How to re-start the LSM710 confocal if the software doesn't start up correctly
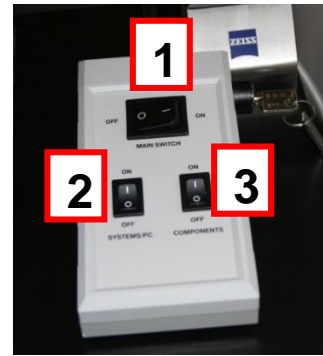

1) Close the Zen software
2) Turn off switch 3, wait 30 seconds then turn it back on.
3) Wait 1 minute, restart the software.

If that hasn't fixed it:
1) Close Zen software
2) Shutdown the PC
3) Turn off switch 3
4) Turn off switch 2
5) **DO NOT** turn off switch 1
6) Wait 1 minute
7) Turn on switch 2, turn on the PC
8) After the PC has started up, turn on switch 3
9) Wait one minute, then start the ZEN software.
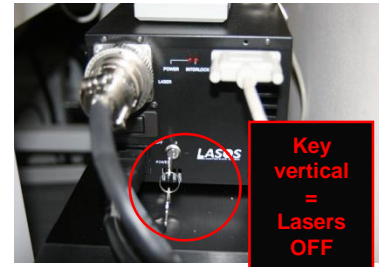
If it is still not working you will need to do a full shutdown.
1) Shutdown the PC.
2) Put the Argon laser to standby.
3) Turn off the key for the argon laser
4) Wait 5 minutes. (Until the fan in the Argon laser box turns off). If you do not wait for this to cool down you will break the laser.
5) Turn off switch 3, then 2 then 1.
6) Restart the system from scratch.

If it is still not working call Dale (or Zeiss Customer care).