MA in MUSEUM STUDIES

Degree Programme Handbook 2019-20

Programme Coordinator

Dr Theano Moussouri
t.moussouri@ucl.ac.uk
Room 405b
020 7679 (2) 4938

Programme Moodle Site
https://moodle.ucl.ac.uk/course/view.php?id=11003
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INTRODUCTION

This is the Handbook for the MA degree programme in Museum Studies. It outlines the aims and objectives, structure and content of the degree, and includes outlines of the core modules and of the most relevant options available this year. It is also available on the Institute of Archaeology web site.

This Handbook should be used alongside the MA/MSc Handbook (also available on the Institute web site), which contains information about all MA and MSc degrees, and options within them, being taught this year. Students should consult that Handbook if they need information about an option outside those normally offered within the present programme. The MA/MSc Handbook gives essential information on a range of topics, from enrolment to guidance on the dissertation, so students should ensure that they read it carefully. Distributed along with the MA/MSc Handbook are maps of the College precinct and surrounding area of London, the complete MA/MSc teaching timetable and the list of Personal Tutors to MA and MSc students. Students should consult this list to find out who is to be their Personal Tutor for the year, and students should make contact with them soon after their arrival to arrange a meeting.

If students have queries about the organisation, objectives, structure, content or assessment of the degree, they should consult the Programme Coordinator.

AIMS, OBJECTIVES AND OUTCOMES OF THE DEGREE

The MA in Museum Studies provides a broad academic and professional training in all aspects of museum work, whilst encouraging students to reflect critically on the concept of the museum and its associated practices.

Aims

- To provide a wide-ranging and challenging introduction to the theoretical issues involved in contemporary museum practice as a sociologically-informed and socially-situated discipline;
- To encourage critically aware perspectives on professional practice and research processes;
- To provide an in-depth understanding to approaches to the documentation, interpretation, presentation and preservation of curated materials in museums;
- To provide practical skills relevant to a professional career in the museum and galleries sector.

Objectives

The compulsory core modules are designed to provide students with a good understanding of, and critical engagement with, contemporary museum practice and theory. Further option modules can be chosen to enable students to focus on particular
areas of museum expertise. A museum-based placement provides a context for
developing practical work-orientated skills. A supervised research project is undertaken
in order to write the dissertation, which allows specific practical, analytical and
interpretive skills to be developed in more depth. Students may also learn general
transferable skills by taking advantage of the many facilities offered by UCL, including
modules offered by UCL’s Graduate School, its Language Centre, and the pre-eminent
library facilities of UCL and the University of London (Senate House).

Learning outcomes

As a result of the module you should feel confident that you:

- Understand techniques and research relating to the key museum functions of
collections care and management; communication and audience engagement;
uses of digitisation; and the management of human, material and financial
resources;
- Are familiar with current theoretical perspectives in museum studies and related
academic fields;
- Know the history of museum development and of current museum studies and
heritage issues in national, international and cross-cultural contexts;
- Are familiar with the breadth of museum studies literature and how to access it;
- Have developed general transferable skills that will be useful whatever your
future path (e.g. research, writing and communication skills, interpersonal skills,
use of IT, managerial skills);
- Have the core skills relevant to a museum professional, which may include
collections care procedures, packing and storing objects, documentation,
collections-based research, exhibition production, and display evaluation;
- Are able to discuss and evaluate alternative perspectives on museum issues;
- Can undertake independent research resulting in a dissertation.

PROGRAMME STRUCTURE

The programme of study for this degree is intended to help students meet the
objectives outlined above, and also to provide an opportunity for them to achieve any
additional personal objectives. It comprises four compulsory core modules, two option
modules, a dissertation, a work placement and a programme of museum visits. Each
module addresses a specific subject and has its own coordinator.

Core modules

The Museum: Critical Perspectives [ARCLG0092, Term 1, 15 credits]
Module Coordinator: Jonathan Gardner
This module aims to provide an introduction to the history and theory of museums. It
does so by approaching the museum from a series of critical perspectives, considering
the museum, among other things, as collection, as institution, and as venue for social
advocacy. It explores different conceptualisations of the museum by drawing on case examples which reflect a diversity of museum contexts in different regional and cultural settings. The module considers the role of museums in nation building, and their entanglement in localising and globalising processes; it explores the museum’s social roles and responsibilities; and its extension into digital domains. Building on a tradition of ‘critical museology’, the module seeks to provoke students into questioning what a museum is and does, and what it can be. It seeks to provide the broader historical and theoretical context to enable students to engage critically with contemporary museum practice and to develop a clear understanding of professional stewardship and ethics.

**Collections Management and Care** [ARCL0118, Term 1, 30 credits]

Module Coordinator: Ian Carroll

The management of collections is the foundation for many other museum activities. The aim of this module is to provide students with a thorough knowledge of the theory and practice of collections management and care, including the acquisition and disposal of collections; museum documentation; museum photography; stores and collections access; handling and examination of objects; preventive conservation, etc. Having taken the module students should understand why collections management is important, have a good practical idea of how to go about the different aspects of it, understand the wider picture of some of the ethical issues involved, and gain a sense of what interesting things a museum can do if its collection is in good order. The module is taught in collaboration with UCL Museums & Collections through a series of workshops.

