

# ELSA Covid19 Survey – Wave 1

## 1.1 Questionnaire details

### 1.1.1 Short URL

The short URL for the survey should be:

[survey.natcen.ac.uk/ELSA](https://survey.natcen.ac.uk/ELSA)

### 1.1.2 Sample variables

The following variables will be included on the sample file and may be used in the CAI questionnaire specification.

Dummy sample variable name	ELSA Variable name	Description	Source
idauniq	idauniq	External serial number (unique personal ID)	Sample
SurveyStatus	SurveyStatus	Most recent survey status of individual	Sample
Cur_Title	Title		Sample
Cur_FirstName	FirstName	Respondent First Name	Sample
Cur_Surname	Surname	Respondent Surname	Sample
FullName		Combined First and Surname of respondent	Derived
FF_Sex	Sex		Sample
Age	Age		Derived
Dob	DOB	Date of birth of sample member	Sample
Cur_AddressLine1	Add1	Address Line 1	Sample
Cur_AddressLine2	Add2	Address Line 2	Sample
Cur_AddressLine3	Add3	Address Line 3	Sample
Cur_AddressLine4	Add4	Address Line 4	Sample

Cur_Postcode	AddPC	Postcode	Sample
Tel1	Tel1	Respondent Telephone number 1	Sample
Tel2	Tel2	Respondent Telephone number 2	Sample
Tel3	Tel3	Respondent Telephone number 3	Sample
Mobile Tel1			Derived
Cur_Email	Email1	Respondent Email address 1	Sample
Email2	Email2	Respondent Email address 2	Sample
AddInfoFlag		Flag respondents we need to collect additional demographic information about (1=yes)	Derived
ExistPart		Flag if partner of cohort member (1=yes)	Derived
PartnerNam		Name of eligible partner in household	Derived
IntDat_W7	IntDat_W7	Wave 7: Interview date	Sample
IntDat_W8	IntDat_W8	Wave 8: Interview date	Sample
IntDat_W9	IntDat_W9	Wave 9: Interview date	Sample
LstIntDat		Last date interview took place with household	Derived
IntMonth		Month last Interview took place with household	Derived
IntYear		Year last Interview took place with household	Derived
PriorityTU		Priority TU cases - issued 1 week after web survey launch if no web completion received	Derived
LstWvPart		Last Wave of web survey participated in (blank for Wave1)	Derived
CorePartner		Whether a Core member or a partner	Sample

### 1.1.3 Interview instruction definitions:

#### **G\_Collapsible\_Grid\_II1 “Grid instructions 1”**

\_WEB: “Please select one answer on every row”

\_TEL: “INTERVIEWER: READ OUT EACH STATEMENT AND THE ANSWER CODES. REPEAT ANSWER CODES AS REQUIRED.”

#### **G\_Multi\_II1 “Multicode instructions 1”**

\_WEB: “Please select all that apply”

\_TEL: “INTERVIEWER: READ OUT EACH OPTION AND CODE ALL THAT APPLY”

#### **G\_MultiUpTo2\_II1 “Multicode up to 2 instructions 1”**

\_WEB: “Please select up to two”

\_TEL: “INTERVIEWER: ‘Please select up to two’

INTERVIEWER: READ OUT ALL OPTIONS AND THEN CODE UP TO 2”

#### **G\_MultiUpTo3\_II1 “Multicode up to 3 instructions”**

\_WEB: “Please select up to three”

\_TEL: “INTERVIEWER: ‘Please select up to three’

INTERVIEWER: READ OUT ALL OPTIONS AND THEN CODE UP TO 3”

#### **G\_ReadOut\_II1 “Read out instructions 1”**

\_WEB: ""

\_TEL: “INTERVIEWER: READ OUT”

#### **G\_NoReadOut\_II1 “Interviewer do not read out instructions 1”**

\_WEB: ""

\_TEL: “INTERVIEWER: DO NOT READ OUT”

#### **G\_NoPrompt\_II1 “Interviewer no prompt instructions 1”**

\_WEB: ""

\_TEL: “INTERVIEWER: DO NOT PROMPT”

#### **G\_IfNec\_II1 “Interviewer if necessary instructions 1”**

\_WEB: ""

\_TEL: “INTERVIEWER, IF NECESSARY”

#### **G\_NoneAns\_II1 “None of these answer option 1”**

\_WEB: “None of these”

\_TEL “INTERVIEWER: DO NOT READ OUT None of these”

### 1.1.4 Outcome codes

Outcome codes to be used are the following:

110 Fully productive – if answered the last question of the contact details section, i.e.

**VoucChk1** <> -1

210 Partially productive – if at least started the questionnaire, i.e. **CvChk** <> -1

## 1.1.5 Use of Don't know and Refusal

By **default** all questions must be answered (i.e. cannot be left empty) so have hidden Don't Know/Refusal options available (in Web mode these are displayed when the participant attempts to skip a question).

## 1.1.6 Timestamps

Please add timestamps at the beginning and end of each section.

## 1.1.7 Authentication page text

Welcome to the ELSA Covid-19 Survey.

To take part, please enter your unique login (it is the eight-digit code from your letter or email) in the box below and click 'START'

If you are experiencing any problems logging in or other technical problems, then please get in touch using our contact details below:

Email: [ELSA@natcen.ac.uk](mailto:ELSA@natcen.ac.uk)

Freephone: 0800 652 4574

## 1.1.8 Logos to use

ELSA is a collaboration amongst a number of institutions.

Logos should appear in the following order, at the bottom of the page, from left to right: NatCen, UCL, IFS, UEA, Manchester. At the top left corner, the ELSA logo can be placed.

## 1.1.9 Privacy notice

Please add a 'Privacy statement' notice at the top right corner that links to the following:

<http://www.natcen.ac.uk/taking-part/studies-in-field/elsa-50plus-health-and-life/privacy-notice/>

Please also add a 'Contact us' notice at the top right corner that links to the following:

<http://www.natcen.ac.uk/taking-part/studies-in-field/elsa-50plus-health-and-life/contact-us/>

## 1.2 Introduction

**{IF MODE = WEB}**

**Intro1**

"Dear <b>{MailNameSal}</b> welcome to the ELSA Covid-19 study.  
We would like to ask you some questions about your experience during the coronavirus (Covid-19) outbreak that began in the UK at the end of February this year.

The survey should take you around 30 minutes to complete, but this may be a little longer or shorter depending on your circumstances. You don't have to complete the whole survey in one go – any progress you make will be saved and you can start where you left off when you next log in.

To get started, simply click the 'Next' button below."

DISPLAY

## 1.3 Checks

**{ASK ALL}**

**CvChk**

"This is the questionnaire for {MailNameSal}. Please confirm this is you."

1. Yes
2. No
3. I am supporting them to complete the questionnaire

**{If CvChk = 2, DK, RF}**

**CvExit**

"This questionnaire is for {MailNameSal}. You have told us this is not you.

{IF TEL: "INTERVIEWER: If you are speaking to"}; {IF WEB: "If you are"}  
{MailNameSal} please go back and select yes at the previous question.

