Core Fidelity Presentation
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3. Why this topic?
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Clinical Profile

CRHTT
- Manager
  - Lead Nurse A+E
  - Lead Nurse East
  - Me (Lead Nurse)
    - 12 Band 6 nurses, 3 Band 3 MHSW, 1 SW, 1 OT, 1 Specialist DR
  - 12 Band 6 nurses, 3 Band 3 MH SW, 1 SW, 10T, 1 Specialist DR
  - Consultant 3 Dr
  - Location
    - London
  - Demographic
    - 18 yrs old and over
    - Multicultural Population
    - 1.6 Million
    - In March 1240
    - April 2014 106 Clients
  - Case load size
    - Target 898
  - Out of Hours CAMHS support
Team Handover

1. Why Handover?
2. Before
3. Now
Care Plan and My crisis plan

1. Why care plan and my crisis plan?
2. Before
3. Now
Challenges

1. Service changes
2. Busy caseload
3. Team attitude
Future plans

Stay Persistent
1. Meeting with manager and Core fidelity team
2. Better information sharing
3. Support from the core fidelity team
4. Separating my role
Future Plans

- Presentation of information gathered.
- Presenting recent core fidelity review
- Using every team meeting to communicate about the core fidelity review.
- Posters.
- Reflection in hand overs
- Supervisions and PDR’s
- Role Modeling
Promoting Project

- Better service user outcomes.
- Positive service user feedback
- Staff satisfaction,
- Staff feeling empowered, high-level staff morale.
- Effective discharge planning, Cost effective.
- Manageable case load.
- No extra resources required
Resources

- Support
- Supervision
- Core fidelity resource pack
- Training
- Adequate staffing
- Leaflet about the Core Fidelity review for staff to easily access.
What Next...

- Focus on the success
- Recognition in team.
- Audit
- Post discharge interviews with clients
- Feedback surveys
- Individual feedback to staff and from staff
Any Questions?