**Managing Museums** [ARCL0093, Term 1, 15 credits]

Module Coordinator: Evi Baniotopoulou / Tim Schadla-Hall

This module aims to familiarize students with organisational and financial structures of museums in the UK and beyond, and to acquaint them with issues and techniques associated with museum management. It aims to demonstrate that understanding management issues is essential to the effective running of museums. The module is largely focused on museum operations in the UK but many of the speakers have a far wider expertise and draw upon examples for overseas. Topics covered include an overview of museum structures, legislation, conventions and ethics, management theory, strategic planning and performance measurement, management of human and financial resources, communication, fundraising and sponsorship, commercial activities, marketing, training and safety issues.

**Museum Communication and Audience Engagement** [ARCL0130, Term 1, 15 credits]

Module Coordinator: Theano Moussouri

This is a theoretically-grounded and evidenced-based module, which aims to foster a broad understanding of the general principles of effective communication and audience engagement. Combining sound practice, research and theory grounded in communication theory, epistemology and learning theory and visitor studies literature, the module covers the following subjects: museums and their audiences, communication theory, meaning making and learning in museums, theories of learning, audience research and visitor studies, audience engagement and participatory approaches, evaluation methods and evaluation design.
**Option modules**

In addition to the four core modules, students take two 15 credit option modules. Normally, students select options from those available within or particularly relevant to the Museum Studies degree programme (listed below), but, in exceptional circumstances, they may also select an option from those available in other Masters’ degree programmes taught in the Institute of Archaeology or in another department at UCL after discussion with and subject to the agreement of the Programme Coordinator. Full details of all Institute of Archaeology postgraduate modules may be found at [http://www.ucl.ac.uk/archaeology/studying/masters/courses](http://www.ucl.ac.uk/archaeology/studying/masters/courses).

Recommended option modules for the MA in Museum Studies are:

**Collections Curatorship** [ARCL0132, Term 2, 15 credits]
Module Coordinator: tbc
The aim of this module is to introduce students to the core skills of a curator: to understand objects and how to research them, and to understand collections and the added meaning that forming objects into collections can create. The module provides an opportunity for students to acquire such skills through working in groups on object research and documentation projects. Research groups benefit from curatorial support of museum staff as well as a series of workshops and lectures focusing on different aspects of curating and researching collections. As with the Museum Studies MA programme as a whole, the module aims to combine academic rigour with professional skills training.

**Exhibition Project** [ARCL0131, Term 2, 15 credits]
Module Coordinator: Theano Moussouri
This is an intensive practical module that seeks to apply the general principles of effective communication with visitors presented in the Museum Communication and Audience Engagement module through students involvement in an interpretative project. It seeks to provide students with the theoretical and practical knowledge needed to set up, develop and deliver an exhibition project in a museum setting. Topics covered include: managing an exhibition project, developing and running educational and learning services, communicating through text and images, working with consultants.

Other popular option modules:

**Cultural heritage, globalisation and development** [ARCL0133, Term 2, 15 credits]
Module Coordinator: tbc
In this module, we critically explore cultural heritage by focusing upon the issues surrounding the applied context of heritage and thus on the practical, operational implementation of cultural heritage projects and programmes and more specifically we explore the complex relationships of heritage to the field of development. Moreover, we understand the field of development in complex and diverse ways and thus we examine development and its associated agendas such as poverty reduction, advocacy, human/cultural rights, citizenship, aid, humanitarianism, environmentalism, post-conflict reconstruction and wellbeing alongside a broader consideration of
experiences of modernity, globalisation and change. The local – or better still ‘globalised’ – impacts of such experiences are a central critical and ethical concern.

If you would like to take this optional module you need to: 1) contact Butler, Beverley [beverley.butler@ucl.ac.uk], The MA Cultural Heritage Studies Coordinator and 2) complete the suggested background reading (for more information see appendix 2).

Antiquities and the Law [ARCL0126, Term 2, 15 credits]
Cultural Memory [ARCL0121, Term 2, 15 credits]: Subject to availability
Oral History: From Creation to Curation [INST0040, 1 Term 2, 15 credits]
Sources and Social Research Methods [ARCL0195, Term 2, 15 credits]

For a full list of optional modules please see:
http://www.ucl.ac.uk/archaeology/study/graduatetaught/degrees/ma_museum_studies/structure

Subject to space and the agreement of the Module Coordinators involved, students are usually welcome to attend modules in addition to those for which they are formally registered. Please get in touch with Module Coordinators well in advance.

The dissertation is an extended essay on an original piece of research undertaken by the student, the topic chosen being relevant within the general area covered by the Museum Studies MA. Soon after arrival, students should discuss their area of research interest with their Programme Coordinator, who will help them focus their ideas for their dissertation, or refer them to another member of staff who will be able to provide more specific advice, and will probably be appointed to be the student’s Dissertation Supervisor at the beginning of term 2. They will help the student define their dissertation topic, and provide guidance through the main stages of the work. The dissertation provides a further opportunity for students to define and pursue their own particular interests and career objectives. It might be used to apply newly learned theoretical or methodological approaches to a museum-related issue, or to gain greater experience with data analysis. Students may choose a topic linked with their museum placement or workplace. The dissertation may be regarded as a one-off research project, as a pilot study for Ph.D. research, or use it to showcase their skills to potential employers.

