Summary report

Lists all the questions in the survey and displays a summary with detailed statistics and a chart for each question. Free text responses are not included.

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Report info

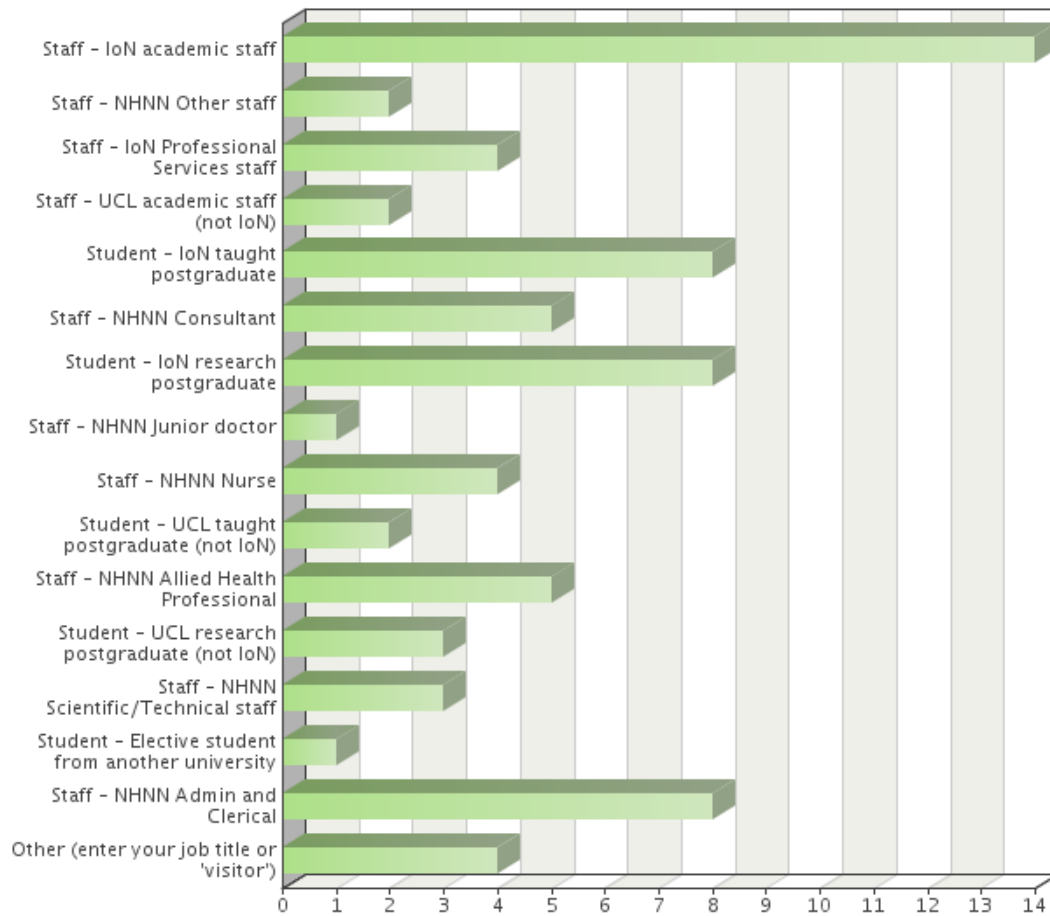|	
Report date:	Monday, February 17, 2020 9:08:42 AM GMT
Start date:	Wednesday, December 18, 2019 9:00:00 AM GMT
Stop date:	Friday, February 14, 2020 11:59:00 PM GMT
Stored responses:	76
Number of completed responses:	53

Question 1

What is your current position?   Please select just one category, choosing the one that best describes your position.

Frequency table

Choices	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Staff - IoN academic staff	14	14	18.42%	18.42%	18.92%	18.92%
Staff - NHNN Other staff	2	16	2.63%	21.05%	2.7%	21.62%
Staff - IoN Professional Services staff	4	20	5.26%	26.32%	5.41%	27.03%
Staff - UCL academic staff (not IoN)	2	22	2.63%	28.95%	2.7%	29.73%
Student - IoN taught postgraduate	8	30	10.53%	39.47%	10.81%	40.54%
Staff - NHNN Consultant	5	35	6.58%	46.05%	6.76%	47.3%
Student - IoN research postgraduate	8	43	10.53%	56.58%	10.81%	58.11%
Staff - NHNN Junior doctor	1	44	1.32%	57.89%	1.35%	59.46%
Staff - NHNN Nurse	4	48	5.26%	63.16%	5.41%	64.86%
Student - UCL taught postgraduate (not IoN)	2	50	2.63%	65.79%	2.7%	67.57%
Staff - NHNN Allied Health Professional	5	55	6.58%	72.37%	6.76%	74.32%
Student - UCL research postgraduate (not IoN)	3	58	3.95%	76.32%	4.05%	78.38%
Staff - NHNN Scientific/Technical staff	3	61	3.95%	80.26%	4.05%	82.43%
Student - Elective student from another university	1	62	1.32%	81.58%	1.35%	83.78%
Staff - NHNN Admin and Clerical	8	70	10.53%	92.11%	10.81%	94.59%
Other (enter your job title or 'visitor')	4	74	5.26%	97.37%	5.41%	100%
Sum:	74	-	97.37%	-	100%	-
Not answered:	2	-	2.63%	-	-	-

Average:	10.05	Minimum:	1	Variance:	42.54
Median:	10	Maximum:	20	Std. deviation:	6.52

Total answered: 74

Question 2

How satisfied are you with Queen Square Library services and resources? 　　Please choose an option below if you have used a particular service or resource.

Levels Range of print books
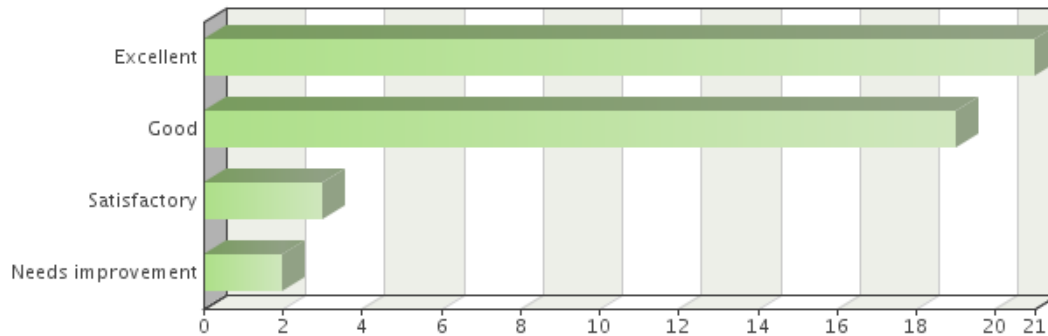

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		21	21	27.63%	27.63%	46.67%	46.67%
Good		19	40	25%	52.63%	42.22%	88.89%
Satisfactory		3	43	3.95%	56.58%	6.67%	95.56%
Needs improvement		2	45	2.63%	59.21%	4.44%	100%
Sum:		45	-	59.21%	-	100%	-
Not answered:		31	-	40.79%	-	-	-
Average:	1.69	Minimum:	1		Variance:	0.63	
Median:	2	Maximum:	4		Std. deviation:	0.79	

