



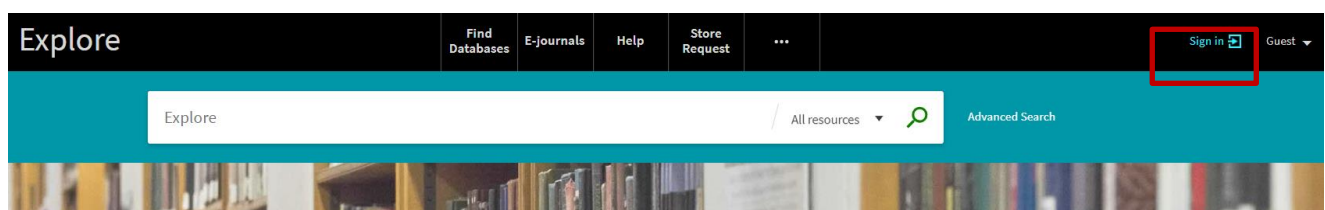
Renewing and requesting books



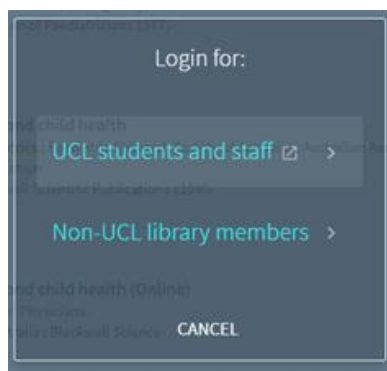
Using and checking your library account

Go to Explore: <http://www.ucl.ac.uk/library/explore>

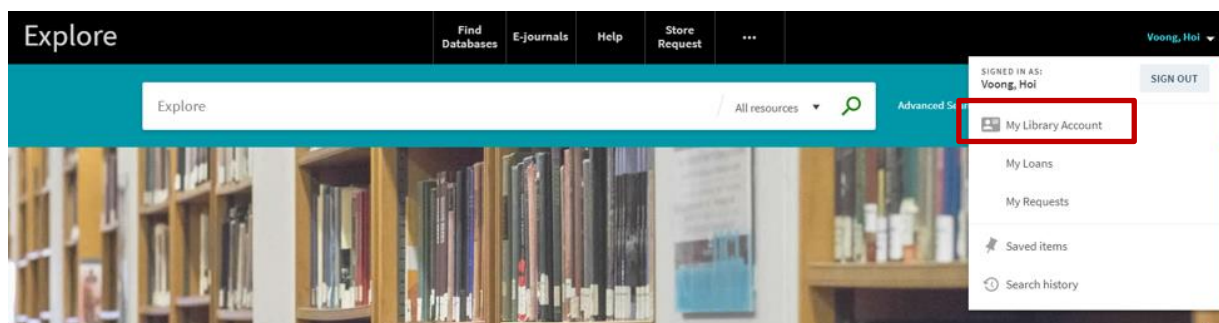
Click 'Sign in' in the top right hand corner.



- **For UCL members** - Your login will now use your standard UCL user id and password.
- **For non-UCL library (external, including GOSH) members** with borrowing access who wish to use the above features, a password will be required, to accompany the barcode.



Once you're logged in, click 'My Account' in the drop down menu.



On this page, you'll be able to see what's going on in your Library account, this includes:

- A list of the books you have on loan and their due date
- Any store or inter-library loan requests
- Any library fines you owe

To renew items you have on loan, click '**Renew All**' or '**Renew**' next to the book you want to renew. Take note of the new due date.

The screenshot shows the 'My Library Account' page with a navigation bar at the top containing 'Explore', 'Find Databases', 'E-journals', 'Help', 'Store Request', and a menu icon. Below the navigation bar, the page title 'My Library Account' is displayed. The main content area has tabs for 'OVERVIEW', 'LOANS', 'REQUESTS', 'FINES', and 'PERSONAL DETAILS'. The 'LOANS' tab is active, showing a list of three books on loan. A red circle highlights the 'RENEW ALL' button. The 'REQUESTS' tab is also visible, showing a request for 'ICH TESTING - Voong, Hoi'. The 'FINES' tab is also visible, showing a current fines balance of 3.90 and a list of three fines. A red arrow points to the 'FINES' tab. The 'REQUESTS' tab is highlighted with a red box.

Requested books

If another library member has requested a book that you have on loan, you won't be able to renew it.