The word limit for the dissertation should be 9,500-10,500 words in length and the deadline for submission of the dissertation is 7th September 2020. As with other coursework, dissertations must also be submitted electronically via Moodle. Guidelines for researching, writing and producing the dissertation are included in the MA/MSc Handbook and the MA/MSc Dissertation Handbook. Dissertation writing workshops and other advisory sessions on preparing dissertations in term 2 (more information will be provided closer to the time).
Summary of module structure, assessments and submission deadlines

<table>
<thead>
<tr>
<th>Module</th>
<th>Coursework length and type</th>
<th>Submission deadline</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARCLG0118 ‘Collections Management and Care’</td>
<td>7,600 – 8,400 word portfolio</td>
<td>13 Jan 2020</td>
<td>30</td>
</tr>
<tr>
<td>ARCLG0093 ‘Managing Museums’</td>
<td>2,375-2,625 word essay</td>
<td>15 Nov 2019</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>1,425-1,575 word report</td>
<td>21 Jan 2020</td>
<td></td>
</tr>
<tr>
<td>ARCLG0130 ‘Museum Communication and Audience Engagement’</td>
<td>2,375-2,625 word essay</td>
<td>29 Nov 2019</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>1,425-1,575 word report</td>
<td>17 Jan 2020</td>
<td></td>
</tr>
<tr>
<td>Option module 1</td>
<td>See module handbook</td>
<td>See module handbook</td>
<td>15</td>
</tr>
<tr>
<td>Option module 2</td>
<td>See module handbook</td>
<td>See module handbook</td>
<td>15</td>
</tr>
<tr>
<td>ARCLG0150 ‘Museum Studies Placement’</td>
<td>Poster presentation</td>
<td>tbc</td>
<td>15</td>
</tr>
<tr>
<td>Dissertation</td>
<td>9,500-10,500 word dissertation</td>
<td>7 Sep 2020</td>
<td>60</td>
</tr>
</tbody>
</table>

Museum visits

Museum visits are an important part of the programme. An organised programme of visits is scheduled to take place on Mondays in Term 1, although other visits may also be arranged in connection with option modules at other times. Visits are usually led by module coordinators or tutors, who typically arrange to go ‘behind the scenes’ to explore particular aspects of museums. Talks and discussions are often arranged with museum staff. Students are expected to attend all visits; part-time students may spread visits across the two years of their studies. Students are expected to make their own travel arrangements to museums within the London area, but transport will be provided when travelling further afield. The schedule of museum visits will be provided near the beginning of Term 1 and can be consulted at the MA Museum Studies Programme Moodle site.

In addition to the organised museum visits, students are strongly encouraged to visit as many museums as possible in their own time. Particular recommendations for visits will be discussed in class.

Work placement

Work placements are a vital part of the Museum Studies programme. Students are required to undertake a minimum of twenty days of supervised work in a museum or
related organisation as a compulsory and assessed part of the degree. Placements are arranged by Charlotte Frearson (c.frearson@ucl.ac.uk) in consultation with the Theano Moussouri, co-ordinator of the ARCLG0150 Museum Studies Placement module. Recent placements have taken place in a wide range of museums, including: Brent Museum, the British Museum, Croydon Museum, Event Communications, the Freud Museum, Hackney Museum, London Transport Museum, the Museum of London, RAF Museum, the Royal Academy, Royal Botanical Gardens, Royal Historical Palaces, St Paul’s Cathedral, Tate Britain and UCL Museums & Collections.

We hold a database of current placement opportunities and museum projects, a list of which will be circulated to students in October and students can select their top 3 project placement preferences. Exceptionally, students are also able to arrange their own placements if desired and you have an informed arrangement. Please do not approach museums independently before liaising with Charlotte Frearson since this is a formal, assessed part of the degree. A group meeting is arranged in November to explain the process in more detail, followed by individual meetings to discuss particular arrangements with each student.

Placements can take place on Fridays, beginning in Term 2 or students can opt for their placement to be taken as a block of several days per week in term III or in the summer. Ideally, placements begin by the start of Term 3, to leave adequate time for dissertation work, and the poster presentation in July, however in some cases (and depending on the project/museum partner) placements continue over the summer period (in which case a poster presentation is arranged for these later in August). Further details about placements and placement posters presentation will provided at the Placement Induction session in mid-November, and are also set out in the ARCLG0150 Museum Studies Placement module handbook.

**TEACHING SCHEDULE**

The Museum Studies MA is an intensive twelve-month programme. Taught modules are normally timetabled in the first two terms, though assessed work may be scheduled for submission in the third term, depending on which options have been selected. Full details of the timetable for each module are included in the module handbooks. Students are expected to use the remaining months to complete their placement and to work on their dissertation

**Part-time students**

For part-time students taking the MA over two years, there is some flexibility regarding which module components can be taken when. Part-time students should expect to be spending approximately half of their time on their studies (including attendance at UCL for lectures, seminars and workshops; contributing to group projects and presentations; and undertaking coursework and dissertation research). Part-time students employed in a museum are not required to undertake an additional work placement, but will need to discuss their strategy for completing the assessed placement poster with Theano
Moussouri. Participation in museum visits can be spread over both years. The recommended module structure for part-time students is as follows:

