

Where Do You
Draw the Line?

Bullying

Sets unrealistic deadlines, constantly moves goalposts

Failure to support development plan

Refusing to listen

Perpetuates a blame culture

Threatens disciplinary action

Aggressive

Constant negative criticism

Criticises in front of colleagues

Deliberately ignoring an individual's contribution

Firm management

Sets realistic deadlines

Monitors achievement

Addresses issues

Gives and receives feedback

Insists on high standards, but is consistent and fair

Clear about own ideas but doesn't assume they are always right

Maintains confidentiality