Total answered: 45

Levels Range of print journals

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	22	22	28.95%	28.95%	50%	50%
Good	20	42	26.32%	55.26%	45.45%	95.45%
Satisfactory	2	44	2.63%	57.89%	4.55%	100%
Sum:	44	-	57.89%	-	100%	-
Not answered:	32	-	42.11%	-	-	-

Average:	1.55	Minimum:	1	Variance:	0.35	
Median:	1.5	Maximum:	3	Std. deviation:	0.59	

Total answered: 44

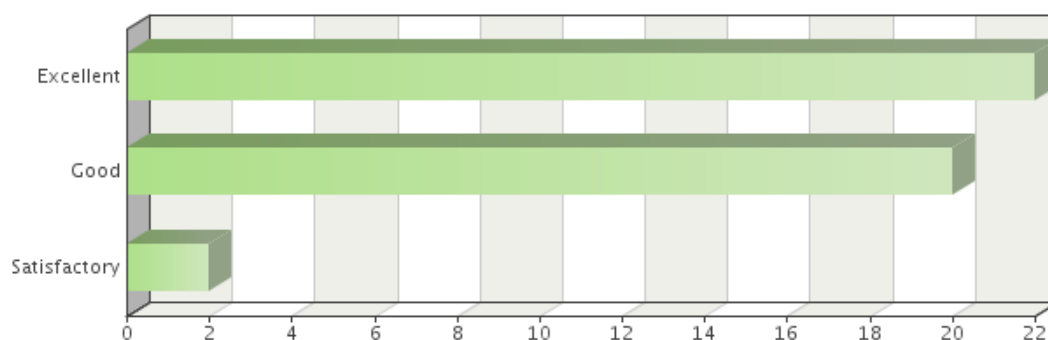## Levels Access to UCL wifi (Eduroam)

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	25	25	32.89%	32.89%	55.56%	55.56%
Good	16	41	21.05%	53.95%	35.56%	91.11%
Satisfactory	1	42	1.32%	55.26%	2.22%	93.33%
Needs improvement	3	45	3.95%	59.21%	6.67%	100%
Sum:	45	-	59.21%	-	100%	-
Not answered:	31	-	40.79%	-	-	-

Average:	1.6	Minimum:	1	Variance:	0.7	
Median:	1	Maximum:	4	Std. deviation:	0.84	

Total answered: 45
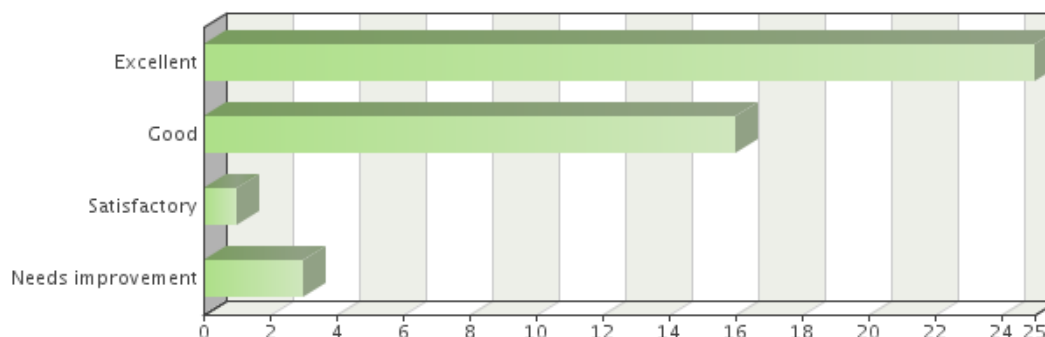
Levels Access to electronic books

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	26	26	34.21%	34.21%	57.78%	57.78%
Good	16	42	21.05%	55.26%	35.56%	93.33%
Satisfactory	3	45	3.95%	59.21%	6.67%	100%
Sum:	45	-	59.21%	-	100%	-
Not answered:	31	-	40.79%	-	-	-

Average:	1.49	Minimum:	1	Variance:	0.39	
Median:	1	Maximum:	3	Std. deviation:	0.63	

Total answered: 45

Levels Access to electronic journals via library PCs
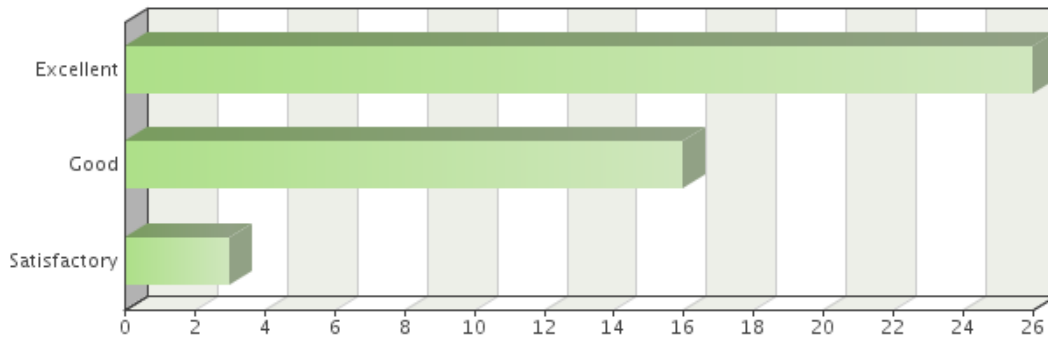
<p style="text-align:center">Frequency table</p>

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	27	27	35.53%	35.53%	62.79%	62.79%
Good	12	39	15.79%	51.32%	27.91%	90.7%
Satisfactory	3	42	3.95%	55.26%	6.98%	97.67%
Needs improvement	1	43	1.32%	56.58%	2.33%	100%
Sum:	43	-	56.58%	-	100%	-
Not answered:	33	-	43.42%	-	-	-

Average:	1.49	Minimum:	1	Variance:	0.54
Median:	1	Maximum:	4	Std. deviation:	0.74

Total answered: 43

Levels Access to electronic journals remotely
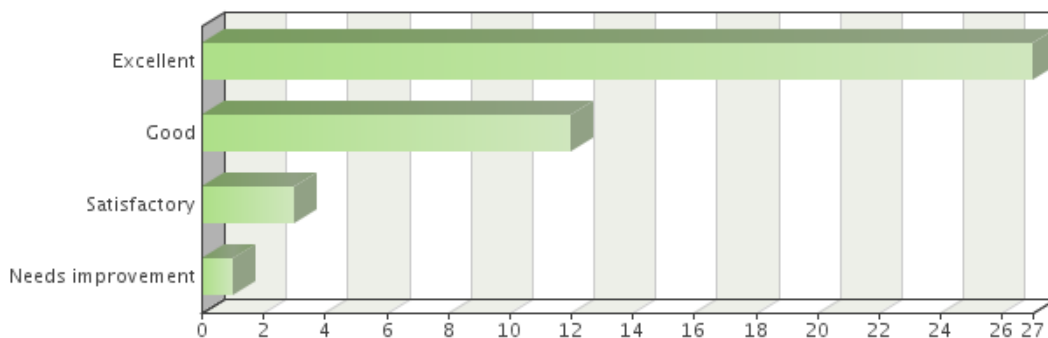

<p style="text-align:center">Frequency table</p>

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	34	34	44.74%	44.74%	75.56%	75.56%
Good	9	43	11.84%	56.58%	20%	95.56%
Satisfactory	1	44	1.32%	57.89%	2.22%	97.78%
Needs improvement	1	45	1.32%	59.21%	2.22%	100%
Sum:	45	-	59.21%	-	100%	-
Not answered:	31	-	40.79%	-	-	-