<table>
<thead>
<tr>
<th>Term 1</th>
<th>Term 2</th>
<th>Term 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Year 1</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ARCL0092 ‘The Museum: Critical Perspectives’</td>
<td>Option module 1 (e.g. ARCLG0132 ‘Collections Curatorship’)</td>
<td>Preliminary dissertation work</td>
</tr>
<tr>
<td>ARCL0118 ‘Collections Management and Care’</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Option module 1</strong> (e.g. ARCLG0132 ‘Collections Curatorship’)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Year 2</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ARCLG0093 ‘Managing Museums’</td>
<td>Option module 2 (e.g. ARCLG0131 ‘Exhibition Project’)</td>
<td>Placement poster &amp; presentation</td>
</tr>
<tr>
<td>ARCLG0130 ‘Museum Communication and Audience Engagement’</td>
<td></td>
<td>Dissertation</td>
</tr>
<tr>
<td><strong>Option module 2</strong> (e.g. ARCLG0131 ‘Exhibition Project’)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Further information for part-time students is provided in Appendix 1.

**TEACHING METHODS**

This is a postgraduate programme, and, as such, you are expected to be responsible for much of your own learning and study. A general overview of the programme and introduction to some of the extensive facilities available to graduate students at UCL will be provided in a session during ‘induction week’.

**Approach to teaching and learning**

Students will experience a variety of approaches to teaching and learning on the MA in Museum Studies, including formal lectures, small group discussions and seminars, workshops, student-led presentations, self-directed research and project work, museum visits, etc. Term 1 core modules are taught on Tuesdays and Thursdays; most are available only to Museum Studies students, although ARCLG0093 ‘Managing Museums’ is open to students on other programmes, as are some option modules.

During Term 1, occasional supplementary sessions may be scheduled on Wednesday mornings. These are sometimes organised alongside ARCLG0118 ‘Collections Management and Care’ in order to provide students with additional opportunities to gain experience with object handling and complete their portfolio tasks for that module.

**Participation and group work**

Many modules are interactive in nature and students are expected to participate in class discussions and other activities. Some modules require that students meet in small groups outside the scheduled classes to work together on project work or prepare presentations. Learning to work effectively in groups, recognising one’s own and others’ strengths and weaknesses, is an important skill. Much museum work relies on team effort and interpersonal skills.
PREREQUISITES

Students accepted onto the MA in Museum Studies are expected to have a good first degree, normally a 2:1 or above (or international equivalent), to be fluent in English, and to have experience of working in a museum or similar organisation, either as a volunteer or as an employee. For mature or part-time students suitable experience may be accepted as equivalent.

DEGREE ASSESSMENT

The Board of Examiners normally meets in November. At that time students who have completed all elements may be recommended for the award of a degree. Degree results will be graded as a Distinction, Merit, Pass or Fail. The requirements for each grade are as follows:

**Distinction**

An award of a degree with Distinction will be made where: (a) the weighted arithmetic mean of the marks for all elements (the taught elements and the dissertation) is 70% or greater, and (b) the mark for the dissertation is 70% or greater, and (c) the mark for at least one whole taught element or two taught half elements is 70% or greater, and (d) there are no marks below 50%, and (e) all marks are based on first attempts and there are no re-sits.

**Merit**

An award of a degree with Merit will be made where: (a) the weighted arithmetic mean of the marks for all elements is 60% or greater, and (b) the mark for the dissertation is 65% or greater, and (c) there are no marks below 50%, and (d) all marks are based on first attempts and there are no re-sits.

**Pass**

An award of Pass degree will be made where: (a) the weighted arithmetic mean of at least 75% of the marks for taught elements is 50% or greater and the marks for the remaining taught elements is 40% or greater, and (b) the mark for the dissertation is 50% or greater. (In other words, fail marks in the range 40-49% in up to 25% of the taught elements are condoned.)

**Fail**

A candidate will be considered to have failed the degree if the dissertation mark is less than 50% or the mark for any element is less than 40%.
COURSEWORK

Method of assessment

This varies from module to module, but is always set out in the relevant module handbook. Each 15-credit module is normally assessed by means of a total of 4,000 words of coursework (or its equivalent in other forms of assessment). The nature and deadlines of individual assessments are defined in the handbooks of the individual modules, available from the relevant Module Coordinator. If students are unclear about the nature of an assignment, they should contact the Module Coordinator. The Module Coordinator will be willing to discuss an outline of their approach to the assessment, provided this is planned suitably in advance of the submission date.

Originality and referencing

All work submitted as part of the requirements for any examination (which includes all assessed work) of the University of London must be expressed in the student’s own words and incorporate their own ideas and judgements. Plagiarism is defined as the presentation of another person’s thoughts or words as though they are one’s own. Plagiarism constitutes an examination offence under the University Regulations and students found to have committed plagiarism may be excluded from all further examinations of the University and/or College. ANY QUOTATION FROM THE PUBLISHED OR UNPUBLISHED WORKS OF OTHER PERSONS MUST BE IDENTIFIED AS SUCH BY PLACING THE QUOTE IN QUOTATION MARKS, AND THE SOURCE OF THE QUOTATION MUST BE REFERENCED APPROPRIATELY. The concept of plagiarism also includes self-plagiarism, which is the submission of identical or very similar work in more than one piece of coursework assessed as part of the degree without full citation of the location of its first submission.