{IF TEL: "INTERVIEWER: If the person you are speaking to is"}; {IF WEB: "If you are"}  
supporting {MailNameSal} with the questionnaire please go back and select this.

{IF TEL: "INTERVIEWER: If the person you are speaking to is"}; {IF WEB: "If you are"}  
not {MailNameSal} or {IF TEL: "they"}; {IF WEB: "you"} are not supporting them to  
complete this questionnaire please select 'Exit the questionnaire'. If {IF TEL: "they"}; {IF  
WEB: "you"} are in contact with {MailNameSal} please can you ask them to complete  
the survey?"

1. Go back
2. Exit the questionnaire

**{ASK ALL}**

**CvDob**

"Please confirm your {IF CvChk = 3: "MailNameSal's"} date of birth.

## 1.4 Demographics

**{ASK ALL}**

**CvLiveCur**

“First some questions about your current situation.

Where are you living currently?”

**G\_ReadOut\_II1**

1. At my usual home
2. In someone else’s home
3. In a care home
4. In hospital
5. Somewhere else

{IF CvLiveCur = 1, 2}

**CvNumP**

“How many people (including you) are currently living in the residence you are staying in?”

RANGE: 1...16

**LOOP [CvNumP-1]**

{IF CvNumP > 1}

**CvReIP**

{IF CvNumP > 2: “Thinking about each person in any order, what is the (first/second/third...)”}; {IF CvNumP = 2: “What is this”} person’s relationship to you?”

**G\_IfNec\_II1**

1. Husband/wife/partner
2. Son (natural/adopted/foster/step/in-law)
3. Daughter (natural/adopted/foster/step/in-law)
4. Grandchild
5. Sister (natural/half/adopted/foster/step/in-law)
6. Brother (natural/half/adopted/foster/step/in-law)
7. Mother (natural/adoptive/foster/step/in-law)
8. Father (natural/adoptive/foster/step/in-law)
9. Other relative
10. Other non-relative

{IF CvNumP > 1}

**CvAgeP**

“What was this person's age last birthday?”

RANGE: 0...120

Not Sure

{IF CvAgeP = Not sure, DK, RF}

**CvAgeDK**

“Please provide your best guess of their age.”

**G\_ReadOut\_II1**

1. Under 18
2. 18 to 29
3. 30 to 39

4. 40 to 49
5. 50 to 59
6. 60 to 69
7. 70 to 79
8. 80 or over

**END LOOP**

**{ASK ALL}**

**CvSameH**

“Are you currently living at the following address?”

**G\_ReadOut\_II1**

DISPLAY ADDRESS FROM SAMPLE

1. Yes
2. No

**{IF CvSameH = 2}**

**CvRoom**

“How many rooms do you (or your household) occupy here, including bedrooms but not counting bathrooms, kitchens and any rooms you let or sublet?”

RANGE: 1...30

**{ASK ALL}**

**CvOut [MULTICODE]**

“Does the property you are currently living in have any of the following?”

**G\_Multi\_II1**

1. A garden
2. A roof terrace or large balcony
3. Other private outdoor space
4. Other shared outdoor space
5. {G\_NoneAns\_II1}: EXCLUSIVE

## 1.5 Health

### 1.5.1 Mental health

**{ASK ALL}**

**CvMhgad [GRID]**

“Over <b>the last two weeks<b>, how often have you been bothered by any of the following problems?”

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. Feeling nervous, anxious or on edge
2. Not being able to stop or control worrying
3. Worrying too much about different things
4. Trouble relaxing
5. Being so restless that it is hard to sit still

6. Becoming easily annoyed or irritable
7. Feeling afraid as if something awful might happen

GRID COLS:

1. Not at all
2. Several days
3. More than half the days
4. Nearly every day

{ASK ALL}

CvMhCed [GRID]

"Now think about the past week and the feelings you have experienced. Answer yes if the following was true for you <b>much of the time during the past week</b>."

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. {Tel: "Much of the time during the past week, you"; {Web: "You"} felt depressed
2. {Tel: "Much of the time during the past week, you"; {Web: "You"} felt that everything you did was an effort
3. {Tel: "Much of the time during the past week, your"; {Web: "Your"} sleep was restless
4. {Tel: "Much of the time during the past week, you"; {Web: "You"} were happy
5. {Tel: "Much of the time during the past week, you"; {Web: "You"} felt lonely
6. {Tel: "Much of the time during the past week, you"; {Web: "You"} enjoyed life
7. {Tel: "Much of the time during the past week, you"; {Web: "You"} felt sad
8. {Tel: "Much of the time during the past week, you"; {Web: "You"} could not get going

GRID COLS:

1. Yes
2. No

{ASK ALL}

CvMhOnsA

"On a scale of 0 to 10, where 0 is "not at all" and 10 is "very", how happy, overall, did you feel yesterday?"

RANGE: 0...10

{ASK ALL}

CvMhOnsB

"On a scale of 0 to 10, where 0 is "not at all" and 10 is "very", how anxious, overall, did you feel yesterday?"

RANGE: 0...10

{ASK ALL}

CvMhOnsC

"On a scale of 0 to 10, where 0 is "not at all" and 10 is "very", how satisfied are you with your life nowadays?"

RANGE: 0...10

{ASK ALL}

CvMhOnsD



“On a scale of 0 to 10, where 0 is “not at all” and 10 is “very”, to what extent do you feel the things you do in your life are worthwhile?”

RANGE: 0...10

**{ASK ALL}**

**CvMhcasp [GRID]**

{Tel: “I will now read out”; {Web: “Here is”} a list of statements that people have used to describe their lives or how they feel. How often do you feel like this?”

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. My age prevents me from doing the things I would like to do
2. I feel that what happens to me is out of my control
3. I feel left out of things
4. I can do the things I want to do
5. I feel that I can please myself what I do
6. Shortage of money stops me from doing things I want to do
7. I look forward to each day
8. I feel that my life has meaning
9. I enjoy the things that I do
10. I feel full of energy these days
11. I feel that life is full of opportunities
12. I feel that the future looks good for me

GRID COLS:

1. Often
2. Sometimes
3. Not often
4. Never

## 1.5.2 Food, job and financial security

**{ASK ALL}**

**CvFinS [GRID]**

“How worried, if at all, are you about the following?”

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. Your future financial situation
2. Not having enough food during the coronavirus outbreak
3. Not having other essential items during the coronavirus outbreak

GRID COLS:

1. Not at all worried
2. Not very worried
3. Somewhat worried
4. Very worried
5. Extremely worried

**{ASK ALL}**

**CvJobS [GRID]**

“And how worried, if at all, are you about your job security?”

**G\_ReadOut\_II1**

1. Not at all worried
2. Not very worried
3. Somewhat worried
4. Very worried
5. Extremely worried
6. Not applicable

### 1.5.3 Health (Covid-19)

{ASK ALL}

CvCovintro

"The next few questions are about the coronavirus (Covid-19) outbreak that began in February."

DISPLAY

{ASK ALL}

CvVuln

"Have you been contacted by the NHS or your GP and advised that you are vulnerable and at risk of severe illness if you catch coronavirus (Covid-19), and should stay at home at all times and avoid any face-to-face contact?"

1. Yes
2. No

{ASK ALL}

CvStayA

"<b>'Self-isolation'</b> refers to not leaving your home for any reason, not going out to buy food and not seeing people outside of your household.

<b>'Staying at home'</b> refers to only leaving your home for very limited purposes, such as shopping for food, one form of exercise, or essential work.

In <b>April</b> would you say you were...?"

**G\_Multi\_II1**

1. Self-isolating
2. Staying at home
3. Neither of these

{ASK ALL}

CvStayB

"And <b>last week</b> would you say you were...?"

**G\_Multi\_II1**

1. Self-isolating
2. Staying at home
3. Neither of these

{IF CvStayA = 2 OR CvStayB = 2}

CvStayWhy [MULTICODE]

"Why were you staying at home?"

**G\_Multi\_II1**

1. To help stop the spread of the coronavirus (Covid-19)
2. I am at increased risk from coronavirus (Covid-19)
3. Neither of these [EXCLUSIVE]

{IF CvStayA = 1 OR CvStayB = 1}

CvSelfWhy [MULTICODE]

“Why were you self-isolating?”

**G\_Multi\_II1**

1. I have or had symptoms of coronavirus (Covid-19)
2. I live with someone who has or had symptoms of coronavirus (Covid-19)
3. Neither of these [EXCLUSIVE]

{ASK ALL}

CvSymp [MULTICODE]

“Since the coronavirus outbreak began in February, have you experienced any of the following symptoms of coronavirus (Covid-19)?”

HELP: What is a continuous cough? “A new continuous cough means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours”

**G\_Multi\_II1**

1. High temperature
2. A new continuous cough
3. Shortness of breath or trouble breathing
4. Fatigue
5. Loss of sense of smell or taste
6. Diarrhoea
7. Abdominal pain
8. Loss of appetite
9. {G\_NoneAns\_II1}: EXCLUSIVE

{ASK ALL}

CvTest

“Have you been tested for coronavirus (Covid-19)?”

1. Yes
2. No

{IF CvTest = 1}

CvTestB

“What was the result of your coronavirus (Covid-19) test?”

{Web: “If you have had more than one test, please select 'positive' if any of your tests have been positive.”}

{Tel: INTERVIEWER: WHERE MORE THAN ONE TEST, CODE 'POSITIVE' IF ANY WERE POSITIVE.

READ OUT IF NECESSARY}

1. It was positive
2. It was negative
3. Inconclusive
4. Waiting for results

**{ASK ALL}**

**CvHosp**

“Have you had to stay in hospital for treatment due to coronavirus (Covid-19)?”

1. Yes
2. No

**{IF CvNumP > 1}**

**CvTestHo**

“Has anyone in your household tested positive for coronavirus (Covid-19)?”

1. Yes
2. No

**{IF CvNumP > 1}**

**CvHospHo**

“Has anyone in your household had to stay in hospital for treatment due to coronavirus (Covid-19)?”

1. Yes
2. No

**{ASK ALL}**

**CvTestOth**

“Has anyone close to you outside your household tested positive for coronavirus (Covid-19), for example a relative or a friend?”

1. Yes
2. No

**{ASK ALL}**

**CvDied**

“Tragically, many people have already lost loved ones due to coronavirus (Covid-19). Has anyone close to you, such as a friend or family member, died with coronavirus?”

1. Yes
2. No

**{IF CvDied = 1 AND CvNumP > 1}**

**CvDiedHo**

“Has anyone in your household died with coronavirus (Covid-19)?”

1. Yes
2. No

## 1.6 Economics

### 1.6.1 Work

**{ASK ALL}**

### **CvWorkIntro**

"{IF CvDied = 1: "Thank you for answering these questions at a difficult time."}

We'd now like to ask some questions about work"

**{ASK ALL}**

#### **CvPred**

"Which of {Web: "these"}; {Tel: "the following"} best describes what you were doing <b>just before<b> the coronavirus outbreak?"

#### **G\_ReadOut\_II1**

1. Retired
2. Employed
3. Self-employed
4. Unemployed
5. Permanently sick or disabled
6. Looking after home or family

**{IF CvPred = 2, 3 AND have been interviewed as part of main study}**

#### **CvPres**

"Was this the same job as the last time we interviewed you in [IntMonth] [IntYear]?"

1. Yes
2. No

**{IF CvPred = 2, 3}**

#### **CvPreh**

"Just before the coronavirus outbreak, how many hours per week did you usually work, not including meal breaks but including overtime?"

RANGE: 0...168

**{ASK ALL}**

#### **CvPstd**

"And which of {Web: "these"}; {Tel: "the following"} would you say best describes your <b>current<b> situation?"

#### **G\_ReadOut\_II1**

1. Retired
2. Employed
3. Paid/unpaid leave from employment (including furlough)
4. Self-employed and currently working
5. Self-employed but not currently working
6. Unemployed
7. Permanently sick or disabled
8. Looking after home or family

**{IF CvPstd = 2, 4}**

#### **CvPsth**

"How many hours per week do you usually work now, not including meal breaks but including overtime?"

RANGE: 0...168

{IF CvPstd = 2, 4}

**CvWrsk**

“Does your work as currently conducted involve a high risk of infection by coronavirus (Covid-19)?”

**G\_ReadOut\_II1**

1. Yes
2. No
3. Not sure

{IF CvPstd = 2, 4}

**CvJbhw**

“And which of these would you say best describes your current situation?”

**G\_ReadOut\_II1**

1. All of my working hours are from home
2. Some of my working hours are from home
3. None of my working hours are from home

{IF CvPstd = 2, 4}

**CvKey**

“Are you a keyworker or has your work been classified as critical to the coronavirus response?”

1. Yes
2. No

{IF CvPred = 2 and CvPstd = 2}

**CvSameJ**

“Do you have the same employer now as before the coronavirus outbreak?”

{IF TEL: INTERVIEWER: IF ‘YES’ PROBE FOR WHETHER SAME JOB}

1. Yes, same employer and same job
2. Yes, same employer but different job
3. No, different employer

{IF CvPred = 3}

**CvSeaf**

“On a scale of 0 to 10, where 0 is “you have been able to carry on your work as normal” and 10 is “you could no longer work at all” how has your self-employment been affected by the coronavirus outbreak?”

RANGE: 0...10

{IF CvPred = 3}

**CvSeiss**

“Have you, or will you, apply for the government financial support for self-employed people (the Self-Employed Income Support Scheme)?”

1. Yes
2. No
3. Not eligible

{IF (CvPred = 2 or CvPred = 3) and CvPstd <> 2 and CvPstd <> 4}

**CvWhys [MULTICODE]**

“Why did you stop working between the start of the coronavirus outbreak and now?”

**G\_Multi\_II1**

{Tel: “Which of the following apply to you?”}

1. I was advised to self-isolate
2. I was worried about my health
3. I need to care for others (children or adults)
4. I was laid off or put on mandatory furlough
5. My employer or business closed
6. I was planning to retire around now anyway
7. Other reason

{IF (CvPred = 2) and (CvPstd = 2, 3)}

**CvPay**

“What percentage of your previous usual salary are you currently being paid?”

HELP: Press here for more info “If you are being paid half your usual salary, for instance, write 50. If your usual salary is unchanged, write 100.”

RANGE: 0...200 %

{IF CvPstd = 3}

**CvRete**

“How likely do you think it is that you will be able to return to your previous employment?”

**G\_ReadOut\_II1**

1. Very likely
2. Fairly likely
3. Not very likely
4. Not at all likely

{IF CvPstd = 3}

**CvLhIPage**

“Including the time to date, how many months in total do you expect to spend on paid or unpaid leave?”

RANGE: 0...9997 months

## 1.6.2 Overall financial situation

{ASK ALL}

**CvPreFn**

“In the 3 months before the coronavirus outbreak, how well were you managing financially?”

**G\_ReadOut\_II1**

1. Living comfortably

2. Doing all right
3. Just about getting by
4. Finding it quite difficult
5. Finding it very difficult

{ASK ALL}

CvPostFn

“How do you feel your current financial situation compares to before the coronavirus outbreak?”

**G\_ReadOut\_II1**

1. I'm much worse off
2. I'm a little worse off
3. I'm about the same
4. I'm a little better off
5. I'm much better off

{ASK ALL}

CvPostFnR

“How do you feel your own financial situation has been affected by the coronavirus outbreak <b>compared to everyone else in the country<b>?”

**G\_ReadOut\_II1**

1. I've been less badly affected than most
2. I'm about average
3. I've been affected worse than most

## 1.7 Volunteering and caring

{ASK ALL}

CvLook

“Just before the coronavirus outbreak began in February, did you look after anyone once a week or more? This could be your partner or other people in your household or someone in another household.”

1. Yes
2. No

{IF CvLook = 1}

CvLookB [MULTICODE]

“Did the person (or people) you cared for before the coronavirus outbreak live with you or in another household?”

**G\_Multi\_II1**

1. My household
2. Another household

{IF CvLookB = 1}

CvLookC

“Has the amount of care you provide for this person/people <b>in your household<b> changed since the coronavirus outbreak?”

**G\_ReadOut\_II1**



1. It has increased
2. It has decreased
3. It has stopped
4. It has stayed the same

**{IF CvLookB = 2}**

**CvLookD**

“Has the amount of care you provide for people <b>outside your household</b> changed since the coronavirus outbreak?”

**G\_ReadOut\_II1**

1. It has increased
2. It has decreased
3. It has stopped
4. It has stayed the same

**{ASK ALL}**

**CvLookE**

“Do you provide help for someone outside of your household who you hadn’t previously, due to the coronavirus outbreak?”

1. Yes
2. No

**{IF CvLookE = 1}**

**CvLookF**

“How often have you looked after this person/people in the past week due to the coronavirus outbreak?”

**G\_ReadOut\_II1**

1. Every day
2. 4 to 5 days a week
3. 2 to 3 days a week
4. 1 day a week
5. Less often (I did it only once, it was not regular)

**{ASK ALL}**

**CvVolun**

“Have you changed the frequency you take part in voluntary work due to the coronavirus outbreak?”

**G\_ReadOut\_II1**

1. Yes, stopped completely
2. Yes, less than before
3. Yes, more than before
4. No, about the same
5. I did not volunteer previously

**{ASK ALL}**

**CvVolunB**

“Are you aware of the call by the Health Service England for volunteering during the coronavirus outbreak?”

1. Yes

2. No

{IF CvVolunB = 1}

CvVolunC

“Did you register to volunteer?”

1. Yes
2. No

## 1.8 Health

### 1.8.1 Health behaviours

{ASK ALL}

CvEwtch

“Next, we need to ask you a few questions about your general health at the moment. How much do you currently weigh?”

{IF WEB: "First, please select the units..."; {IF TEL: "INTERVIEWER: PLEASE ASK RESPONDENT WHETHER THE ANSWER WILL BE IN KILOGRAMS OR STONES AND POUNDS"}}

1. Kilograms
2. Stones and pounds

{IF CvExtch = 1}

WTMETRIC

“How much do you currently weigh, in kilograms?”

Kilograms:

{IF CvExtch = 2}

WTIMPERIAL

“How much do you currently weigh, in stones & pounds?”

Stones:

Pounds:

{ASK ALL}

CvHebhvr [GRID]

“Since the coronavirus outbreak began in February, please say whether you have been doing each of the following less than usual, about the same, or more than usual.”

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. I have been doing physical activity
2. I have been sitting down
3. I have been eating
4. I have been sleeping
5. I have been watching TV

GRID COLS:

1. Less than usual
2. About the same
3. More than usual

{ASK ALL}

**CvHesmoke**

“Do you currently smoke?”

1. Yes
2. No

{IF CvHesmoke = 1}

**CvHesmokeB**

“Since the start of the coronavirus outbreak, please say whether you have been smoking...”

**G\_ReadOut\_II1**

1. Less than usual
2. About the same
3. More than usual

{ASK ALL}

**CvHedrink**

“Do you currently drink alcohol?”

**G\_ReadOut\_II1**

1. Yes
2. No
3. I have always been a non-drinker

{IF CvHedrink = 1}

**CvHedrinkB**

“Since the start of the coronavirus outbreak, please say whether you have been drinking...”

**G\_ReadOut\_II1**

1. Less than usual
2. About the same
3. More than usual

{ASK ALL}

**CvFood**

“Which of the following statements best describes the food eaten in your household since the coronavirus outbreak?”

**G\_ReadOut\_II1**

1. You and other household members always had enough of the kinds of foods you wanted to eat.
2. You and other household members had enough to eat, but not always the kinds of food you wanted.
3. Sometimes you and other household members did not have enough to eat.
4. Often you and other household members did not have enough to eat.

## 1.8.2 Care

{ASK ALL}

**CvCaho** [MULTICODE]

“Over the past month have you received care at home?”

**G\_Multi\_II1**

1. Yes, formal (paid, provided from an agency)
2. Yes, informal (friend or relative)
3. No

{IF CvCaho = 1, 2}

**CvCahob**

“Since the coronavirus outbreak started is the amount of care you receive...”

**G\_ReadOut\_II1**

1. Less than it was
2. About the same
3. More than it was
4. {Tel: “Or do you”}; {Web: “I”} no longer receive help

{ASK ALL}

**CvCare**

“Since the coronavirus outbreak started have your care needs been met...”

**G\_ReadOut\_II1**

1. All of the time
2. Most of the time
3. Some of the time
4. Hardly ever
5. {Tel: “Or do you”}; {Web: “I do”} not have any care needs

## 1.8.3 Self-reported health/sleep

{ASK ALL}

**CvHeSelf**

“In the past month would you say your health was...”

**G\_ReadOut\_II1**

1. Excellent
2. Very good
3. Good
4. Fair
5. Poor

{ASK ALL}

**CvHesleep**

“In the past month would you say the quality of your sleep was...”

**G\_ReadOut\_II1**

1. Excellent

2. Very good
3. Good
4. Fair
5. Poor

**{ASK ALL}**

**CvHehosp**

“Since the coronavirus outbreak, have you had a hospital operation or treatment cancelled?”

1. Yes
2. No

**{ASK ALL}**

**CvHegp**

“Since the coronavirus outbreak, have you wanted to see or talk to a GP?”

1. Yes
2. No

**{IF CvHegp = 1}**

**CvHegpB**

“Have you been able to see or talk to a GP?”

**G\_ReadOut\_II1**

1. Yes
2. No
3. {Tel: “Did you”; Web: “I did”} not attempt to contact them
4. {Tel: “Or did you”; Web: “I did”} not need to contact them

**{ASK ALL}**

**CvHemed**

“Since the coronavirus outbreak, have you been able to get access to your regular medications?”

**G\_ReadOut\_II1**

1. Yes
2. No
3. {Tel: “Or do you”; {Web: “I do”} not need medication

**{ASK ALL}**

**CvComm**

“Since the coronavirus outbreak, have you been able to access the community health and social care services and support you need, for instance a dentist, podiatrist, nurse, counselling or personal care?”

**G\_ReadOut\_II1**

1. Yes
2. No
3. {Tel: “Did you”; {Web: “I did”} not attempt to contact them
4. {Tel: “Or did you”; {Web: “I did”} not need to contact them

**{ASK ALL}**

**CvHecond [MULTICODE]**

“Thinking about what has happened since we last saw you, has a doctor ever told you that you developed a new health condition?”

**G\_Multi\_II1**

1. High blood pressure or hypertension
2. Angina, a heart attack (including myocardial infarction or coronary thrombosis)
3. Congestive heart failure
4. Diabetes or high blood sugar
5. A stroke (cerebral vascular disease)
6. Chronic lung disease such as chronic bronchitis or emphysema
7. Asthma
8. Arthritis (including osteoarthritis, or rheumatism)
9. Cancer or a malignant tumour (excluding minor skin cancers)
10. Dementia, senility or another serious memory impairment, Alzheimer's disease
11. Malignant blood disorder, e.g. leukaemia
12. Other condition (please specify)
13. {G\_NoneAns\_II1}: EXCLUSIVE

## 1.9 Social isolation

**{ASK ALL}**

**CvPlaces [GRID]**

“Since the coronavirus outbreak began in February, how easy or difficult has it been for you to get to each of the following places?”

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. Bank or cash point
2. Supermarket
3. Hospital
4. Pharmacy

GRID COLS:

1. Easy
2. Difficult
3. Unable to go
4. Do not wish to go

**{ASK ALL}**

**CvIntA**

“We would now like to ask you some questions about your use of the internet and email. Since the coronavirus outbreak, on average, how often did you use the internet or email?”

**G\_ReadOut\_II1**

1. More than once a day
2. Every day, or almost every day
3. At least once a week (but not every day)
4. At least once a month (but not every week)
5. Less than monthly

6. Never

{ASK ALL}

CvIntB

“Since the coronavirus outbreak started would you say your use of the internet is...”

**G\_ReadOut\_II1**

1. Less than it was
2. About the same
3. More than it was

{IF CvIntA = 1, 2, 3, 4}

CvIntC [MULTICODE]

“For which of the following activities did you use the internet in the last 3 months?”

**G\_Multi\_II1**

1. Sending/receiving e-mails
2. Making video calls or voice calls (using applications such as Skype, Whatsapp or FaceTime)
3. Finding information on health-related issues
4. Managing my finances (online banking, paying bills, paying taxes)
5. Shopping/buying goods or services
6. Using social networking sites (Facebook, Twitter, LinkedIn, Instagram, blogging or Flickr)
7. Reading news/newspaper/blog websites
8. Streaming TV/videos/radio (BBC iPlayer, Netflix, Amazon Prime, YouTube), listening to music (Spotify, Apple Music), playing online games, or reading ebooks
9. Getting information about Government services (benefits, taxes, a driving licence or passport, etc.)
10. None of the above [EXCLUSIVE]

{ASK ALL}

CvIntD

“Would you like to be able to use the internet more frequently or for more things?”

1. Yes
2. No

{IF CvIntD = 1}

CvIntE [MULTICODE]

“There are a number of reasons why people do not use the internet more. Which of the following apply to you?”

**G\_Multi\_II1**

1. My IT skills are not good enough
2. I don't trust the internet (fraud, sharing personal data)
3. I don't have access to good enough equipment
4. I don't have good enough access to broadband
5. My vision is not good enough to use the equipment
6. Health problems (excluding vision problems) stop me from using the equipment
7. I have no reason to use it more
8. It takes too much time
9. Another reason (please specify)

{ASK ALL}

### **CvFeel [GRID]**

“The next questions are about how you feel about different aspects of your life. For each one, please say how often you feel that way.”

#### **G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. How often do you feel you lack companionship?
2. How often do you feel left out?
3. How often do you feel isolated from others?
4. How often do you feel lonely?

GRID COLS:

1. Hardly ever or never
2. Some of the time
3. Often

## **1.9.1 Social connections**

{IF ANY CvReIP = 1}

### **CvPartA [GRID]**

“We would now like to ask you some questions about your spouse or partner. Please select the answer which best shows how you feel about each.”

#### **G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. How much your partner understands the way you feel about things
2. How much can you rely on your partner if you have a serious problem
3. How much can you open up to your partner if you need to talk about your worries
4. How much your partner criticises you
5. How much your partner lets you down
6. How much your partner gets on your nerves
7. How often your partner makes too many demands on you

GRID COLS:

1. A lot
2. Some
3. A little
4. Not at all

{IF ANY CvReIP = 1}

### **CvPartB**

“How close is your relationship with your spouse or partner?”

#### **G\_ReadOut\_II1**

1. Very close
2. Quite close
3. Not very close
4. Not at all close

{ASK ALL}

### **CvFamcon [GRID]**

“In the past month, how often have you done the following with any of your immediate family (parents, children, grandchildren and brothers and sisters), not counting any who live with you?”

#### **G\_Collapsible\_Grid\_II1**



GRID ROWS:

1. Speak on the phone
2. Video-calling (e.g. Skype, FaceTime, etc)
3. Write or email
4. Send or receive text messages

GRID COLS:

1. Daily
2. 3 to 6 times a week
3. Once or twice a week
4. Less than once a week or never

{ASK ALL}

CvFrdcon [GRID]

"In the past month, how often have you done the following with other relatives and/or friends?"

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. Speak on the phone
2. Video-calling (e.g. Skype, FaceTime, etc)
3. Write or email
4. Send or receive text messages

GRID COLS:

1. Daily
2. 3 to 6 times a week
3. Once or twice a week
4. Less than once a week or never

## 1.10 Income

### 1.10.1 Income and spending

{ASK ALL}

CvInc

"Is {IF no partner: "your income"; ELSE "the income of you and your partner"} higher than, about the same as or lower than before the coronavirus outbreak that began in February?"

