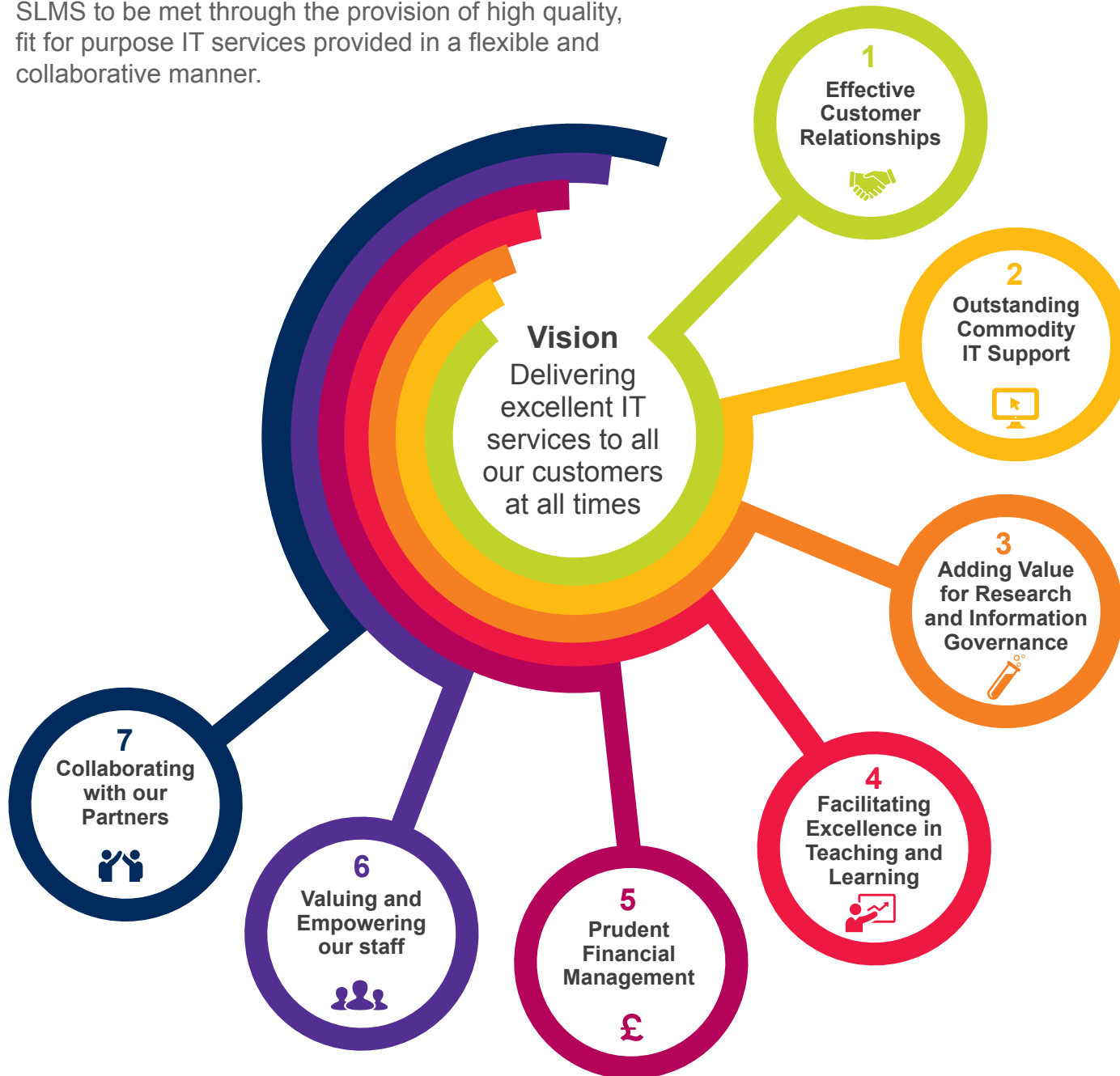


# IT for SLMS Strategic Themes 2017-2020

The Mission of IT for SLMS is to enable the goals of SLMS to be met through the provision of high quality, fit for purpose IT services provided in a flexible and collaborative manner.



## WHO...



We understand our customer's aims and are responsive to their specific research, teaching and operational requirements.

## WHAT...



We provide simple, effective, visible and accessible IT support provision for all of our customers across the School.



We develop and maintain local and central research IT services underpinning our customers research activities and provide expertise in information governance.



We deliver high quality, responsively managed learning space technologies to facilitate excellence in teaching and learning.

## HOW...



We manage our finances to ensure we deliver our services as effectively and efficiently as possible.



We continue to recognise our staff as our key strategic assets. Empower them and equip them with the skills and tools to remain at the leading edge of their professions.



We facilitate partnerships across and beyond SLMS and provide services to promote and enable these collaborations.