LIVING SUPPORT AND WELFARE

In aiming to provide you with an environment in which you will gain maximum benefit from your study, UCL is committed to ensuring you have access to high-quality confidential support, advice and welfare services.

www.ucl.ac.uk/current-students/support

Tutors and supervisors
In most cases you will find that your research supervisor or departmental graduate tutor can provide direct help with any academic issues, and can also provide information about UCL’s more specialised facilities and services covering academic, practical and personal matters. UCL’s Dean of Students (Welfare) co-ordinates all aspects of student welfare, and has considerable experience in providing confidential help and advice. The Dean is supported by a team of specialist advisers including an Adviser to Women Students.

Student Psychological Services
www.ucl.ac.uk/studentcounselling
If you have a problem that is causing you to feel worried or distressed, you can book an appointment to talk, in confidence, with a professionally qualified counsellor.
In addition to one-to-one advice, the service also runs workshops on concerns common to many students such as dealing with stress, confidence-building and making presentations.

Student Support website
www.ucl.ac.uk/support-pages
This provides a helpful web portal to a vast array of information and advice, tailored towards issues and concerns affecting students. Once you have enrolled as a student and have a UCL computer identity the website provides access to an anonymous peer support forum.

UCL Health Centre
UCL’s Health Centre is located on the Gower Street main campus. It houses both a National Health Service (NHS) General Practice providing a range of services for treating illness and maintaining health, and a Dental Practice.

UCL Day Nursery
www.ucl.ac.uk/current-students/support/wellbeing/day_nursery
UCL’s Day Nursery can accommodate 38 babies and children aged between three months and five years. There is usually a waiting list for places, and you are advised to contact the Nursery Manager as early as possible if you wish to apply for a place.

UCL Careers Service
www.ucl.ac.uk/careers
Please see page 24 for further information.

UCL International Office
www.ucl.ac.uk/international
Please see page 32 for further information.

UCL Student Centre
After you’ve arrived to take up your studies, our walk-in Student Centre can provide you with any help and guidance you might need, whether you’re from overseas (see pages 32–33) or from the UK. It also organises the International Students’ Orientation Programme (ISOP) – www.ucl.ac.uk/isop.