1. Higher
2. About the same
3. Lower

{IF CvInc = 3}

CvAdj [MULTICODE]

"Have you done any of the following to adjust to having lower income?"

**G\_Multi\_II1**

1. Spending reduced anyway due to lifestyle restrictions
2. Intentionally reduced spending
3. Saved less

4. Drew on savings
5. Drew on pension savings
6. Borrowed from bank
7. Received financial assistance from family or friends
8. {G\_NoneAns\_II1}: EXCLUSIVE

**{ASK ALL}**

**CvBen [MULTICODE]**

“Have you made a new claim for any of the following benefits since the start of the coronavirus outbreak (whether or not you have started receiving payments yet)?”

**G\_Multi\_II1**

1. Universal Credit
2. Job Seeker’s Allowance
3. Employment and Support Allowance
4. Pension Credit
5. Housing benefit
6. Council tax support or reduction
7. Statutory Sick Pay
8. {G\_NoneAns\_II1}: EXCLUSIVE

**{ASK ALL}**

**CvFin [GRID]**

“Since the start of the coronavirus outbreak have you taken advantage of any of the following:”

**G\_Collapsible\_Grid\_II1**

GRID ROWS:

1. Mortgage or rent payment holidays
2. Council tax payment holiday
3. Other debt repayment/interest payment holidays

GRID COLS:

1. Yes
2. No

**{ASK ALL}**

**CvFtg**

“Have you <b>given<b> any financial assistance to family or friends as a result of the coronavirus outbreak?”

1. Yes
2. No

**{ASK ALL}**

**CvFtr**

“Have you <b>received<b> any financial assistance from family or friends as a result of the coronavirus outbreak?”

1. Yes
2. No

## 1.10.2 Pensions and retirement

**{ASK ALL}**

### **CvPen**

“Do you have any private pensions that you have not yet started receiving or drawing an income from?”

HELP: What is a private pension? “Private pensions are occupational, or personal pensions, or pensions provided by your employer, but not your state pension. You or your employer may currently be making contributions to such a pension or may have ceased making contributions after having contributed in the past.”

1. Yes
2. No

**{IF CvPen = 1}**

### **CvPenv**

“How much, if at all, do you think the value of this pension (or these pensions if you have more than one) has been affected by the coronavirus outbreak?”

### **G\_ReadOut\_II1**

1. Value improved
2. Value not affected
3. Value now slightly lower
4. Value now much lower

**{ASK ALL}**

### **CvAdd**

“Do you have any pension drawdown arrangements or a pension from which you are withdrawing an adjustable income?”

HELP: Press here for more info “Since the introduction of a government policy that has become known as ‘pension freedom’ anyone with an accumulated ‘defined contribution’ or ‘money purchase’ pension fund has been able to access their fund in a number of ways.

You should answer “yes” to this question if either (i) you have such a fund and are regularly taking small sums from your pot, or (ii) you have moved such a fund into a pension drawdown arrangement from which you are receiving a regular income.”

1. Yes
2. No

**{IF CvAdd = 1}**

### **CvAddv**

“How much, if at all, do you think the value of your pension drawdown fund (or funds that you are withdrawing an adjustable income from) has been affected by the coronavirus outbreak?”

### **G\_ReadOut\_II1**

1. Value improved
2. Value not affected
3. Value now slightly lower
4. Value now much lower

**{IF CvAdd = 1}**

### **CvAddr**

“Have you changed the amount of income you are withdrawing from your pension fund as a result of the coronavirus outbreak?”

{Tel: INTERVIEWER: IF 'YES', PROBE AS NECESSARY}

1. No
2. Yes, stopped withdrawing funds
3. Yes, reduced the income being withdrawn
4. Yes, increased the income being withdrawn

{IF (CvPstd = 2, 3, 4, 5, 6)}

**CvRet**

"Has the age at which you expect to retire from paid work changed as a result of the coronavirus outbreak?"

{Tel: INTERVIEWER: IF 'YES', PROBE AS NECESSARY}

1. Yes – I now plan to retire earlier
2. Yes – I now plan to retire later
3. No

{ASK ALL}

**CvMovha**

"On a scale of 0 to 100, where 0 means there is absolutely no chance it will happen and 100 means it is certain to happen, what are the chances that you will move out of your current home at some time in the future?"

RANGE: 0...100

{ASK ALL}

**CvRsif**

"On a scale of 0 to 100, where 0 means there is absolutely no chance it will happen and 100 means it is certain to happen, what are the chances that at some point in the future you will not have enough financial resources to meet your needs?"

RANGE: 0...100

## 1.11 Additional Demographics

{IF AddInfoFlag = 1 or CvSameH = 2}

AddDemogIntro

“It would be useful to add some information about you to help us with our analysis”

DISPLAY

{IF AddInfoFlag = 1}

RelStat

“Which of these applies to you at present?”

{WEB: “Please select the first on the list that applies”}

{TEL: INTERVIEWER: PLEASE READ OUT AND CODE THE FIRST TO APPLY}

1. Married
2. In a registered civil partnership
3. Living with a partner
4. With a partner you do not live with
5. Separated (after being married or in a same-sex civil partnership)
6. Divorced/dissolved same-sex civil partnership
7. Widowed/surviving partner from a same-sex civil partnership
8. Single (never married/never in a civil partnership)

{IF AddInfoFlag = 1 or CvSameH = 2}

Tenure

“Thinking about your main residence, does your <b> household<b> own or rent this accommodation?”

{TEL: INTERVIEWER: PROBE IF NECESSARY:

IF OWNS: Outright or on a mortgage?

IF RENTS: From whom?}

1. Owns - Outright
2. Owns - Buying on mortgage
3. Shared ownership (e.g. part rent, part buy)
4. Rents - Local authority / council
5. Rents - Housing Association/charitable trust/new town development corporation
6. Rents - Property company
7. Rents - Employer of a household member
8. Rents - Other organisation
9. Rents - Relative/friend (before living here) of a household member
10. Rents - Other individual/private landlord
11. Rent free, squatting
12. Other (Please describe)

{IF AddInfoFlag=1}

HEILL

“Do you have any long-standing illness, disability or infirmity? By long-standing {WEB: “we”}; {TEL: “I”} mean anything that has troubled you over a period of time.”

1. Yes
2. No

**{IF HeIII = 1}**

**HELIM**

“Does this illness or disability limit your activities in any way?”

1. Yes
2. No

**{IF AddInfoFlag = 1}**

**HELWK**

“Do you have any health problem or disability that limits the kind or amount of paid work you could do, should you want to?”

1. Yes
2. No

**{IF HeLWk = 1}**

**HETEMP**

“Is this a health problem or disability that you expect to last less than three months?”

1. Yes
2. No

**{IF AddInfoFlag = 1}**

**WPPHI**

“Are you covered by private health insurance, whether in your own name or through another family member {IF TEL: "(even if that person is no longer part of you family)"}?”