To avoid charges of plagiarism or collusion, students must always ensure that their submitted work is their own and that the sources of all information are appropriately cited. They should not lend essays or essay drafts to other students because they might be penalised if the other student copies the work and submits it as their own. If students are unclear about the definition of plagiarism, they should review the notes on plagiarism and examples of good and bad practice with respect to sources, included in the MA/MSc Handbook, and consult their Programme Coordinator or Personal Tutor.

Although each module is assessed independently of other modules, it is taken to be a principle is that students should not receive credit for the same work twice. Students should take care to ensure that the same or very similar work is not submitted for assessment more than once during their study for this degree: failure to do so could result in a reduction of their overall mark. If students are in any doubt, they should seek advice from the Programme Coordinator, or the relevant Module Coordinator.

It is important that students reference their sources of information as accurately and as fully as possible. If a student summarises another person’s ideas or judgements, or reproduces their figures or diagrams, a reference must be made in the text (using the
Harvard convention) and all works referred to must be documented in full in a bibliography. Referencing styles are outlined in the MA/MSc Handbook.

Presentation

Essays and other assessed work must be word-processed (unless otherwise specified) and should be printed on one side of the paper, using 1.5-line spacing. Bibliographies may be in single line spacing. Adequate margins should be left for written comments by the examiner. Students are encouraged to use illustrations, diagrams and/or tables where appropriate. These should be clearly referred to at the appropriate point in the text, and if derived from another source, this must be clearly acknowledged. Students should adhere to word limits on essays; they are intended to help ensure equality of workloads between modules as well as to encourage the useful transferable skills of clearly structured arguments and succinct writing. College regulations require the imposition of penalties for overlength work: see below.

UCL has published guidelines to staff and students on the use of non-discriminatory language (see www.ucl.ac.uk/hr/docs/non_discrim_language.php). You are reminded, in particular, to avoid the use of gender-biased terms in your written work.

You are encouraged to use illustrations, diagrams and/or tables where appropriate. If they are derived from another source, this must be clearly acknowledged. You should adhere to word limits on essays; they are intended to help ensure equality of workloads between modules and to encourage the useful transferable skills of clearly structured argumentation and succinct writing. \textit{Marks will be deducted for over length essays.}

Submission of coursework

Students are required to submit hard copy of all coursework to the Module (not Programme) Coordinator’s pigeon hole via the Red Essay Box at Reception by the appropriate deadline. Students should complete and staple a \textbf{blue coversheet} (available via the IoA website, from outside Room 411A or from the IoA library) to their coursework before submission.

Students should put their \textbf{Candidate Number}, not their name, on all coursework. They should also put their Candidate Number and module code on each page of their work.

Please note that stringent penalties for late submission exist. These are given below. Late submission will be penalized in accordance with these regulations unless permission has been granted and an Extension Request Form (ERF) completed. Note that extensions \textbf{cannot} be granted by the Module Co-ordinator and you should approach the Academic Administrator Judy Medrington (j.medrington@ucl.ac.uk) in the first instance.

Unless otherwise stated in module handbooks, date-stamping will be via Module Moodle page (see below), so in addition to submitting hard copy, students must also
submit their work to Moodle by midnight on the day of the deadline. (This does not apply to some assessments such as the ARCLG0118 portfolio, ARCLG0131 project reports and project portfolio, and ARCLG0150 Museum Studies Placement poster) Information on how to upload work to Moodle will be provided during the Masters Induction.

To submit your coursework please follow the following steps:

1. Ensure that your essay or other item of coursework has been saved as a Word doc., docx. or PDF document. Please include the module code and your candidate number on every page as a header.
2. Go into the Moodle page for the module to which you wish to submit your work.
3. Click on the correct assignment (e.g. Essay 1),
4. Fill in the “Submission title” field with the right details: **It is essential that the first word in the title is your examination candidate number** (e.g. YGBR8 Essay 1). **Note that this changes each year.**
5. Click “Upload”.
6. Click on “Submit”
7. You should receive a receipt – please save this.
8. If you have problems, please email the IoA Turnitin Advisers on ioa-turnitin@ucl.ac.uk, explaining the nature of the problem and the exact module and assignment involved. One of the Turnitin Advisers will normally respond within 24 hours, Monday-Friday during term. Please be sure to email the Turnitin Advisers if technical problems prevent you from uploading work in time to meet a submission deadline - even if you do not obtain an immediate response from one of the Advisers they will be able to notify the relevant Module Coordinator that you had attempted to submit the work before the deadline.

If there is any other unexpected crisis on the submission day, students should telephone or (preferably) e-mail the Academic Administrator and their Module Coordinator, and follow this up with a completed ERF.

**Penalties for late submission without permission**

Students who fail to submit coursework by the deadline without permission will incur the following penalties:

- The full allocated mark will be reduced by 5 percentage points for the first working day after the deadline for the submission of the coursework or dissertation;
- The mark will be reduced by a further 10 percentage points if the coursework or dissertation is submitted during the following six calendar days;
• Providing the coursework is submitted by the last day of Term 3, but had not been submitted within seven days of the deadline for the submission of the coursework, it will be recorded as zero but the assessment will be considered to be complete.

• Where there are extenuating circumstances that have been recognised by the Board of Examiners or its representative, these penalties will not apply until the agreed extension period has been exceeded.