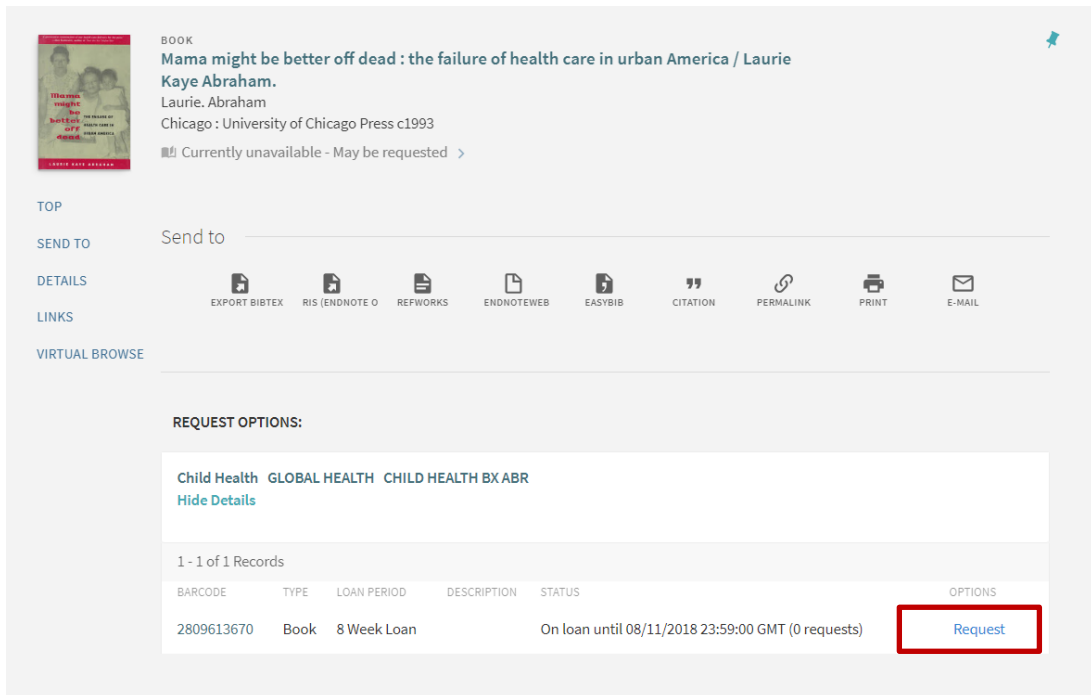
If the requested book is a standard loan, you must return it within one week of the request being placed. It is good practice to check your account regularly, but you will be sent an email informing you that the book has been requested. This email will give a new return date which overrides the original return date. If you ignore this notice, a fine will be imposed.

If the requested book is a one week loan, you must return it by the due date.

Requesting a book which is on loan

- To request a book that is on loan, you must sign in (see above).
- Once you have done this, you will see a link to **'request'**.
- Click on this, your request will be registered.

When the book is returned to the Library, it will be put aside for you and you will receive an email to collect this item within a week of receiving the email. After this time, the book will be reshelved.



BOOK
Mama might be better off dead : the failure of health care in urban America / Laurie Kaye Abraham.
Laurie. Abraham
Chicago : University of Chicago Press c1993
Currently unavailable - May be requested >

TOP
SEND TO
DETAILS
LINKS
VIRTUAL BROWSE

EXPORT BIBTEX RIS (ENDNOTE O) REFWORKS ENDNOTEWEB EASYBIB CITATION PERMALINK PRINT E-MAIL

REQUEST OPTIONS:
Child Health GLOBAL HEALTH CHILD HEALTH BX ABR
[Hide Details](#)

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BARCODE	TYPE	LOAN PERIOD	DESCRIPTION	STATUS	OPTIONS
2809613670	Book	8 Week Loan		On loan until 08/11/2018 23:59:00 GMT (0 requests)	Request

Note, **you cannot request books that are available.** Exceptions to this are:

- Books that are listed as being 'on order'- these books have been ordered from a bookseller and if you request them, they will be put aside for you as soon as they arrive in the library.
- Books 'in cataloguing'- a basic record appears on Explore, enabling you to request the book, but the cataloguing process is not yet finished. The cataloguing team will receive your request and will prioritise the cataloguing. As soon as the book arrives in the library it will be put aside for you.