HE Apple Equipment & Services Framework Agreement – ITS6003-HW

Update – 21st November 2016

In an effort to improve communication, and to support your purchasing choices through the framework agreement we are working closely with the resellers to provide regular updates of any supply chain issues that occur. This may include, for example information on products that are approaching end of life, constraints on supply, current lead times etc. but may change depending on the issues faced.

The information will be shared with the participating consortia and published on HE Contracts/APUC Sharepoint.

Academia

Stock

- New MacBook Pros with touch bar have a lead time of 4-5 weeks
- Non Touch bar Mac Book Pros in stock and shipping next day
- No other known stock issues

Insight

- NIL report received – no issues to record.

Stone Computers

- iPad Pro have been placed on back-order with Apple until 8/12/16 although this may be subject to change.

XMA

- MacBook Pro with Touch Bar available on HE Hub, Configurator tool and the EDUstore – shipping early December, but expect constraints due to high demand.
- iPhone 7 stock normalising.
- iPad Air 2 models currently in constraint.
- Early sight of larger orders (50+ devices) will help us forecast stock with Apple and avoid extended lead times, especially over the holiday period. Please let your account manager know with as much notice as possible.

Apple

We remain in dialogue with Apple around a number of issues that have arisen following the recent announcement regarding new products and price changes and will discuss further at the forthcoming supplier review meetings.

Howard Allaway
Framework Agreement Manager
22nd November 2016