Average:	1.31	Minimum:	1	Variance:	0.4
Median:	1	Maximum:	4	Std. deviation:	0.63

Total answered: 45

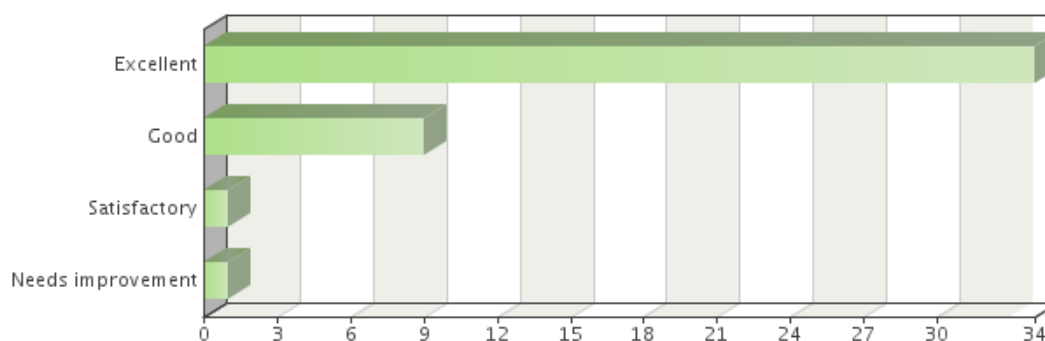## Levels Access to databases (e.g. Medline, Web of Science)

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		31	31	40.79%	40.79%	68.89%	68.89%
Good		14	45	18.42%	59.21%	31.11%	100%
Sum:		45	-	59.21%	-	100%	-
Not answered:		31	-	40.79%	-	-	-
Average:	1.31	Minimum:	1		Variance:	0.22	
Median:	1	Maximum:	2		Std. deviation:	0.47	

Total answered: 45

Levels Inter-library loans (articles and books from other Libraries)
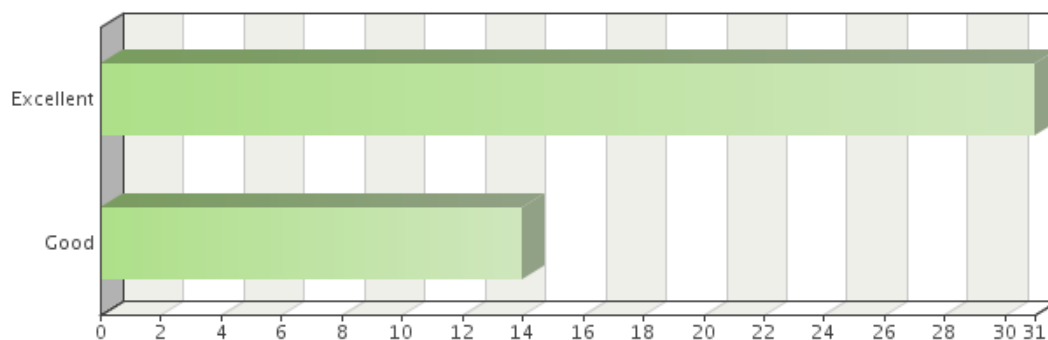

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		22	22	28.95%	28.95%	55%	55%
Good		11	33	14.47%	43.42%	27.5%	82.5%
Satisfactory		6	39	7.89%	51.32%	15%	97.5%
Needs improvement		1	40	1.32%	52.63%	2.5%	100%
Sum:		40	-	52.63%	-	100%	-
Not answered:		36	-	47.37%	-	-	-
Average:	1.65	Minimum:	1		Variance:	0.69	
Median:	1	Maximum:	4		Std. deviation:	0.83	

Total answered: 40
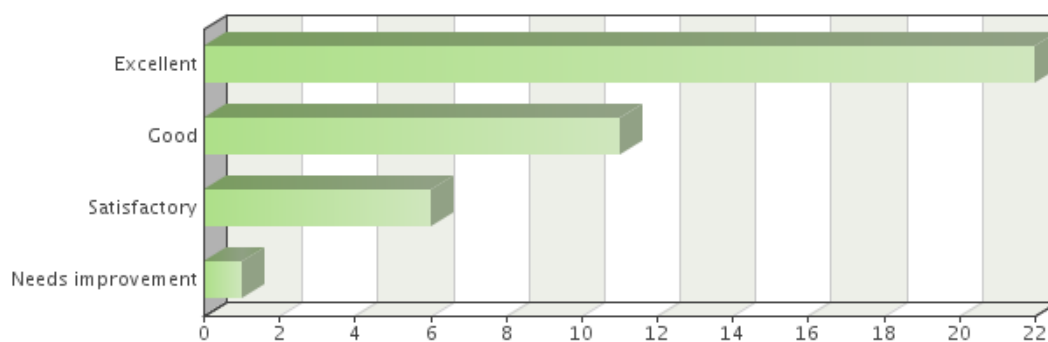
Levels Library catalogue

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		22	22	28.95%	28.95%	53.66%	53.66%
Good		16	38	21.05%	50%	39.02%	92.68%
Satisfactory		3	41	3.95%	53.95%	7.32%	100%
Sum:		41	-	53.95%	-	100%	-
Not answered:		35	-	46.05%	-	-	-
Average:	1.54	Minimum:	1	Variance:		0.4	
Median:	1	Maximum:	3	Std. deviation:		0.64	

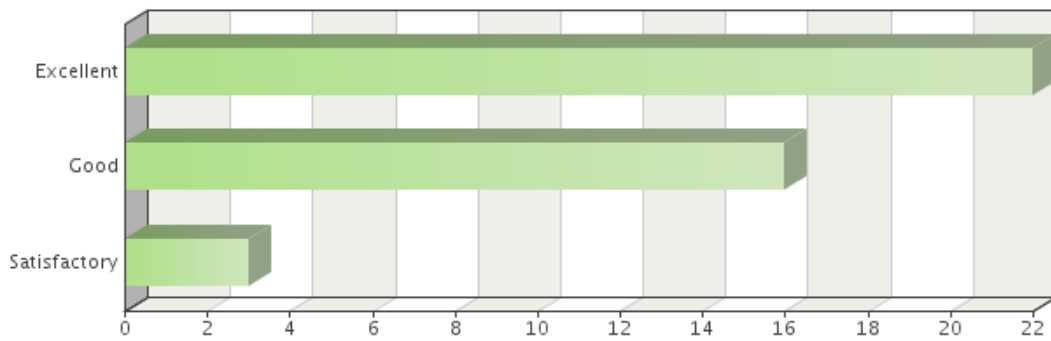**Total answered: 41**

Levels Library website

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		26	26	34.21%	34.21%	56.52%	56.52%
Good		17	43	22.37%	56.58%	36.96%	93.48%
Satisfactory		3	46	3.95%	60.53%	6.52%	100%
Sum:		46	-	60.53%	-	100%	-
Not answered:		30	-	39.47%	-	-	-
Average:	1.5	Minimum:	1		Variance:	0.39	
Median:	1	Maximum:	3		Std. deviation:	0.62	

