



Apple iPhone, iPad and iPod touch Quick Setup Guide

This is a quick configuration guide for connecting Apple iPhone, iPad and iPod touch to the UCL eduroam wireless network.

Note: If you are not from UCL you will need to contact your home institution for assistance, more details can be found at the following address:
www.ucl.ac.uk/isd/wireless

Image 1.

Enter the password for "eduroam"

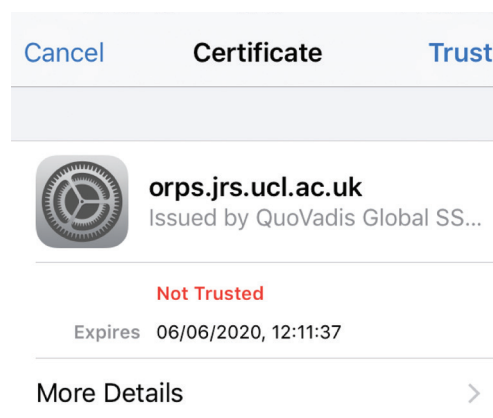
[Cancel](#) **Enter Password** [Join](#)

Username

Password

q w e r t y u i o p
a s d f g h j k l
⌵ z x c v b n m ⌵
123 space return

Image 2.



1. Open the Wi-Fi Networks window (from the Home screen select **Settings** > **Wi-Fi**) and select eduroam from Choose a Network.
2. When prompted for credentials input your UCL user ID and password and tap Join. Your UCL user ID **must** be in the format **userID@ucl.ac.uk** (see image 1).
e.g. zcxxano@ucl.ac.uk
3. You will be prompted to Trust the QuoVadis Global certificate. Click Trust to connect to eduroam (see image 2).

Troubleshooting:

If you have trouble or have changed your UCL password, perform the following before attempting to connect to eduroam again.

From the Home screen select **Settings** > **General** > **Wi-Fi**. Select the icon next to the eduroam Network. ⓘ This will display the configuration for the Network. At the top of the screen is a **Forget this Network** button. Tap **Forget this Network** and select **Forget** when prompted, then follow the instructions above (from point 1).

For further help and support please go to the eduroam web page:
www.ucl.ac.uk/isd/wireless