Please don't include dental or friendly plans. {IF WEB: “If it is someone who was part of your family but now isn't, please include this”}

- 1 Yes, in own name
- 2 Yes, through another family member
- 3 No, not insured

**{IF AddInfoFlag = 1}**

**ETHNICCAT**

“What is your ethnic group?”

**G\_ReadOut\_II1**

1. White
2. Mixed or multiple ethnic groups
3. Asian or Asian British
4. Black or Black British
5. Arab
6. Other (Please describe)

**{IF ETHNICCAT = 1}**

**ETHNWH**

“What is your ethnic group?”

**G\_ReadOut\_II1**

1. White British (English/Welsh/Scottish/Northern Irish)
2. White Irish
3. Gypsy or Irish Traveller
4. Any other White background (please describe)

{IF ETHNICCAT = 2}

**ETHNMX**

“What is your ethnic group?”

**G\_ReadOut\_II1**

1. Mixed White and Black Caribbean
2. Mixed White and Black African
3. Mixed White and Asian
4. Any other mixed or multiple ethnic background (please describe)

{IF ETHNICCAT = 3}

**ETHNAS**

“What is your ethnic group?”

**G\_ReadOut\_II1**

1. Indian
2. Pakistani
3. Bangladeshi
4. Chinese
5. Any other Asian background (please describe)

{IF ETHNICCAT = 4}

**ETHNBL**

“What is your ethnic group?”

**G\_ReadOut\_II1**

1. Black African
2. Black Caribbean
3. Any other Black background (please describe)

## 1.12 Contact details

**START FILTER: ASK IF ContactUpd = 0**

**ContactInt**

“So that we can keep in touch and let you know about the latest findings from our research or when we are launching a new ELSA study, it is really important that we have your most up-to-date contact details”

**DISPLAY**

**PAGE START**

{IF CVSameH = 2 AND CvLiveCur = 1}

**AddrUpd**

{IF WEB: "Please enter"}{IF TEL: "Could I take"} your correct address details"  
{IF TEL: "?"}}

INTERVIEWER: ONCE ENTERED, PLEASE READ BACK TO RESPONDENT

DISPLAY

{IF CVSameH = 2 AND CvLiveCur = 1}  
AddrUpd\_AddressLine1  
"First line:"  
OPEN  
DK/REF NOT ALLOWED

{IF CVSameH = 2 AND CvLiveCur = 1}  
AddrUpd\_AddressLine2  
"Second line:"  
OPEN  
ALLOW NA

{IF CVSameH = 2 AND CvLiveCur = 1}  
AddrUpd\_AddressLine3  
"Third line:"  
OPEN  
ALLOW NA

{IF CVSameH = 2 AND CvLiveCur = 1}  
AddrUpd\_AddressLine4  
"Town:"  
OPEN  
DK/REF NOT ALLOWED

{IF CVSameH = 2 AND CvLiveCur = 1}  
AddrUpd\_Postcode  
"Post Code:"  
OPEN

**PAGE END**

{IF Cur\_Email <> ""}  
EmailChk  
"Is your email address {Cur\_Email}?"

1. Yes
2. No

{IF (Cur\_Email = EMPTY) OR (EmailChk = 2)}  
EmailUpdInt  
{IF Cur\_Email = EMPTY: "We do not currently have an email address for you in our records. {IF WEB: "Please enter"}; {IF TEL: "Could I take"} your email address if you have one{IF TEL: "?"}}"



{IF EmailChk = 2: "Please enter your correct email address"}  
INTERVIEWER: READ EMAIL ADDRESS BACK TO PARTICIPANT AND  
CONFIRM

DISPLAY

{IF (Cur\_Email = EMPTY) OR (EmailChk = 2)}  
EmailUpd

OPEN

1. {IF WEB: "I do"}; {IF TEL: "Respondent does"} not have an email address
2. {IF WEB: "I do"}; {IF TEL: "Respondent does"} not wish to give {IF WEB: "my"}; {IF TEL: "their"}e-mail address

HARDCHECK: If answer provided does not include @ or full-stop: "E-mail addresses should contain an @ character and a full stop. Please check and amend."

DERIVED VARIABLE: IF EmailChk = 1 UpdEmail = Cur\_Email  
IF EmailChk = 2 UpdEmail = EmailUpd

{IF Tel1 <> ""}  
Tel1Chk

"It is really important that we have your most up-to-date phone details to contact you on.

Is your preferred telephone number {Tel1}?"

1. Yes
2. No

{IF Tel1 = EMPTY OR Tel1Chk = 2}  
Tel1Upd

{IF Tel1 = EMPTY: "It is really important that we have your most up-to-date phone details to contact you on because we can reach out to you to set an appointment with an in-person interviewer or, in some cases, we can conduct surveys over the phone.

We do not currently have a telephone number for you in our records. {IF WEB: "Please enter"}; {IF TEL: "Could I take"} your preferred telephone number {IF TEL: "?"}

{IF Tel1Chk = 2: "{IF WEB: "Please enter"}; {IF TEL: "Could I take"} your correct telephone number" {IF TEL: "?"}}

INTERVIEWER: READ TELEPHONE NUMBER BACK TO PARTICIPANT AND  
CONFIRM

OPEN

1. {IF WEB: "I do"}; {IF TEL: "Respondent does"} not have a telephone number
2. {IF WEB: "I do"}; {IF TEL: "Respondent does"} not wish to give {IF WEB: "my"/IF TEL: "their"} telephone number

HARDCHECK: If contains characters other than numbers "Please only use numbers without any additional characters or spaces."

HARDCHECK: If does not contain 10 or 11 digits or does not start with a 0. "Your answer is not a valid telephone number. UK phone numbers start with 0 and are 10 or 11 digits. Please check and amend."

**{IF Tel2 <> ""}**

**Tel2Chk1**

"And is your other phone number {Tel2}?"

1. Yes
2. No

**{IF Tel2= EMPTY}**

**Tel2Chk2**

"And do you have another phone number we could contact you on?"

1. Yes
2. No

**{IF Tel2Chk1 = 2 OR Tel2Chk2 = 1}**

**Tel2Upd**

{IF Tel2Chk2 = 1 {IF WEB: "Please enter"; {IF TEL: "Could I take"} your other phone number {IF TEL: "?"}}

{IF Tel2Chk1 = 2 {IF WEB: "Please enter"; {IF TEL: "Could I take"} your correct other phone number {IF TEL: "?"}}

INTERVIEWER: READ PHONE NUMBER BACK TO PARTICIPANT AND CONFIRM

OPEN

1. {IF WEB: "I do"}; {IF TEL: "Respondent does"} not have another phone number
2. {IF WEB: "I do"}; {IF TEL: "Respondent does"} not wish to give {IF WEB: "my"/IF TEL: "their"} other phone number

HARDCHECK: If contains characters other than numbers "Please only use numbers without any additional characters or spaces."

HARDCHECK: If does not contain 10 or 11 digits or does not start with a 0. "Your answer is not a valid telephone number. UK phone numbers start with 0 and are 10 or 11 digits. Please check and amend."