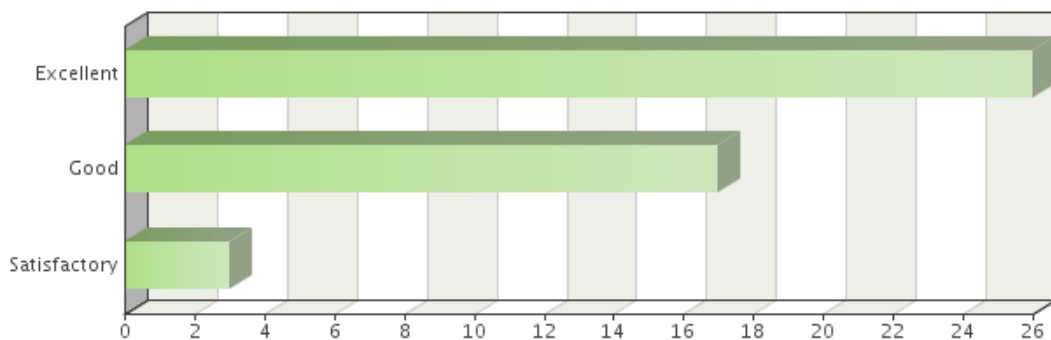**Total answered: 46**

Levels Helpfulness of staff

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		51	51	67.11%	67.11%	94.44%	94.44%
Good		2	53	2.63%	69.74%	3.7%	98.15%
Satisfactory		1	54	1.32%	71.05%	1.85%	100%
Sum:		54	-	71.05%	-	100%	-
Not answered:		22	-	28.95%	-	-	-
Average:	1.07	Minimum:	1		Variance:	0.11	
Median:	1	Maximum:	3		Std. deviation:	0.33	

Total answered: 54
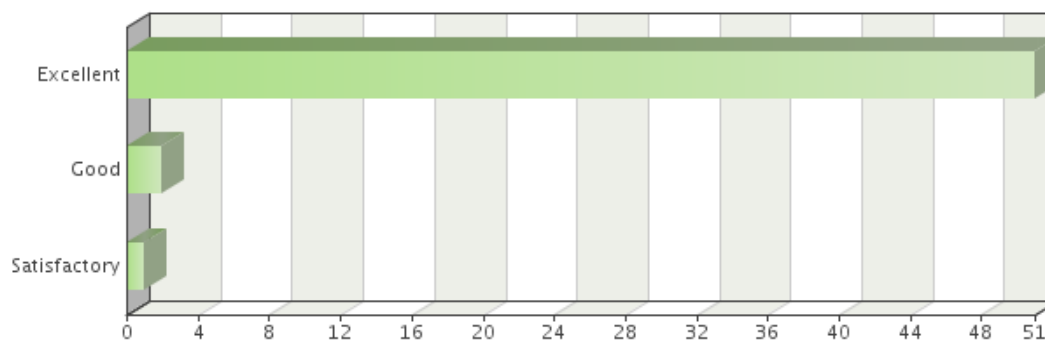
Levels Knowledge of staff

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	48	48	63.16%	63.16%	88.89%	88.89%
Good	5	53	6.58%	69.74%	9.26%	98.15%
Satisfactory	1	54	1.32%	71.05%	1.85%	100%
Sum:	54	-	71.05%	-	100%	-
Not answered:	22	-	28.95%	-	-	-

Average:	1.13	Minimum:	1	Variance:	0.15
Median:	1	Maximum:	3	Std. deviation:	0.39

Total answered: 54

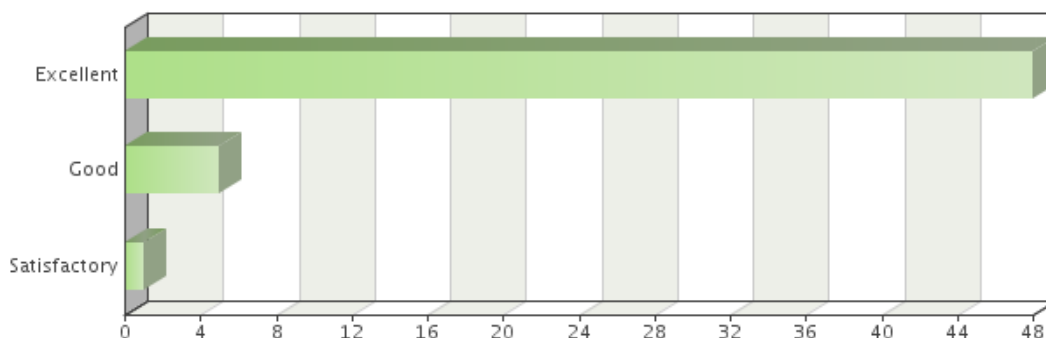# Levels Support for finding information

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	37	37	48.68%	48.68%	78.72%	78.72%
Good	9	46	11.84%	60.53%	19.15%	97.87%
Satisfactory	1	47	1.32%	61.84%	2.13%	100%
Sum:	47	-	61.84%	-	100%	-
Not answered:	29	-	38.16%	-	-	-

Average:	1.23	Minimum:	1	Variance:	0.23
Median:	1	Maximum:	3	Std. deviation:	0.48

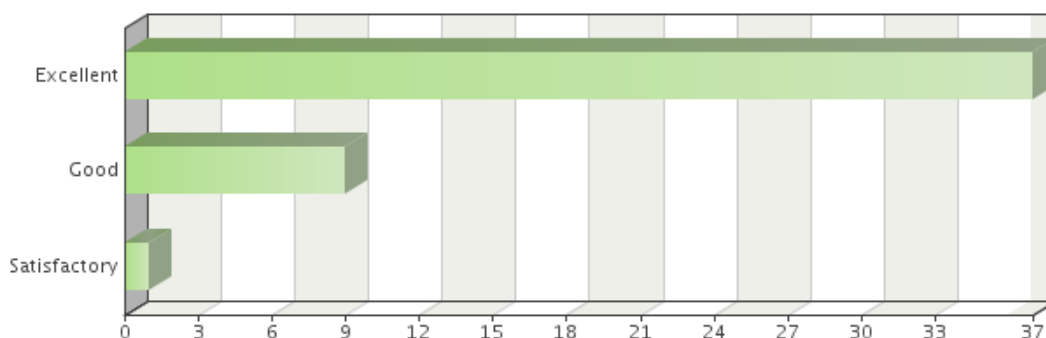**Total answered: 47**

Levels Literature searching

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		29	29	38.16%	38.16%	70.73%	70.73%
Good		11	40	14.47%	52.63%	26.83%	97.56%
Satisfactory		1	41	1.32%	53.95%	2.44%	100%
Sum:		41	-	53.95%	-	100%	-
Not answered:		35	-	46.05%	-	-	-
Average:	1.32	Minimum:	1		Variance:	0.27	
Median:	1	Maximum:	3		Std. deviation:	0.52	