Students should note that these penalties may result in students failing an element and thus potentially failing the whole degree if a single item of assessed work is submitted more than seven days late.

**Turnitin**

When submitting coursework on Moodle, students will also receive a report from Turnitin. Turnitin's primary function is to scan work for evidence of plagiarism. This system gives access to billions of sources worldwide, including websites and journals, as well as work previously submitted to the IoA, UCL and other universities.

In common with most other UCL Departments, the Institute uses this system for the majority of assessed coursework for taught modules. Students submit hard copy of coursework in the normal way, but in most cases are also required to submit each piece electronically to Moodle, which should be done before submission of the copy to be marked.

There are some Museum Studies module assessments which do not require submission of coursework to Moodle (see previous section). Students should check individual module handbooks to confirm whether this is a requirement and ask their Module Coordinators if they have any doubt.

Unless otherwise instructed, work which is not submitted to Moodle will be subject to late submission penalties except in cases where the IoA Turnitin Advisers [ioa-turnitin@ucl.ac.uk] has been notified of a technical problem or the Academic Administrator [j.medrington@ucl.ac.uk] has been notified for any other issues.

It is important to recognise that the final decision about whether work contains plagiarism rests with academic staff. Consequently, the presence or absence of matches in a Turnitin report does not, by itself, provide a guarantee that the work in question either contains or is free from plagiarism.

**Extensions of deadlines for the submission of coursework**

New UCL-wide regulations with regard to the granting of extensions for coursework have been introduced. Full details will be circulated to all students and is also available on the IoA intranet. Note that Module Coordinators are no longer permitted to grant extensions. All requests for extensions must be submitted on a new UCL form, together with supporting documentation, via Judy Medrington's office and will then be referred
on for consideration. Please be aware that the grounds that are now acceptable are limited. Those with long-term difficulties should contact UCL Student Disability Services to make special arrangements.

**Grading**

The grading system for coursework is set out in the MA/MSc Handbook. The mark given by the initial examiner (prior to return) is a provisional assessment for the student’s guidance, and may be modified after assessment by the second internal examiner or by the External Examiner.

**Timescale for return of marked coursework to students**

You can expect to receive your marked work within four calendar weeks of the official submission deadline. If you do not receive your work within this period, or a written explanation from the marker, you should notify the IoA’s Academic Administrator, Judy Medrington.

**Word-length**

UCL has strict regulations with regard to students exceeding the set word-length of coursework assessments. If your work is found to be less than 10% longer than the specified maximum limit¹ your mark will be reduced by 10%; but the penalised mark will not be reduced below the pass mark, assuming the work merited a pass. If your work is 10% or more over-length, a mark of zero will be recorded. The following should not be included in the word-count: bibliography, appendices, and tables, graphs and illustrations and their captions.

**Re-submission of coursework**

Students are not normally permitted to re-write and re-submit essays in order to try to improve their marks. However, in exceptional circumstances and with the approval of their Programme Coordinator, they may if they wish, submit an additional piece of coursework (on a new topic) to substitute for the first piece of written coursework submitted for their degree.

**Return of coursework**

All marked coursework must be returned to the Module Coordinator within two weeks of its return to students, so that it can be second-marked, and is available to the Board of Examiners. Because assessed work forms part of the student's permanent academic record, it needs to be retained until well after the completion of the degree. If work is not returned to the Module Coordinator, the student will be deemed not to have completed the module. Students should keep a copy of all work, and to make a copy

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¹ For information on the exact word band for each coursework see table on page 7-8. Information will also be provided in individual course handbooks.
for retention of all work after it has been assessed and commented upon by the first examiner, if they wish to make future reference to the comments on the work.

**SUPPORT FOR WRITING ACADEMIC ENGLISH**

**Tutor to international students**

Miljana Radivojevic has taken on the new role of Tutor to International Students. Miljana’s main concern will be the support of Masters students for whom English is their second language and who have come from widely differing educational backgrounds.

**Support for academic writing and avoiding plagiarism**

Miljana Radivojevic and Julia Shaw (Academic Writing Tutor) will be available to give students support with academic writing, and help them to avoid plagiarism.

**Practice essays for Masters students**

*All Masters students are strongly encouraged to submit a practice essay by Friday 11 October 2019.* This is especially important for those for whom English is their second language. For more information contact your Degree Coordinator. The practice essay must be submitted electronically via Moodle only. More information about the practice essay will be given during the Masters Induction.

**ORAL EXAMINATION**

All Master’s students are required to attend an oral examination, normally as part of their dissertation assessment. This will usually be held in late May or early June. In it you will be asked to present and discuss your dissertation plans and work to date. You must submit to your dissertation supervisor and Programme Coordinator a completed dissertation oral exam form in advance of this meeting. The oral examination will be conducted by the Programme Coordinator and/or another academic staff member and will be held by early June.

No marks are awarded for the oral examination: the assessment is ‘satisfactory’ or ‘unsatisfactory’. Students may regard the examination as an additional dissertation progress meeting, albeit a mandatory one. Following the examination students are expected meet with their dissertation supervisors to discuss feedback. In the event of a problem being identified by the examiners you may be invited to attend a formal viva voce examination with the External Examiner for the degree also in attendance.

