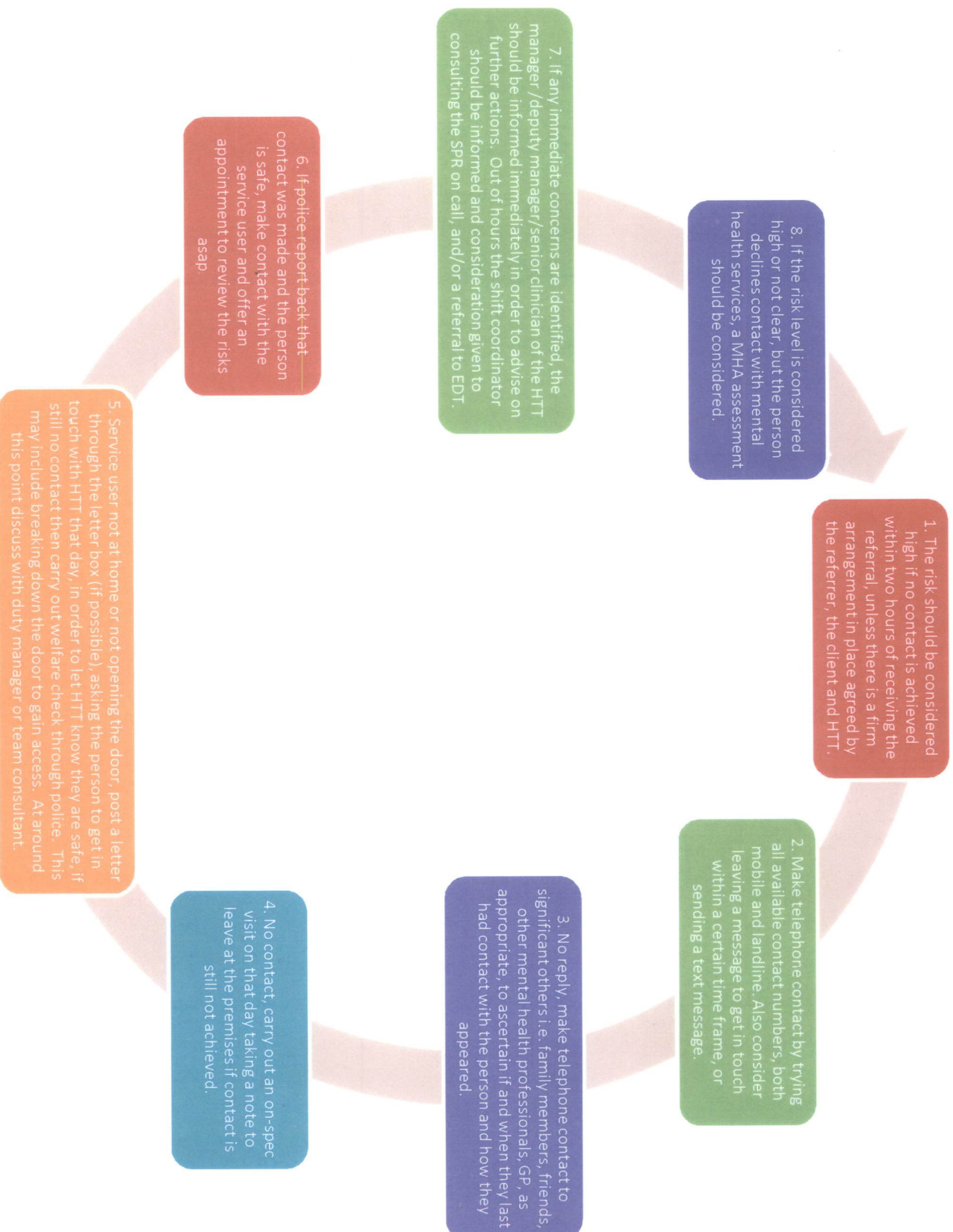
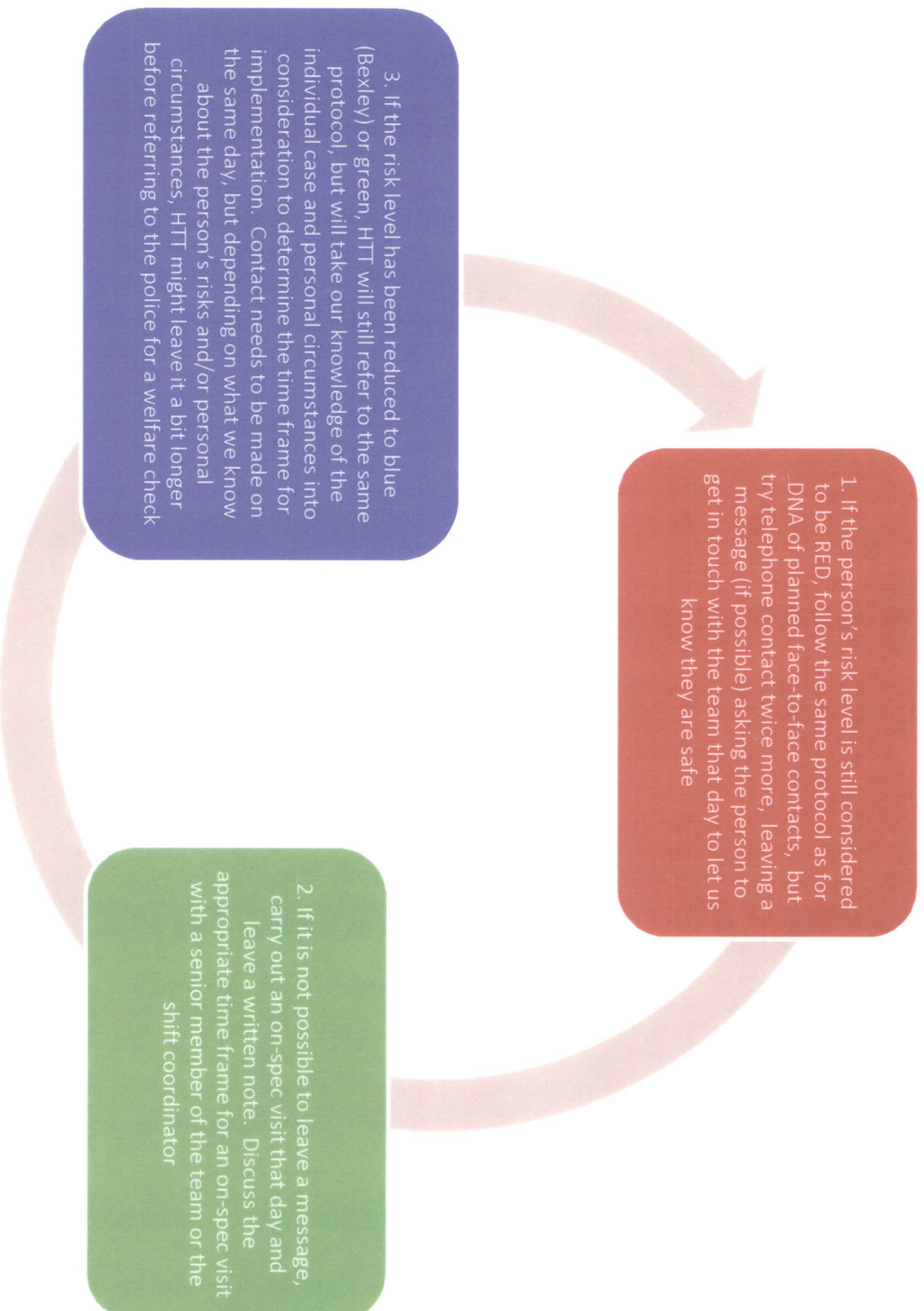


1. Unable to make contact with a service user to arrange an assessment, when newly referred to HTT

- When taking a referral ALWAYS ask if the contact numbers and addresses for both client and significant other have been checked and updated on RIO.
- Also discuss and agree when HTT should contact/meet with the service user for assessment



3. Unable to make contact with a service user within a reasonable time frame when trying to arrange the next contact



1. DNA of Planned Face to Face Contacts for High Risk Clients (Red Zone)

