?

Fully 4	Substantially	In part	Not at all
Comments: - Using a case study was a valuable way to test this.			

9. Was there any aspect of the course that worked particularly well ? Is there anything that should be changed ?

- No. The mix of presentation, discussion and drafting was very valuable. - Excellent course – tailored, useful and very well presented. Thank you. - No – as always more time would allow greater depth of coverage.
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Thank you for completing this questionnaire.