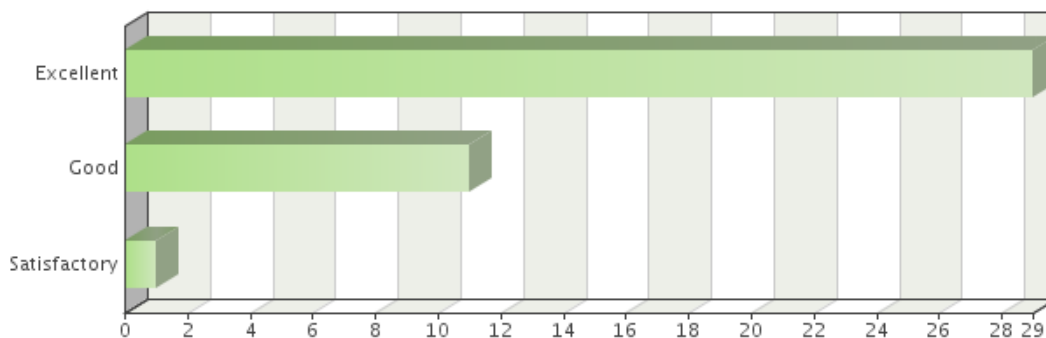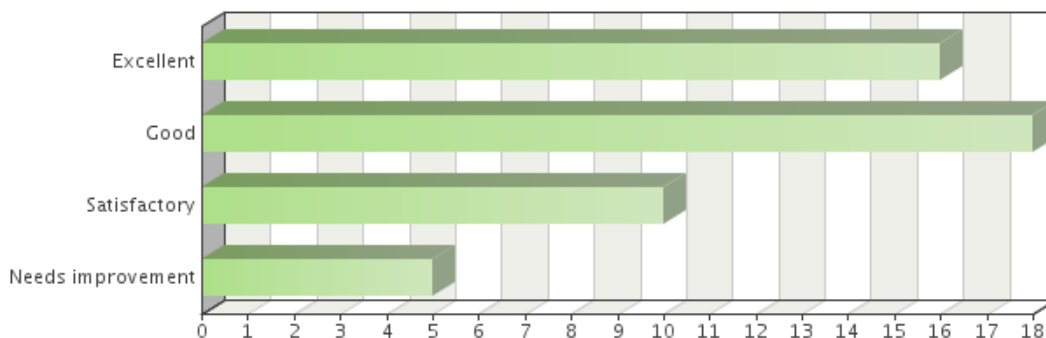**Total answered: 41**

Levels Study space

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	16	16	21.05%	21.05%	32.65%	32.65%
Good	18	34	23.68%	44.74%	36.73%	69.39%
Satisfactory	10	44	13.16%	57.89%	20.41%	89.8%
Needs improvement	5	49	6.58%	64.47%	10.2%	100%
Sum:	49	-	64.47%	-	100%	-
Not answered:	27	-	35.53%	-	-	-

Average:	2.08	Minimum:	1	Variance:	0.95
Median:	2	Maximum:	4	Std. deviation:	0.98

Total answered: 49

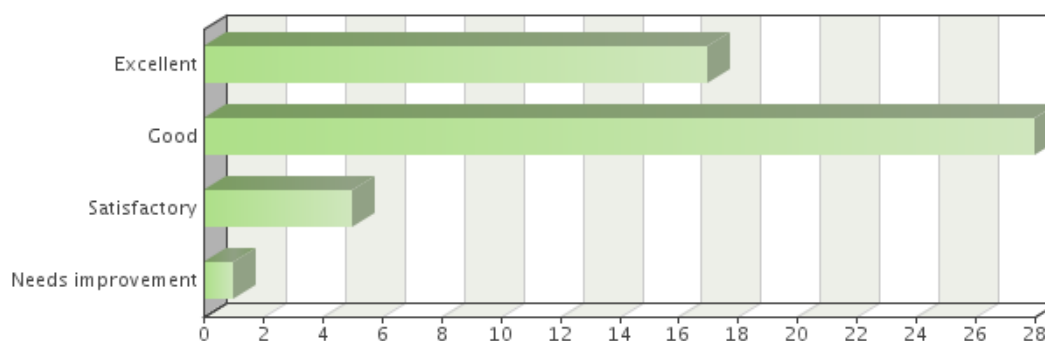## Levels Library environment (lighting, heating, furniture etc)

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	17	17	22.37%	22.37%	33.33%	33.33%
Good	28	45	36.84%	59.21%	54.9%	88.24%
Satisfactory	5	50	6.58%	65.79%	9.8%	98.04%
Needs improvement	1	51	1.32%	67.11%	1.96%	100%
Sum:	51	-	67.11%	-	100%	-
Not answered:	25	-	32.89%	-	-	-

Average:	1.8	Minimum:	1	Variance:	0.48
Median:	2	Maximum:	4	Std. deviation:	0.69

Total answered: 51

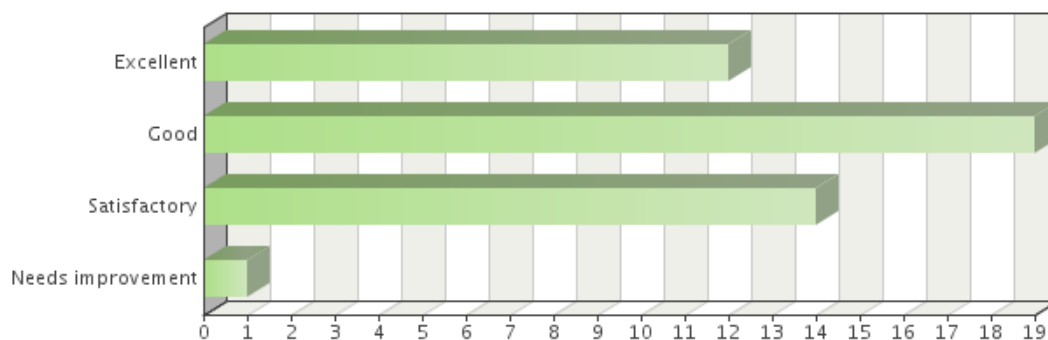## Levels Printing and photocopying facilities

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	12	12	15.79%	15.79%	26.09%	26.09%
Good	19	31	25%	40.79%	41.3%	67.39%
Satisfactory	14	45	18.42%	59.21%	30.43%	97.83%
Needs improvement	1	46	1.32%	60.53%	2.17%	100%
Sum:	46	-	60.53%	-	100%	-
Not answered:	30	-	39.47%	-	-	-

Average:	2.09	Minimum:	1	Variance:	0.66
Median:	2	Maximum:	4	Std. deviation:	0.81

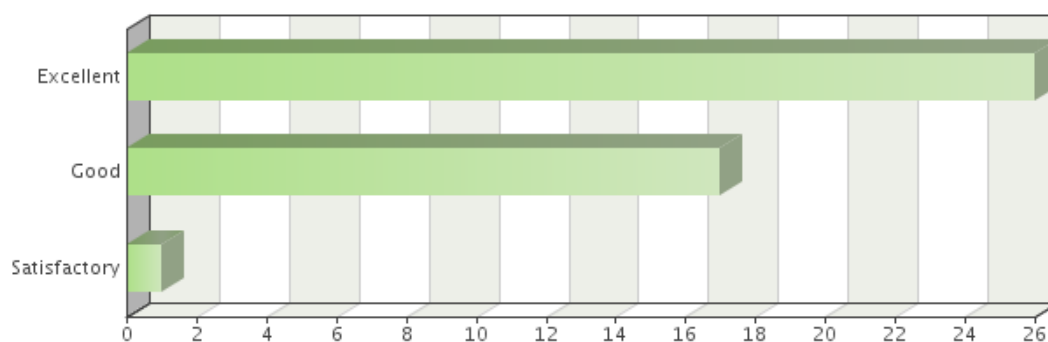**Total answered: 46**

Levels Library training sessions

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		26	26	34.21%	34.21%	59.09%	59.09%
Good		17	43	22.37%	56.58%	38.64%	97.73%
Satisfactory		1	44	1.32%	57.89%	2.27%	100%
Sum:		44	-	57.89%	-	100%	-
Not answered:		32	-	42.11%	-	-	-
Average:	1.43	Minimum:	1		Variance:	0.3	
Median:	1	Maximum:	3		Std. deviation:	0.55	

