

## FIT Individual observation and feedback form (confidential)

Initials of person observed:

Date and time of observation:

Grade + job role (of observed):

Duration of observation + feedback (mins):

Were observations carried out whilst undertaking other duties?: Y/N

Describe observed activity AND state if hand-hygiene opportunity is before or after patient contact or after environmental contact	HANDS CLEANED? AH = alcohol handrub SOAP = soap + water	Describe observed activity AND state if hand-hygiene opportunity is before or after patient contact or after environmental contact	HANDS CLEANED? AH = alcohol handrub SOAP = soap + water
1.	YES / NO AH / SOAP	6.	YES / NO AH / SOAP
2.	YES / NO AH / SOAP	7.	YES / NO AH / SOAP
3.	YES / NO AH / SOAP	8.	YES / NO AH / SOAP
4.	YES / NO AH / SOAP	9.	YES / NO AH / SOAP
5.	YES / NO AH / SOAP	10.	YES / NO AH / SOAP

Was hand hygiene compliance 100%? **YES.** Give the person observed a certificate of good practice.  
**NO.** Go to section 3. (If more than two non-compliances go to section 3, then file for repeat observation next month.)

1. State all opportunities and behaviours (as recorded on the observation form and praise compliance.

2. Note patterns in non-compliances (if none, state none): (e.g. all occurring in relation to glove use)

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3. Ask staff member why they did not clean their hands? **Note.**

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4. Ask staff member for suggestions for changing their behaviour to improve compliance in target areas.

**Note**

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5. Agreed plan/s:

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6. Reobserve next month? Yes  No

Observer's name:.....Observer's job title: .....Observer's  
Grade:.....

## Group observation and feedback form (confidential)

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Grade + job role of observer:

Duration of observation (mins):

Were observations carried out whilst undertaking other duties?: Y/N

Describe observed activity AND state if hand-hygiene opportunity is before or after patient contact or after environmental contact	HANDS CLEANED? AH = alcohol handrub SOAP = soap + water	Describe observed activity AND state if hand-hygiene opportunity is before or after patient contact or after environmental contact	HANDS CLEANED? AH = alcohol handrub SOAP = soap + water
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3.	YES / NO AH / SOAP	8.	YES / NO AH / SOAP
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Example

Overall hand-hygiene compliance = \_\_\_\_\_%

Hand-hygiene behaviour  
----- x 100 = Overall hand-hygiene behaviour  
Total opportunities

NOTE ANY PATTERNS / PROBLEMS:

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Observer's signature:.....

**Please retain a copy of this form for your own files and return a copy to your infection control team**