

Who to contact

- ❖ Order has not arrived
- ❖ Welcome pack email has not been received
- ❖ Portal password has not been received
- ❖ User billing is incorrect
- ❖ User leaves UCL or changes name
- ❖ Hardware/SIM card/network faults

- ❖ Device lost/stolen (inc. replacement orders)
- ❖ Call bar to be removed
- ❖ More data is required

- ❖ Addition of new authorised personnel
- ❖ Billing has not appeared on MyFinance

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COMMUNICATIONS AS INDIVIDUAL AS YOU ARE. It's in our DNA.

01484405333 (Help desk)
01484405319 (Alex Blagbrough)

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alex.blagbrough@abzorb.co.uk

Departmental Administrator (DA)

The Unified Communications and Collaboration team (UCC)
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