

# FE / HE STAFF PURCHASE JOURNEY

## HOW TO GUIDE

### STEP ONE:

Enter your personal email address twice

### STEP TWO:

Add your personal details, set your password and consents. When choosing 'Qualification' and 'Subject of study' select 'Professional/Vocation'. When choosing 'Year of study', select 'Already qualified'. When choosing a 'Course end date', select any date in the future.

### STEP THREE:

Find and select your institution by typing into the search box

### STEP FOUR:

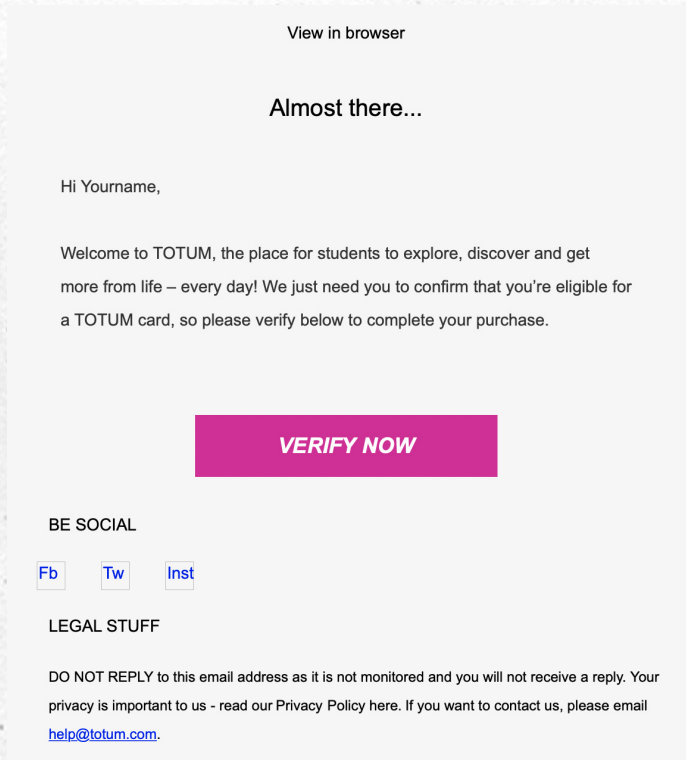
Choose a verification method. Only 'Verify by email' or 'Collect in person' are suitable for staff purchases

### STEP FIVE:

When verifying by email, enter your institutional email

**STEP SIX:**

Click the link in the email that is sent to your institutional inbox. Only click the link on the device/computer that you requested it from

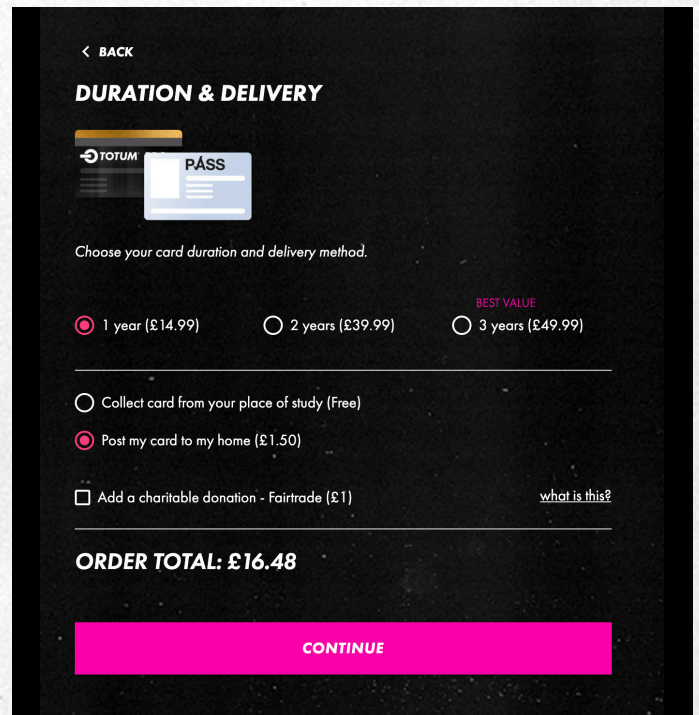


**STEP SEVEN:**

Select a bundle

**STEP EIGHT:**

Choose a card duration and delivery method and set your delivery address



**STEP TEN:**

Review your order and complete payment

**STEP ELEVEN:**

If you have ordered a product with PASS ID, download the app to complete your ID verification

**GOT ANY QUESTIONS?**

No problem, get in touch with our team: [help@totum.com](mailto:help@totum.com)