Total answered: 44

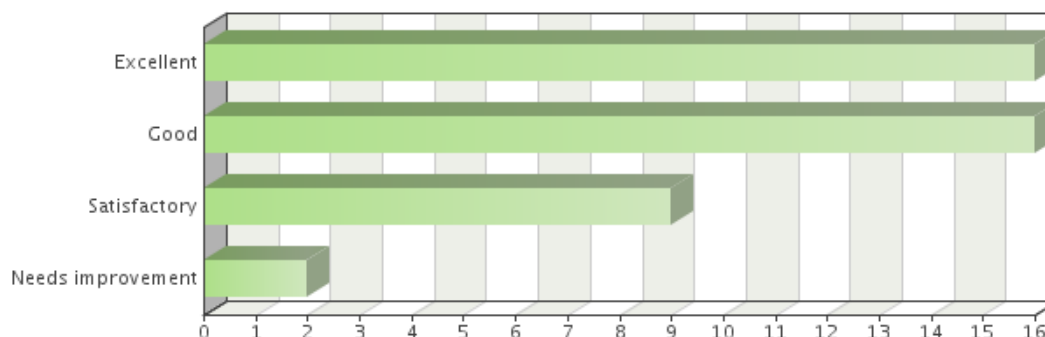## Levels Access to UCLH computers in the Library

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		16	16	21.05%	21.05%	37.21%	37.21%
Good		16	32	21.05%	42.11%	37.21%	74.42%
Satisfactory		9	41	11.84%	53.95%	20.93%	95.35%
Needs improvement		2	43	2.63%	56.58%	4.65%	100%
Sum:		43	-	56.58%	-	100%	-
Not answered:		33	-	43.42%	-	-	-
Average:	1.93	Minimum:	1		Variance:	0.78	
Median:	2	Maximum:	4		Std. deviation:	0.88	

Total answered: 43

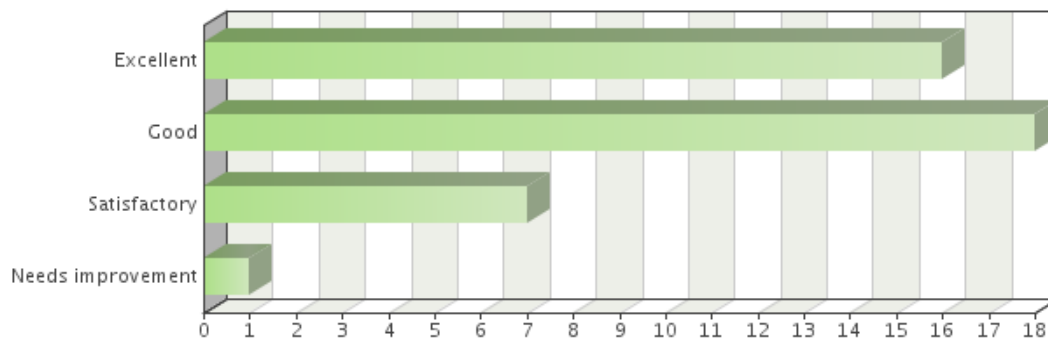## Levels Access to UCL computers in the Library

Frequency table

Levels	Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent	16	16	21.05%	21.05%	38.1%	38.1%
Good	18	34	23.68%	44.74%	42.86%	80.95%
Satisfactory	7	41	9.21%	53.95%	16.67%	97.62%
Needs improvement	1	42	1.32%	55.26%	2.38%	100%
Sum:	42	-	55.26%	-	100%	-
Not answered:	34	-	44.74%	-	-	-

Average:	1.83	Minimum:	1	Variance:	0.63
Median:	2	Maximum:	4	Std. deviation:	0.79

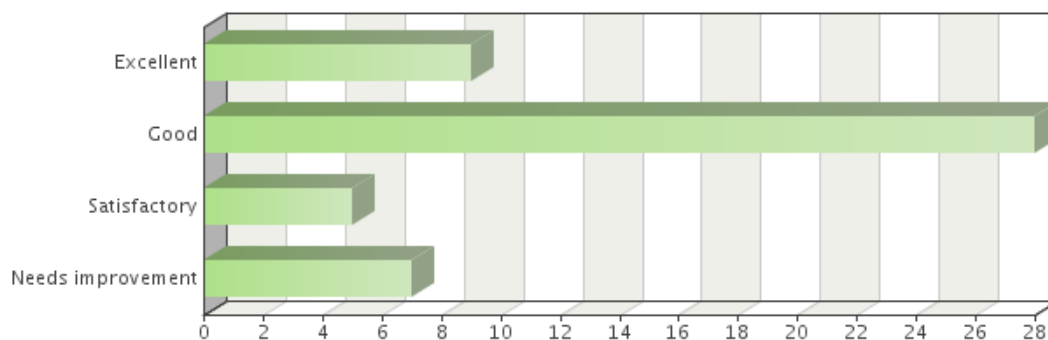**Total answered: 42**

Levels Opening hours

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		9	9	11.84%	11.84%	18.37%	18.37%
Good		28	37	36.84%	48.68%	57.14%	75.51%
Satisfactory		5	42	6.58%	55.26%	10.2%	85.71%
Needs improvement		7	49	9.21%	64.47%	14.29%	100%
Sum:		49	-	64.47%	-	100%	-
Not answered:		27	-	35.53%	-	-	-
Average:	2.2	Minimum:	1		Variance:	0.83	
Median:	2	Maximum:	4		Std. deviation:	0.91	

Total answered: 49

Levels Library presence in social media (e.g. twitter)
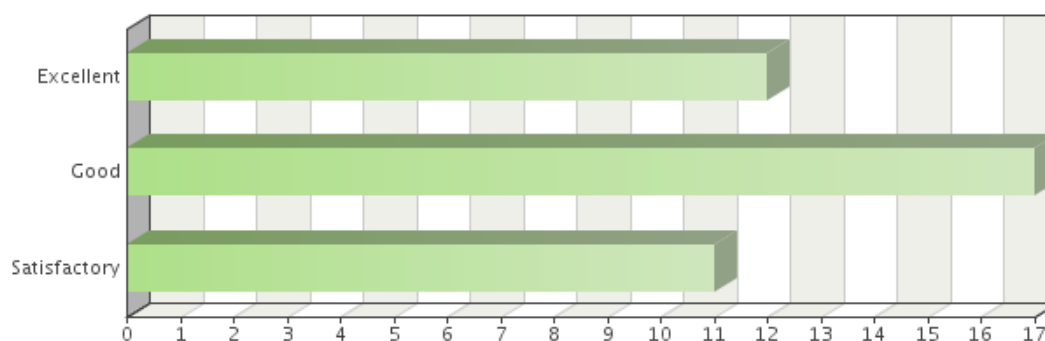

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Excellent		12	12	15.79%	15.79%	30%	30%
Good		17	29	22.37%	38.16%	42.5%	72.5%
Satisfactory		11	40	14.47%	52.63%	27.5%	100%
Sum:		40	-	52.63%	-	100%	-
Not answered:		36	-	47.37%	-	-	-
Average:	1.98	Minimum:	1		Variance:	0.59	
Median:	2	Maximum:	3		Std. deviation:	0.77	