Part-time students will normally be required to attend the oral examination in the year in which they submit their dissertation (usually Year 2).
WORKLOAD

The MA in Museum Studies is a very intensive programme, and if you are a full time student you should be prepared for it to take up most of your time, certainly in Terms 1 and 2. The schedule of lectures, visits, placements and practical work for the programme as a whole is available at the programme Moodle site and distributed together with this handbook. Hours of teaching, study and other associated activities for each of the component modules are set out in the specific module handbooks.

DYSLEXIA AND OTHER DISABILITIES

If you have dyslexia or any other disability, please make your lecturers aware of this. Please discuss with them whether there is any way in which they can help you. Students with dyslexia are reminded to indicate this on each piece of coursework. Help is available with all kinds of learning difficulties (initially, see www.ucl.ac.uk/disability/services/dyslexia-centre).

MOODLE

UCL uses an online learning resource called ‘Moodle’. The Museum Studies programme Moodle site address is https://moodle-1819.ucl.ac.uk/course/view.php?id=11003 – you should regard this site as the ‘virtual home’ for your MA. The site contains electronic copies of module documentation, timetables and schedules, and includes a message board, calendar of events, museum-related links and resources, as well as links to the Moodle sites for each of the individual core modules. Please visit the site frequently and make use of its many functions and resources.

COMMUNICATION

Email is the primary channel of communication within UCL. All email correspondence relating to the MA and its component modules will use your UCL email address only (this will be set up as part of the registration process). It is very important that you consult your UCL email regularly. If you wish UCL email messages to be forwarded to your personal or work email address, you can set this up yourself from the email support web pages. You should also set up your email account such that your emails show your actual name, rather than your user id number.

It is important that you also regularly check the student pigeon holes in Room B12 of the Institute of Archaeology for written communications. Finally, please also ensure that you keep your contact details (especially your telephone number) up to date on UCL’s Student Information System, Portico, in case you need to be contacted. Portico can be accessed at http://www.ucl.ac.uk/portico.
ATTENDANCE

Registers will be taken at all classes, and Departments are required to report the attendance of each student to UCL Registry at frequent intervals throughout each term. If you are unable to attend a class, please email the Module Coordinator to explain, in order to ensure that there is a record of the reasons for your absence.

It is a College regulation that attendance at lectures, seminars and practicals be monitored. A 70% minimum attendance at all scheduled sessions is required (excluding absences due to illness or other adverse circumstances, provided that these are supported by medical certificates or other documentation, as appropriate). Students should also be aware that potential employers seeking references often ask about attendance and other indications of reliability.

HEALTH AND SAFETY

The Institute has a Health and Safety policy and code of practice which provides guidance on laboratory work, etc. This is revised annually and the latest edition is available at the IoA website. All work undertaken in the Institute is governed by these guidelines and students have a duty to be aware of them and to adhere to them at all times. This is particularly important in the context of any laboratory/field/placement work which will be undertaken as part of this degree.

FEEDBACK

In trying to make this degree as effective as possible, we welcome feedback during the course of the year. Students will be asked to fill in progress forms at the end of each term, which the Programme Coordinator will discuss with them. These include space for comment on each of their modules.

At the end of each module all students are asked to give their views on the module in an anonymous questionnaire, which will be circulated at one of the last sessions of the module. These questionnaires are taken seriously and help the Module Coordinator to develop the module. The summarised responses are considered by the Programme Coordinator, the Institute’s Staff-Student Consultative Committee, Teaching Committee, and by the Faculty Teaching Committee.

If students are concerned about any aspect of a specific module, we hope they will feel able to talk to the relevant Module Coordinator, but if they feel this is not appropriate or have more general concerns, they should consult their Programme Coordinator and Personal Tutor, or the Graduate Tutor (Ulrike Sommer). They may also consult the Academic Administrator (Judy Medrington), the Chair of Teaching Committee (Bill Sillar), or the Director (Sue Hamilton).
INFORMATION AND LITERATURE

Directories

*Museums Association Yearbook* (published annually)
See also ICOM’s archived list of international directories at
http://archives.icom.museum/museum_directories.html

Journals

The most useful sources of current practice and theory are the journals. The UCL library subscribes to many journals online. You access them via the Library’s list of electronic journals. The main international journals are:

*Curator: The Museum Journal*
*International Journal of Heritage Studies*
*Journal of the History of Collections*
*Journal of Material Culture*
*Museum Anthropology*
*Museum History Journal*
*Museum International* (formerly *Museum*, published by UNESCO)
*Museum and Society* ([www.le.ac.uk/ms/museumsociety.html](http://www.le.ac.uk/ms/museumsociety.html))
*Museum Worlds: Advances in Research*
*Visitor Studies Journal*

Additionally, most countries have their own national journals such as *Museums Journal* and *Museum Practice* (UK), *Museum News* and *History News* (USA), *Muse* (Canada), and there are specialised journals devoted to such subjects as conservation (*Studies in Conservation*) and education (*Journal of Education in Museums*).

Books and readers

The most important books are listed in the individual module handbooks and reading lists. Most are kept in the UCL Institute of Archaeology library; some in the Science or Main libraries. The American Alliance of Museums online bookstore ([https://www.aam-us.org/programs/about-aam/bookstore/](https://www.aam-us.org/programs/about-aam/bookstore/)) provides an excellent listing of publications in print, most of which are in the Institute’s library. Leicester University’s bookshop also produces an annual museum studies catalogue which offers an invaluable list of books in print.

