Information for Study Abroad Students

In addition to all the UCL services on the front of this z-card, UCL students abroad may also find the following information useful:

British Foreign and Commonwealth Office (FCO)
www.gov.uk/FCO

Key services:
• Travel advice
• Embassy locator
• Emergency guidelines

UCL Travel Insurance
Emergency & medical assistance overseas: +44 (0)1273 400 850

Making a non-urgent claim
June Campbell – june.campbell@ucl.ac.uk
+44 (0)20 3108 3059

Information for International Students

UK Council for International Student Affairs (UKCISA)
Providing information on:
• Studying and living in the UK
• Working during and after your studies
• Immigration, financial support, student dependants
www.ukcisa.org.uk/

Dedicated student support line: +44 (0)20 7788 9214
(open Monday to Friday 1.00–4.00 pm)

UCL Cultural Consultation Service
The UCL CCS helps students and staff address cross-cultural and social conflicts which impact on teaching and learning.
For more information, please visit www.ucl.ac.uk/ccs

Why not visit the UCL International Student Support website?

UK Visas and Immigration
www.gov.uk/browse/visas-immigration/
study-visas
Information for students who require a visa to study in the UK, including guidance and application forms.

Office of the Immigration Services Commissioner (OISC)
http://oisc.homeoffice.gov.uk/
OISC can help you find an adviser who is qualified to provide immigration information and advice.

For other UCL maps visit www.ucl.ac.uk/maps
UCL Pocket Student Guide

The Student Centre is part of UCL's Student Support and Wellbeing services and offers information and support to students enrolled on any programme of study at UCL and UCL alumni. For information about the support available visit www.ucl.ac.uk/current-students/support and www.ucl.ac.uk/support-pages

UCL Student Disability Services

UCL Student Disability Services provide information, advice and support to all UCL students. If you have an impairment, medical condition, mental health difficulty or specific learning difficulty that has an impact on your ability to study or any other aspect of university life please contact us for help.

Things we can help with:
- Liaison with academic staff about adjustments you might require
- Applications for Disabled Students Allowances
- Access to specialist equipment and software
- Applications for special assessment arrangements
- Provision of support workers (e.g. study skills tutors, mentors, note takers)

For more information please visit our website: www.ucl.ac.uk/disability Email: disability@ucl.ac.uk Tel: 020 7679 0121

For Portico visit: www.ucl.ac.uk/portico

UCL Study Abroad Team

The Study Abroad Team coordinates the non-academic aspects of the undergraduate study abroad programme for UCL students. We organise the Study Abroad Fair every year and manage the application process for certain exchanges.

Things we can help with:
- Advice on your study abroad options
- Study Abroad Finances
- Insurance, Health and Safety
- Welfare and support for outgoing study abroad students

For more information please visit our website: www.ucl.ac.uk/studyabroad Email: study-abroad@ucl.ac.uk Tel: 020 7679 0121

Students currently preparing to go abroad can also turn over for more information!

International Student Support

The International Student Support Team offers pre-arrival guidance, orientation for new students, immigration information and assistance with all welfare-related topics to all non-UK students at UCL.

Things we can help with:
- Opening a UK bank account, understanding the National Health Service (NHS) and registering with the police
- Induction sessions on studying at UCL and living in London
- Initial advice and help with identifying the most appropriate support service if you need help but are unsure who to turn to

For more information please visit our website: www.ucl.ac.uk/iss

Email: international@ucl.ac.uk

UCL Student Accommodation

UCL Student Accommodation can help you with any questions or issues you may have regarding your UCL-managed residence or student house. All UCL residences are managed by professional teams and also have wardens and vice-wardens on site, who will do their best to help you with any issues that you may have. We are open for personal callers Monday to Friday 9am-5pm.

UCL Student Residences
University College London, 117 Gower Street, London WC1E 6AP
Email: residences@ucl.ac.uk
Web: www.ucl.ac.uk/accommodation
Tel: 020 7679 6322

For information and queries about UCL Student Residences, please visit www.ucl.ac.uk/accommodation

Faith Advisor

Although UCL is a secular institution, we recognise that faith is a key part of many students' lives.