Total answered: 40

Question 3

How do you rate Queen Square Library overall?   Please tick one.
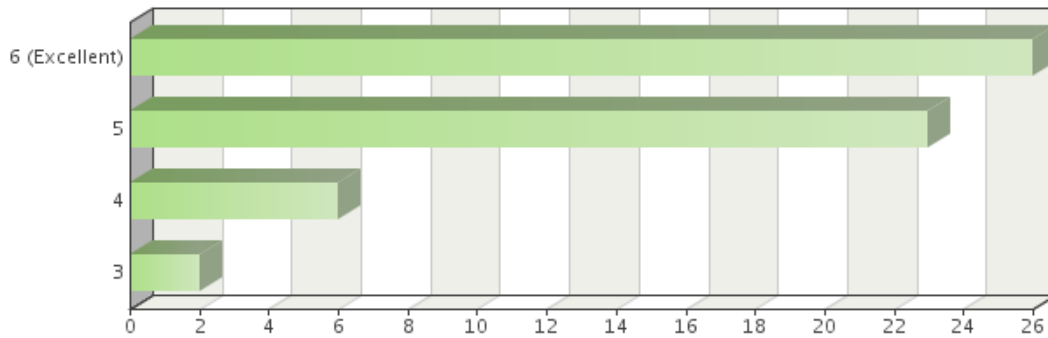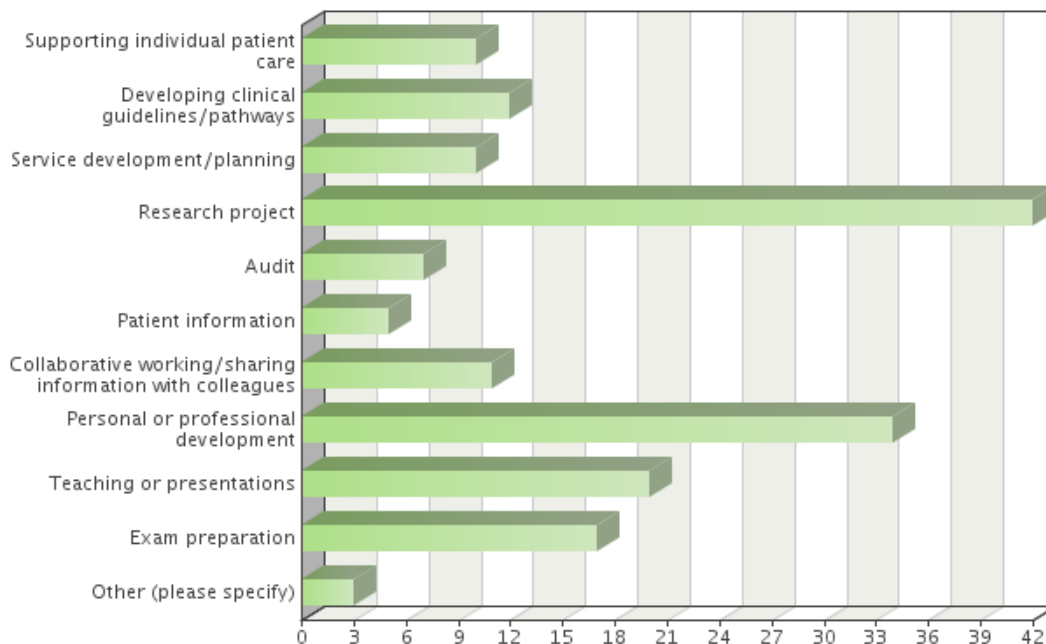

Frequency table

Levels		Absolute frequency	Cum. absolute frequency	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
6 (Excellent)		26	26	34.21%	34.21%	45.61%	45.61%
5		23	49	30.26%	64.47%	40.35%	85.96%
4		6	55	7.89%	72.37%	10.53%	96.49%
3		2	57	2.63%	75%	3.51%	100%
Sum:		57	-	75%	-	100%	-
Not answered:		19	-	25%	-	-	-
Average:	1.72	Minimum:	1	Variance:	0.63		
Median:	2	Maximum:	4	Std. deviation:	0.8		

Total answered: 57

Question 4

For which purpose(s) have you used Queen Square Library services and resources?   Please tick all that apply

Frequency table

Choices	Absolute frequency	Cum. absolute frequency	Relative frequency by choice	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Supporting individual patient care	10	10	5.85%	13.16%	13.16%	17.54%	17.54%
Developing clinical guidelines/pathways	12	22	7.02%	15.79%	28.95%	21.05%	38.6%
Service development/planning	10	32	5.85%	13.16%	42.11%	17.54%	56.14%
Research project	42	74	24.56%	55.26%	97.37%	73.68%	129.82%
Audit	7	81	4.09%	9.21%	106.58%	12.28%	142.11%
Patient information	5	86	2.92%	6.58%	113.16%	8.77%	150.88%
Collaborative working/sharing information with colleagues	11	97	6.43%	14.47%	127.63%	19.3%	170.18%
Personal or professional development	34	131	19.88%	44.74%	172.37%	59.65%	229.82%
Teaching or presentations	20	151	11.7%	26.32%	198.68%	35.09%	264.91%
Exam preparation	17	168	9.94%	22.37%	221.05%	29.82%	294.74%
Other (please specify)	3	171	1.75%	3.95%	225%	5.26%	300%
Sum:	171	-	100%	-	-	-	-
Not answered:	19	-	-	25%	-	-	-

| Average:	6.02	Minimum:	1	Variance:	8.12
Median:	6	Maximum:	11	Std. deviation:	2.85

Total answered: 57

Question 5

Please give an example where the Library has had an impact on your work or has helped to improve patient care, for example changing treatment decisions, reducing unnecessary procedures or referrals, improved safety, time or cost savings.

