

Ability to collaboratively engage a person with the intervention plan

An ability to engage a person in a collaborative discussion of the options open to them (which may include medical attention), informed by the assessment, the understanding emerging from the assessment, and their aims and goals

An ability to convey information about treatment options in a manner that is tailored to a person's capacities, context and circumstances and that helps them to raise and discuss queries and/or concerns

An ability to provide a person with sufficient information about the intervention options open to them, such that they are:

aware of the range of options available to people in the service

in a position to make an informed choice from the options available to them

An ability to ensure that a person has a clear understanding of the course of action being offered to them (e.g. the broad content of a service offer and the way this usually progresses)

While maintaining a positive stance, an ability to convey a realistic sense of:

the effectiveness and scope of different options

any challenges associated with specific courses of action

An ability to use judgement to determine whether the person's agreement to pursue a particular course of action:

is based on a collaborative choice

appears to be a passive agreement or an agreement which they experience as imposed on them (and if so, an ability to address this)