UCL has an appointed Chaplain and Interfaith Adviser who can provide religious support and advice to all students regardless of their culture or faith. You can contact the Chaplain for any religious or spiritual issue, including exploring questions of belief and meaning, or if you wish to engage more deeply in your faith.

For details of how to contact the Chaplain, please visit www.ucl.ac.uk/srs/chaplain/chaplain

Remember that if you don't know where to go to get an answer to your question, come in to the Student Centre and we will assist you. If we can't provide the answer to your question we can direct you to the department that can.

Related Services

For queries about your tuition fees please visit the Tuition Fees website: www.ucl.ac.uk/current-students/money

For queries about your Portico account please visit the Portico Services website: www.ucl.ac.uk/iss/portico

For queries about your student login or password please visit the Student Funding Welfare Adviser at studentfundingwelfare@ucl.ac.uk

UCL Student Funding Office

The UCL Student Funding Office provides financial information and support for students. We offer a range of financial awards aimed at assisting both prospective and current students mainly through scholarships and bursaries.

To discuss your options for funding visit us at the Fees and Funding counter, Student Centre, G.01, Chadwick Building (Main Campus, Gower Street) Mon-Fri 10am-4pm.

Contact us by email at studentfunding@ucl.ac.uk, or call 020 7679 0004.

For more information about the support and money advice available to you visit: www.ucl.ac.uk/iss/financialaid

University of London Housing Services

University of London Housing Services provide a range of services to students who are considering living in private rented housing. They also manage a number of inter-collegiate halls offering self-catering accommodation.

For more information and opening hours, please visit the UHS website http://housing.london.ac.uk/cms/about/

Email: housing@ion.ac.uk
Tel: 020 7862 8880

For information and queries about UCL Student Residences, please visit www.ucl.ac.uk/accommodation

University College London

We are based at 3&4 Taviton Street. For further information and how to register online please see our website at: www.ucl.ac.uk/studyabroad

For more information please visit our website: www.ucl.ac.uk/studyabroad Email: study-abroad@ucl.ac.uk Tel: 020 7679 0121

UCL Student Psychological Services

UCL Student Psychological Services offers an accessible and effective professional resource for students who are facing emotional and psychological problems.

We offer a number of different types of services which include counselling, cognitive behavioural therapy (both individual and groups), psychiatric consultations, personal development workshops, and a self help library.

For further information and how to register online please see our website at: www.ucl.ac.uk/student-psychological-services

We are based at 384 Tavtton Street. Tel: 020 7679 1487

For information and support about UCL Student Psychological Services please visit www.ucl.ac.uk/studyabroad

Email: study-abroad@ucl.ac.uk Tel: 020 7679 0121

UCL Student Financial Aid

The Student Centre can produce the following documents for you:

- Statement of Award
- Exemption letters (full time students only)
- Statement of Student Status letters
- Council Tax Exemption letters
- National Health Service (NHS) registration form
- Bank Account letter.

This is the address which is on the Council Tax exemption letter. To date. This is also the address that will be printed on the National Health Service (NHS) form when you first register.

This is also the address that will be printed on your NHS registration form when you first register. This can be an overseas address and will usually not need to be updated during your time at university, although it is advisable to provide us with your main residence address. This is the address which will be printed on your NHS registration form when you first register.

This is the address which is on the Council Tax exemption letter.

This is the address which is on the NHS registration form when you first register. This can be an overseas address and will usually not need to be updated during your time at university, although it is advisable to provide us with your main residence address.

This is the address which will be printed on your NHS registration form when you first register.

This is a record of your permanent home address, i.e. where your parents/guardians live. This can be an overseas address and will usually not need to be updated during your time at university.

This is the address UCL will need to be updated during your time at university. This can be an overseas address and will usually not need to be updated during your time at university.

This is a record of your permanent home address, i.e. where your parents/guardians live. This can be an overseas address and will usually not need to be updated during your time at university.

This is the address which is on the NHS registration form when you first register.

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