No data to report

Question 6

Which of the following should Queen Square Library focus on as a priority? Please select at least one, and up to three, options.
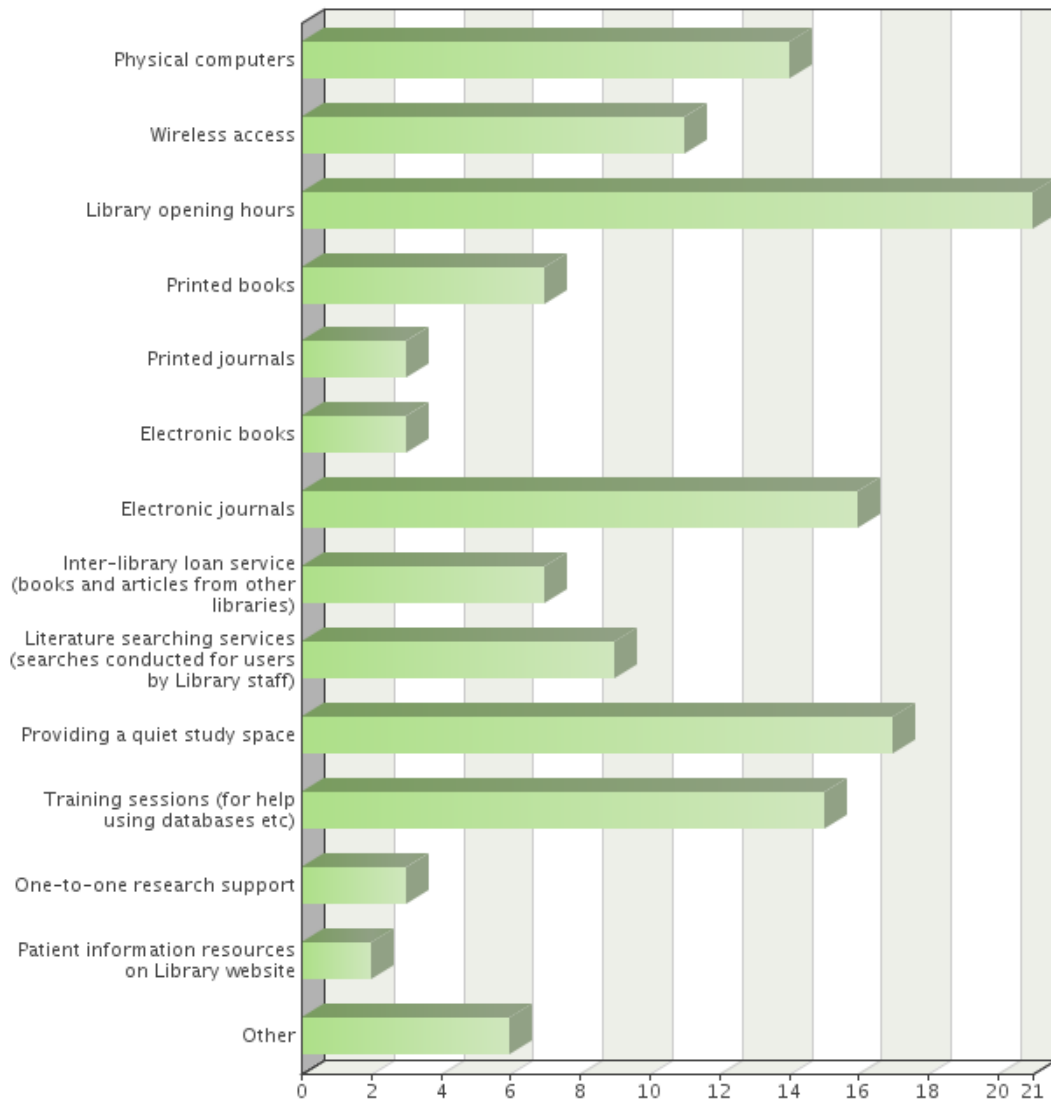
Frequency table

Choices	Absolute frequency	Cum. absolute frequency	Relative frequency by choice	Relative frequency	Cum. relative frequency	Adjusted relative frequency	Cum. adjusted relative frequency
Physical computers	14	14	10.45%	18.42%	18.42%	25%	25%
Wireless access	11	25	8.21%	14.47%	32.89%	19.64%	44.64%
Library opening hours	21	46	15.67%	27.63%	60.53%	37.5%	82.14%
Printed books	7	53	5.22%	9.21%	69.74%	12.5%	94.64%
Printed journals	3	56	2.24%	3.95%	73.68%	5.36%	100%
Electronic books	3	59	2.24%	3.95%	77.63%	5.36%	105.36%
Electronic journals	16	75	11.94%	21.05%	98.68%	28.57%	133.93%
Inter-library loan service (books and articles from other libraries)	7	82	5.22%	9.21%	107.89%	12.5%	146.43%
Literature searching services (searches conducted for users by Library staff)	9	91	6.72%	11.84%	119.74%	16.07%	162.5%
Providing a quiet study space	17	108	12.69%	22.37%	142.11%	30.36%	192.86%
Training sessions (for help using databases etc)	15	123	11.19%	19.74%	161.84%	26.79%	219.64%
One-to-one research support	3	126	2.24%	3.95%	165.79%	5.36%	225%
Patient information resources on Library website	2	128	1.49%	2.63%	168.42%	3.57%	228.57%
Other	6	134	4.48%	7.89%	176.32%	10.71%	239.29%
Sum:	134	-	100%	-	-	-	-
Not answered:	20	-	-	26.32%	-	-	-

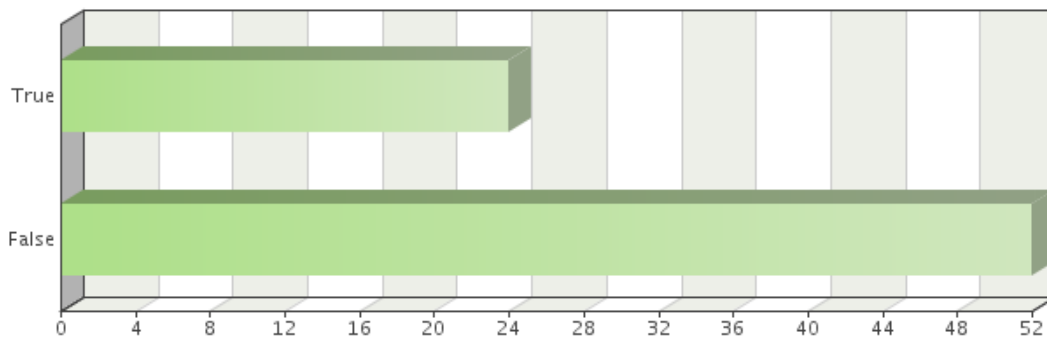|						
Average:	6.7	Minimum:	1	Variance:	16.35	
Median:	7	Maximum:	15	Std. deviation:	4.04	

Total answered: 56

Question 7

Are there any other comments you would like to make about the Library?

Question 8

To enter the Prize Draw, please provide your contact details in the box below.   Please provide your contact details if you would like to be entered into a prize draw to win Planet Organic vouchers. Please see the UCL Privacy Notices for further information on how we use your personal data: https://www.ucl.ac.uk/library/about-us/policies/ucl-library-services-privacy-notice-external-users
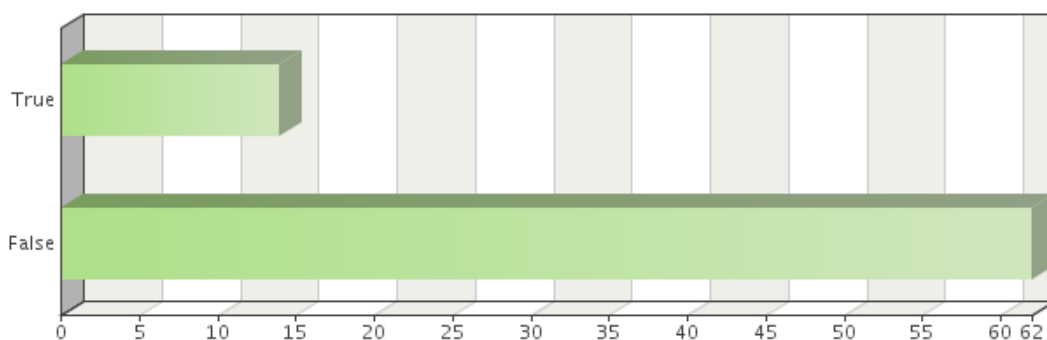
Checkbox cell (row 4, column 2)

Frequency table

Checked	Absolute frequency	Relative frequency
True	24	31.58%
False	52	68.42%
Sum:	**76**	**100%**

Checkbox cell (row 5, column 2)

Frequency table

Checked	Absolute frequency	Relative frequency
True	14	18.42%
False	62	81.58%
Sum:	**76**	**100%**