DEPARTMENT OF GERMAN
MAJOR INCIDENT PLAN

Introduction

UCL's Major Incident Plan (MIP) identifies the following activities as critical to the College's ability to function:

Undergraduate and Postgraduate Teaching
Contract Research
Administration

In all cases of major incidents such as but not limited to fire, flood or terrorism, UCL's Major Incident Team (MIT) will work with departments, usually by taking the lead, to manage the incident itself and to assist with the recovery from its effects. The MIT will not be able to assist with the immediate effects of an incident that affects special facilities (i.e. laboratories).

Department's Mission
The mission of SELCS is to provide first-class undergraduate and postgraduate teaching and to provide an environment that encourages research and scholarship that is recognised worldwide.

Wider Context
The Department of German is part of the School of European Languages, Culture and Society (SELCS). The Department is housed in 16-18 Gordon Square and shares this building with the Department of Scandinavian Studies and private residents (in 16 and 18 Gordon Square). The rest of SELCS is located in Foster Court, 51 Gordon Square and 33-35 Torrington Place, all of which are short walking distances away.

Mission-critical Activities

Undergraduate teaching
Postgraduate teaching
Research
Administration

Potential losses
Loss of the building in which the Department is housed; unavailability of staff; closure of UCL; failure of UCL computer systems; major power cut.

Risk assessment
The Department does not have its own teaching facilities and relies on central room bookings for teaching space. There is the risk that room bookings cannot find space especially when other departments are also requesting space. The risk is medium.
There are several risks to the building housing the Department which would, should they arise, preclude use of the building, staff rooms, administration space and common areas.
The risks are fire, flooding and structural damage. Risk is low.

Risks that prevent staff and students accessing the building can possibly arise from civil disturbance and terrorist activity that result in the Emergency Services erecting a cordon. The risk of this occurring is medium.

Risks to staff availability include sickness such as pandemic influenza, transport problems and severe weather. The risk is medium. Transport problems do arise but are generally short lived and/or other arrangements are made. Risk is low.
Severe weather does happen but is short lived. Risk is low.

UCL does close from time to time, but it is rare for there to be no access. In an emergency affecting the whole of the campus the decision may well be taken to close. In such cases UCL’s Major Incident Team would take responsibility. The risk is low.

Major power cuts are rare and often are fixed within a few minutes or at maximum an hour or two. The risk of this is low.

**Essential staff in relation to Department of German:**
Head of Department of German: Geraldine Horan
German Departmental Coordinator: Deborah Elm
German Departmental Safety Officer: Deborah Elm

**Essential staff in relation to 16-18 Gordon Square (in addition to those mentioned above):**
Head of Department of Scandinavian Studies: Haki Antonsson
Scandinavian Studies Departmental Coordinator: Karin Charles
Scandinavian Studies Departmental Safety Officer: Karin Charles

**Essential staff in relation to SELCS (in addition to ones mentioned above):**
School Director: Stephanie Bird
School Manager: Catherine Ballade
Department Coordinator Team Leader: Els Braeken.

Contact details for the German Department essential staff are kept by Deborah Elm and are updated every year in September.

**Major Incident Team**
These essential staff form the Department's Major Incident Team and will meet in Room G6, 17 Gordon Square, or if this is not available in the Print Room Café. Each member of the Team will act within their own area of responsibility with the Head of Department Geraldine Horan as Chair. In the absence of the Head of Department Dr Mererid Davies will act as Chair.
The Head of Department will act as Co-ordinator with UCL’s Major Incident Team.

Deborah Elm is the Safety Officer for the Department of German; however within the context of SELCS, all Departmental Coordinators are paired to cover for each other in the event of absences. Due to the proximity of the Department of Scandinavian Studies, the Department Coordinator and Departmental Safety Officer for Scandinavian Studies, Karin Charles, will cover in the event of Deborah Elm’s absence.

Other staff and students
All other members of staff will be advised to stay away from the Department until further notice. Staff contact details are kept by Deborah Elm and are updated every year. Students will also be advised to stay away from the Department. Student contact details are available on Portico and students can be contacted en masse via email and Moodle. In the event of a UCL systems crash, attempts will be made to contact students from an off-site internet location.

Impact and contingencies
In any incident the safety and well-being of staff, students and visitors is paramount. Once this has been achieved the Major Incident Team will consider how mission critical activities are to continue. Most incidents have a timescale that can be estimated fairly early on which allows likely impact to be determined based on the following table:

<table>
<thead>
<tr>
<th>Lost critical activity</th>
<th>Impact</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Catastrophic</td>
</tr>
<tr>
<td>UG teaching</td>
<td>Unable to teach for 3 months or longer</td>
</tr>
<tr>
<td>PG teaching</td>
<td>Because of the nature of the teaching, book/library based, the impact of an incident is minimal as long as staff and students are available. There may be serious impacts if staff and/or students are sick for long periods of time.</td>
</tr>
<tr>
<td>Research</td>
<td>Because of the nature of research conducted in the Department, book/library based, the impact of an incident is minimal as long as staff are available. If staff are not available, through long term sickness for example, there may be serious impacts if they are contracted to write a book for example.</td>
</tr>
<tr>
<td>Administration</td>
<td>Staff on long term sick leave</td>
</tr>
<tr>
<td></td>
<td>Office unavailable 3 months or longer</td>
</tr>
</tbody>
</table>
The above covers situations where, for whatever reasons, facilities and/or staff are unavailable to teach the programme or to provide administration. In an emergency situation when space for administration is not available UCL's Major Incident Team will provide space and facilities.

Because of the nature of postgraduate teaching and research this can be done from home. All staff have access to a computer at home from which they can access their files as if they were at UCL.

**Cessation of activity**
The Department will cease activity if and when the following arise:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Will cease when:</th>
</tr>
</thead>
<tbody>
<tr>
<td>UG Teaching</td>
<td>There are fewer than two thirds of students present</td>
</tr>
<tr>
<td></td>
<td>Staff are unavailable to teach</td>
</tr>
<tr>
<td>PG Teaching</td>
<td>Staff and/or students are unavailable to teach</td>
</tr>
<tr>
<td>Administration</td>
<td>Staff are unavailable</td>
</tr>
</tbody>
</table>

**Closure of Department**
If and when it is necessary to close, the Department the following will take the actions shown:

<table>
<thead>
<tr>
<th>Responsibility</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety Officer</td>
<td>Ensure all lights and electric heaters are switched off</td>
</tr>
<tr>
<td></td>
<td>Ensure all gas and water taps are switched off</td>
</tr>
<tr>
<td></td>
<td>Ensure all internal doors and windows are closed</td>
</tr>
</tbody>
</table>

Completion of the above should be reported to the Head of Department and anyone else required by UCL.

**Salvage**
In the event of the opportunity to salvage materials from the building items will be salvaged according to the following priorities:
1. student files
2. staff files
3. exam scripts and assessed essays
4. the contents of the library and film collection
5. staff computers

**Revision of Plan**
This plan will be reviewed in the light of any incident or training event or in any event one year from the date shown below.
Authorisation
This Major Incident Plan for the UCL Department of German has the authority of the Head of Department

Departmental Major Incident Team (DMIT)

The DMIT will be responsible for the overall handling of a major incident that affects the German Department. This team consists of the following members of staff:

Dr Geraldine Horan, Head of Department (ext. 33101, g.horan@ucl.ac.uk)

Ms Deborah Elm, Departmental Coordinator (ext. 37120, d.elm@ucl.ac.uk)

02/12/15 Head of Department
Date: