

Have you tried connecting via the IP address, [\\128.40.177.194\ms](http://128.40.177.194/ms) ?

If this doesn't work, here are instructions for an alternative access.

Please install [WinSCP](#) (it is recommended to use ad-blocking software whenever trying to download software for Windows) with default options.

- After starting WinSCP, in the Login window, choose New Site, then:
- Host name = storage.chem.ucl.ac.uk
- User name: ms-ro
- Password: frolyug
- Click Login (If asked to accept the host key, say yes)
- On the left are your local files
- On the right are the remote files (MS) - double-click ms-data  
You should now see the list of files/directories as on page 2 of the PDF files
- Drag and drop files (or whole directories) from right to left to copy them to your local computer