From: richard.hutt@bbc.co.uk
To: debbiekennett@aol.com:
Sent: Fri 02/05/2014 11:14
Subject: BBC Complaints - Case number CAS-2661021-0QVP81

Dear Ms Kennett

Reviewing your complaint, it seems to me that you haven't had a full response to your accuracy concerns as they are spelled out on your blog: http://cruwys.blogspot.co.uk/2014/03/more-pseudoscience-from-alistair-moffat.html

The BBC's complaints procedures ask that complaints are considered in full at "stage 1" of the process before they are escalated to "stage 2". I am therefore passing this aspect of your complaint back to the programme-makers so that they can respond to your concerns about inaccuracies in the piece. Should you remain concerned about any aspect of the accuracy of the interview following their response please let me know as soon as possible - I will aim to address any outstanding concerns in my provisional finding on the other aspects of your complaint which I can investigate.

I hope this approach makes sense – thank you for your patience as we seek to address your concerns.

Yours sincerely

Richard Hutt
Complaints Director