

UCL International Conference on Access to Justice and Legal Services

Programme

Thursday 19th June

08.00 Registration

08.30 Welcome from Professor Dame Hazel Genn, Q.C., Dean of the Faculty of Laws, University College London.

08.35-10.05

Plenary Session (1): Legal Needs – An International Perspective

Chair: Hazel Genn, University College London

Rebecca L. Sandefur, University of Illinois at Urbana-Champaign and American Bar Association, *The Community Needs and Services Study: First Findings from a New US Study of Public Experience with Civil Justice Situations.*

Marijke ter Voert and Carolien Klein Haarhuis, Ministry of Security and Justice, WODC, Netherlands, *The results of three Paths to Justice studies in the Netherlands.*

Pascoe Pleasence and Nigel J. Balmer, University College London, *Paths to Justice: A Past, Present and Future?*

10.05-10.30 Break

10.30-12.00

Parallel Sessions (2)

PS2A: Research and Policy

Chair: Mary Anne Noone, La Trobe University.

Ab Currie, Canadian Forum on Civil Justice, *The Legal Capability of Canadians*

Trevor Farrow, York University, Toronto, *A New Access to Justice Agenda in Canada*

Maurice Sunkin, University of Essex, and Varda Bondy, De Montfort University, *The challenges and opportunities presented by empirical research: a case study based on research concerning judicial review in England and Wales*

PS2B: Family Matters

Chair: Richard Moorhead, University College London

Mavis Maclean, Oxford University, *Access to justice and access to law: the changing roles of lawyers, lawyer mediators and non lawyer mediators in family matters.*

Forest (Woody) Mosten, University of California Los Angeles, Sir Geoffrey Bindman, University College London, *The Lawyer as Collaborative, Unbundled, and Preventive Peacemaker*

Alison Pollard, Ministry of Justice, Amy Summerfield, Ash Patel, Ministry of Justice, Rosie McLeod, TNS-BMRB and Ben Toombs, TNS-BMRB,

Mediation Information and Assessment Meetings (MIAMs) and mediation in private family law disputes: Qualitative research findings.

PS2C: Efficiency and Quality

Chair: Fred Zemans, Osgoode Hall Law School

Rebecca Szyndler, Ipsos MORI, *Action Research to Explore the Implementation and Early Impacts of the Revised PLO: How Research Informs Policy*

Antti Rissanen, National Research Institute of Legal Policy, Finland, *Legal aid in the welfare state: Balancing between access to justice and cost control*

Avrom Sherr, Institute of Advanced Legal Studies, *Quality in Advice Services- Paying the Piper*

12.00-12.50 Lunch

12.50-14.20

Plenary Session (3): Clients and Efficiency

Chair: Alan Paterson, Strathclyde University

Suzie Forell, Law and Justice Foundation of New South Wales, *Cliff-top politics: fence or ambulance?*

Grainne McKeever, University of Ulster, *Modelling participation for court users*

Bevan Warner, Legal Aid Victoria, *Maximising value through strategic advocacy*

14.20-14.40 Break

14.40-16.10

Parallel Sessions (4):

PS4A: Legal Profession and Professionalism

Chair: Richard Moorhead, University College London

Michael Holdsworth and Hywel Thomas, University of Birmingham, *Character and Values in the Legal Profession*

Idil Elveris, Istanbul Bilgi University, *Ethics in the midst of a crisis?*

Lisa Webley, University of Westminster, *Legal Professional Deregulation, New Entrants and Legal Ethics in England and Wales*

PS4B: Litigants in Person

Chair: Bonnie Hough, California Administrative Office of the Courts

Tatiana Tkacukova, Aston University, *Communication needs of litigants in person.*

Lisa Whitehouse, University of Hull, and Susan Bright, Oxford University, *The Impact of Legal Aid Reforms on the Provision of Advice & Representation in Housing Possession Cases.*

PS4C: Integration

Chair: Suzie Forell, Law and Justice Foundation of New South Wales

Alison Kite, University of Bristol, *"It's just like going to see your doctor": the accessibility of Citizens Advice services in a GP setting*
James Kenrick, Youth Access, and Nigel Balmer, University College London
The Legal Problems and Mental Health Needs of Youth Advice Service Users: The Case for Advice.
Yu-Shan Chang, University College London, *The Mechanisms and Rationale for Integrated Publicly Funded Legal Services: A Comparative Study of England and Wales, Australia and Taiwan*

16.10-16.30 Break

16.30-18.00

Plenary Session (5): New Perspectives

Chair: Forest (Woody) Mosten, University of California Los Angeles and Sir Geoffrey Bindman, University College London

Helen Carr, University of Kent, Ed Kirton-Darling, University of Kent, and Caroline Hunter, University of York, *Think of it like a pizza: the promise and pitfalls of telephone advice*

