Start – Query about using the UCL Identifiable Data Handling Service (IDHS) Service

- IDHS Technical Service Request
  - General Query
    - Has the IG Training been completed?
      - Y: Do you require an IDHS account?
        - Y: Fill Request Account form/s
          - Who can fill and authorise?
            View authorisation section on the link provided at the bottom of the page
            Verification process of IG Toolkit Training will happen here
        - N: Do you require access to research space?
          - Y: Fill Request Access form/s
            - Who can fill and authorise?
              View authorisation section on the link provided at the bottom of the page
          - N: Do you require a Research Space?
            - Y: Fill Request Research Space form/s
              - Who can fill and authorise?
                View authorisation section on the link provided at the bottom of the page
            - N: Do you require a Data restore, deletion or archive?
              - Y: Fill Request Data Restore, Deletion or Archive form/s
                - Who can fill and authorise?
                  View authorisation section on the link provided at the bottom of the page
              - N: Do you require an IT for SLMS Admin account or Access for the admin account
                - Y: Fill Request for IT for SLMS Admin Account or Request Access for IT for SLMS Admin account form/s
                  - Who can fill and authorise?
                    View authorisation section on the link provided at the bottom of the page
                - N: Are you looking for Documents?
                  - Y: View Quick links at the bottom of this page
                  - N: Still have a query?
                    - Y: Email slms.pid@ucl.ac.uk
                      Contacts: For Information Governance and general Queries, email slms.pid@ucl.ac.uk
                      
                      Quick Links: https://www.ucl.ac.uk/isd/itforslms/services/handling-sens-data/tech-soln/IDHS-Service-Quick-Links
                      Authorisation schema: https://www.ucl.ac.uk/isd/itforslms/services/handling-sens-data/tech-soln/workflow-schematic
                      
                      FINISH