**{ASK IF UpdEmail <> ""}**

### **VouchChk1**

“Finally, as a thank you for your time, we would like to offer you a £10 voucher. This can either be an electronic voucher that can be sent to your email account, or physical voucher which will be sent to an address of your choice.

Please tell us which type of voucher you would prefer to receive:”

{IF TEL: READ OUT}

1. An electronic voucher sent to my email address
2. A voucher sent to my home address
3. A voucher sent to another address
4. I do not require a voucher

{IF VouchChk=1 and Cur\_Email<>””}

### **VouchEmail**

“{Web: “And”}; {Tel: “Can I check”} are you happy for the voucher to be sent to this email address?”

{IF TEL: READ OUT}:

{UpdEmail}

1. Yes
2. No

{IF VouchEmail=2}

### **EmailUpdB**

“Please {Web: “provide”}; {Tel: “can you give us”} an email address where you would like the voucher sent to?”

OPEN

HARDCHECK: If answer provided does not include @ or full-stop: “Please check and amend. E-mail addresses should contain an @ character and a full stop

{IF UpdEmail = “”}

### **VouchChk2**

“Finally, as a thank you for your time, we would like to offer you a £10 voucher which will be sent to an address of your choice.

Are you happy for us to send you a voucher?”

1. Yes, send it to my home address
2. Yes, send it to another address
3. No, I do not require a voucher

{IF VouchChk1 =2 or VouchChk2=1} AND {CvSameH = 1 OR CvLiveCur <> 1}

### **AddrChk**

“To make sure this goes to the correct address, could you please confirm that your home address is”

{Cur\_AddressLine1}  
{Cur\_AddressLine2}  
{Cur\_AddressLine3}  
{Cur\_AddressLine4}{Cur\_Postcode}

{Tel: "Is this correct?"}

1. Yes – this address is correct
2. No – this address needs updating

**PAGE START**

{IF VouchChk1 = 3 OR VouchChk2 = 2}

VouchAddr

"Please {Web: "provide"}; {Tel: "could we have"} the address you would want us to send the voucher to{Tel: "?"}"

INTERVIEWER: ONCE ENTERED, PLEASE READ BACK TO RESPONDENT

DISPLAY

{IF VouchChk1 = 3 OR VouchChk2 = 2}

VouchAddr\_AddressLine1

"First line:"

OPEN

DK/REF NOT ALLOWED

{IF VouchChk1 = 3 OR VouchChk2 = 2}

VouchAddr\_AddressLine2

"Second line:"

OPEN

ALLOW NA

{IF VouchChk1 = 3 OR VouchChk2 = 2}

VouchAddr\_AddressLine3

"Third line:"

OPEN

ALLOW NA

{IF VouchChk1 = 3 OR VouchChk2 = 2}

VouchAddr\_AddressLine4

"Town:"

OPEN

DK/REF NOT ALLOWED

{IF VouchChk1 = 3 OR VouchChk2 = 2}

{IF VouchChk1 = 3 OR VouchChk2 = 2}

VouchAddr\_Postcode

"Post Code:"

OPEN

**PAGE END**

**PAGE START**

{IF AddrChk = 2}

AddrUpd

{IF WEB: "Please enter"}{IF TEL: "Could I take"} your correct address details"

{IF TEL: "?"}}

INTERVIEWER: ONCE ENTERED, PLEASE READ BACK TO RESPONDENT

DISPLAY

{IF AddrChk = 2}

AddrUpd\_AddressLine1

"First line:"

OPEN

DK/REF NOT ALLOWED

{IF AddrChk = 2}

AddrUpd\_AddressLine2

"Second line:"

OPEN

ALLOW NA

{IF AddrChk = 2}

AddrUpd\_AddressLine3

"Third line:"

OPEN

ALLOW NA

{IF AddrChk = 2}

AddrUpd\_AddressLine4

"Town:"

OPEN

DK/REF NOT ALLOWED

{IF AddrChk = 2}

AddrUpd\_Postcode

"Post Code:"

OPEN

**PAGE END**

{IF VouchChk1 = 1, 2, 3 OR VouchChk2 = 1, 2}

VouchSent

"Please note that it may take up to 14 days for the voucher to arrive.

{IF VouchChk1 = 1: "Please check your SPAM folder to ensure the electronic voucher did not end up there by mistake."}"

DISPLAY

END FILTER: ASK IF ContactUpd = 0

## 1.13 Close

{IF MODE = WEB}

ClosePageWeb

“Thank you for participating in this survey. Your answers will help us understand more about the coronavirus (Covid-19) outbreak and the effect this is having on people’s lives.

If you are worried about any of the questions in this survey you can get information, advice and support from the UK Government regarding the coronavirus at this website: <https://www.gov.uk/coronavirus>.

The following organisations can also offer information and support:

- <https://www.mind.org.uk/information-support/coronavirus/>. Mind provides practical advice about how to look after your wellbeing.
- <https://www.ageuk.org.uk/information-advice/coronavirus/coronavirus-guidance/doing-your-shopping--coronavirus-advice/>. Age UK provides practical information about when and where you can get the essentials you need.
- <https://www.bereavementadvice.org/>. Bereavement Advice Centre supports and advises people on what they need to do after a death.
- <https://www.citizensadvice.org.uk/debt-and-money/getting-financial-advice/>. Citizens Advice offers information about how to get financial advice and also provides information if you are struggling financially because of the coronavirus.
- <https://volunteering.royalvoluntaryservice.org.uk/nhs-volunteer-responders-portal/isolating>. The NHS Volunteer Responders scheme can provide help if you are in need of support (and meet one of the criteria categories on the website).

If you have any further information you’d like to add, please include it in the box below. Otherwise, please click ‘Next’ to submit your answers”

OPEN

ALLOW NA

**PAGE START**

{IF MODE = TEL}

ClosePageTel

“Thank you for participating in this survey. Your answers will help us understand more about the coronavirus (Covid-19) outbreak and the effect this is having on people’s lives.

If you are worried about any of the questions in this survey you can get information, advice and support from the UK Government regarding the coronavirus.

INTERVIEWER: IF ASKED FOR THE LINK, YOU CAN READ OUT THE FOLLOWING <https://www.gov.uk/coronavirus>.

INTERVIEWER: PLEASE ENTER ANY ADDITIONAL INFORMATION SUCH AS CONTACT DETAILS OR ADDITIONAL COMMENTS RELATING TO THIS RESPONDENT'S INTERVIEW IN THE BOXES BELOW"

DISPLAY

{IF MODE = TEL}

Comments1

"CONTACT DETAILS"

OPEN

ALLOW NA

{IF MODE = TEL}

Comments2

"OTHER COMMENTS"

OPEN

ALLOW NA

{IF PartnerNam <> ""}: "There is another person eligible for the interview in the household: **{PartnerNam}**."

You might need to access the case of the other person in the household to record outcomes, book their appointments or carry out the survey interview.

You can access <PartnerNam>'s case using their ID **PartnerIndSer**."

**PAGE END**