There are an increasing number of ‘readers’ available, which include reprints of important articles and/or specially commissioned articles on particular museum topics. These are often well worth investing in. Some recent examples include:


### Websites and online resources

The programme Moodle site and individual module handbooks contain many links to helpful online resources. Some of the most useful are listed here.

American Alliance of Museums (formerly American Association of Museums) - [www.aam-us.org/](http://www.aam-us.org/)

American Institute for Conservation - [www.conservation-us.org](http://www.conservation-us.org)


Canadian Heritage Information Network - [www.chin.gc.ca](http://www.chin.gc.ca)

Collections Link - [www.collectionslink.org.uk/](http://www.collectionslink.org.uk/)

Collections Trust - [www.collectionstrust.org.uk/](http://www.collectionstrust.org.uk/)


Cornucopia (collections in English museums) - [www.cornucopia.org.uk/](http://www.cornucopia.org.uk/)

Culture 24 - [www.culture24.org.uk/home](http://www.culture24.org.uk/home)

Global Museum (webzine with an eclectic range of topics) - [www.globalmuseum.org](http://www.globalmuseum.org)

Group for Education in Museums - [www.gem.org.uk/](http://www.gem.org.uk/)

Institute for Conservation - [www.icon.org.uk/](http://www.icon.org.uk/)

International Council of Museums (ICOM) - [http://icom.museum/](http://icom.museum/)


Museums Association - [www.museumsassociation.org/](http://www.museumsassociation.org/)

Museums, Libraries & Archives Council (MLA) - [www.mla.gov.uk/](http://www.mla.gov.uk/)

Natural Sciences Collections Association - [http://natsca.myspecies.info/](http://natsca.myspecies.info/)

Smithsonian Institution - [www.si.edu/](http://www.si.edu/)


### Museum online discussion lists, blogs and jobs pages

GEM [GEM@JISCMAIL.AC.UK]

Leicester Museum Jobs Desk - [www.le.ac.uk/ms/jobs/job_titles_jobid.htm](http://www.le.ac.uk/ms/jobs/job_titles_jobid.htm)


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Museum H-NET (vast membership, lots of job ads, European as well as American, conference announcements, some interesting enquiries, some book reviews, very good search facility - [www.h-net.org/~museum/](http://www.h-net.org/~museum/))


Visitor Studies Association - [vsa@list.pitt.edu](mailto:vsa@list.pitt.edu)

Visitor Studies Group – [VSG@JISCMAIL.AC.UK](mailto:VSG@JISCMAIL.AC.UK)
APPENDIX 1: Module overview for part-time students

Module structure

Part-time students take the Museum Studies MA over two years. Whilst there is some flexibility regarding which module components can be taken when, the recommended module structure for part-time students is as follows:

<table>
<thead>
<tr>
<th>Year</th>
<th>Term 1</th>
<th>Term 2</th>
<th>Term 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year 1</td>
<td>ARCLG0092 ‘The Museum: Critical Perspectives’ ARCLG0118 ‘Collections Management and Care’</td>
<td>Option module 1 (e.g. ARCLG0132 ‘Collections Curatorship’)</td>
<td>Preliminary dissertation work</td>
</tr>
<tr>
<td>Year 2</td>
<td>ARCLG0093 ‘Managing Museums’ ARCLG0130 ‘Museum Communication and Audience Engagement’</td>
<td>Option module 2 (e.g. ARCLG0131 ‘Exhibition Project’)</td>
<td>Placement poster &amp; presentation Dissertation</td>
</tr>
</tbody>
</table>

Attendance

Formal teaching and attendance is kept to Terms 1 and 2. Term 1 begins at the end of September; Term 2 normally ends in mid to late March. Term dates can be found on the UCL website (https://www.ucl.ac.uk/students/life-ucl/term-dates-and-closures/term-dates-and-closures-2019-20).

The Term 1 core modules are timetabled so as to minimise the number of days part-time students need to attend the Institute for classes. Term 2 modules are, however, taught on different days of the week and students should therefore consult the teaching timetable available at the IoA website when choosing their options.

In addition to formal teaching at the Institute, students should not underestimate the time required to undertake reading, coursework, dissertation research, and group activities that are not formally timetabled. Participation in group activities is integral to many elements of the programme. All part-time students employed in a museum are required to undertake an additional work placement and present a placement poster. Participation in museum visits can be spread over both years.

Dissertation

Part-time students are not required to submit their dissertations until the end of their studies (September of their second year). For many, the most intensive period of work on their dissertation projects is Term 3 and the summer of Year 2. However, it is recommended that part-time students begin background reading and preliminary work on their dissertation in Year 1. Many part-time students integrate their dissertation research with their museum work.
APPENDIX 2: Cultural heritage, globalisation and development module

Basic/introductory texts

All texts’ physical locations and/or download links are available on the online reading list for ARCLG0144: http://readinglists.ucl.ac.uk/lists/1F3F27F9-BFDF-5244-3A74-FECC6432D5FD.html

Preliminary reading (compulsory for students who have not taken ARCLG0149: Critical Perspectives on Cultural Heritage):


Students might also find the following helpful in preparing for the module:


Core/set texts:


General texts (which will be helpful throughout the module, but are optional):