Alyx Mark, The George Washington University, *Beyond Remedy: Does Civil Legal Assistance Matter for Democratic Governance?*

Tim Livesley, The Solicitors Regulation Authority, *Understanding the impact of interventions on clients*

Friday 20th June

08.20-10.00

Plenary Session (6): Lawyers and Markets

Chair: Herbert M. Kritzer, University of Minnesota

Judith Resnik, Yale University, *Access to What? Private Process, Lawyers, and Democracy.*

Maurits Barendrecht, Tilburg University, *Comparing Legal Aid Systems.*

John Flood, University of Westminster, *The failure of the new legal services market*

Robert Cross, Legal Services Board, *Balancing entry and ethics: challenges ahead*

Philip Drake and Stuart Toddington, University of Huddersfield, *Refashioning our ideas about lawyer and client collaboration.*

10.00-10.30 Break

10.30-12.00

Parallel Sessions (7)

PS7A: Legal Aid

Chair: Mark Benton, Legal Services Society of British Columbia

Olaf Halvorsen Ronning, University of Oslo, *Procedural safeguards for legal aid applications.*

Marie Burton, London School of Economics, *Place and the development of social welfare legal aid.*

Jon T. Johnsen, University of Oslo, *What happened to Norway's new scheme for short legal advice?*

Deborah James and Alice Forbess, London School of Economics, *Acts of Assistance: Post-LASPO Innovation and Continuity in the Work of Non-Profit Legal Advisers.*

PS7B: Clinical Legal Education

Chair: Jacqueline Kinghan, University College London

Jeanne Charn, Harvard University, *Developing a Model Service Protocol in a Law School Bankruptcy Clinic*

Ana Matanzo Vicens, University of Puerto Rico, *The Role of Legal Education in Addressing Problems of Access to Justice.*

Tony Wragg, University of Derby, *The impact of loss of legal aid in the charity sector*

PS7C: Legal Consciousness and Understanding the Law

Chair: Nigel Balmer, University College London

Les Jacobs, York University, Toronto, *New Everyday Legal Problems Survey Research in Canada Through a Legal Consciousness Lens*

Adam Sales and Morag McDermont, University of Bristol, *Justice in Employment Disputes? Early results from a study of the role of Citizens Advice*

Bryan Clark, Strathclyde University, *Access to justice and mediation*

12.00-12.50 Lunch

12.50-14.20

Plenary Session (8): Alternative Dispute Resolution 1

Chair: Mavis Maclean, Oxford University

Andrew Agapiou, Strathclyde University, *The factors that influence mediation referral practices and barriers to its adoption: A survey of construction lawyers in England & Wales.*

Mary Anne Noone, La Trobe University, *Insights from Australian mediators about mediation and access to justice.*

Naomi Creuzfeldt, University of Oxford, *Public trust in dispute resolution outside of courts: (empirical) legitimacy of ombudsmen in the UK, different meanings in different settings?*

14.20-14.40 Break

14.40-16.10

Parallel Sessions (9):

PS9A: Alternative Dispute Resolution 2

Chair: Andrew Agapiou, Strathclyde University

Bonnie Hough, California Administrative Office of the Courts, *Mediating With Self Represented Litigants*

Stephen Anderson, Anderson Family Matters, *Online Services - Emancipation for those who cannot access face-to-face services*

PS9B: Looking to the Future

Chair: Rebecca L. Sandefur, University of Illinois at Urbana-Champaign and American Bar Association

Roger Smith, London South Bank University, and Alan Paterson, Strathclyde University, *Face to Face Legal Services and Their Alternatives: Global Lessons from the Digital Revolution*

Catrina Denvir and Nigel J. Balmer, University College London, *What's the Net Worth? Young People, Civil Justice and the Internet*

Olubukola Olugasa, Babcock University, Nigeria, *Access to Justice: Is there a Contest between Legal Skill and Legal Technology?*

PS9C: In Police Custody

Chair: Michael Zander, London School of Economics

Ed Cape, University of the West of England, and Jacqueline Hodgson, University of Warwick, *The right of access to a lawyer at the police station: Making the EU Directives work in practice*

Vicky Kemp, University of Nottingham, *Criminal legal aid reforms in England and Wales and the quality of police station legal advice.*

Layla Skinns, University of Sheffield, *Police custody delivery in the 21st century: Is it 'good' enough?*

16.10-16.30 Break

16.30-18.00

Plenary Session (10): Indigenous and Isolated Clients

Chair: Pascoe Pleasence, University College London

Kim Economides, Flinders University, and Eliane Junqueira, *Justice in the Amazonian Rainforest and the Australian Outback: Freedom from the Tyranny of Isolation.*

Leslie Ferraz, Pontifícia Universidade Católica do Rio de Janeiro, *Democratization of access to Justice and effectiveness of rights: Itinerant Justice in Brazil.*