Connecting to UCLGuest Wi-Fi using an individual UCL user ID and password

This guide explains how to connect to the UCLGuest WiFi service for visitors to UCL.

This guide is aimed at...

- Visitors
  
  As an external visitor, your conference organiser will need to issue you with an account to log into the UCLGuest Service to get Internet access. There are two ways to connect to the UCLGuest service, depending on the type of account you have been issued. The two types of accounts are:

  - Conference Event Code
  - Individual User ID and Password

  This guide explains how to connect using an individual user ID and password. If you have a Conference Event Code you will need to view the Connecting to UCLGuest Wi-Fi using a Conference Event Code guide.

Before you start...

- A UCL user ID and password issued to you by your sponsor at UCL
- A personal laptop with:

  - An Internet Browser (e.g. Microsoft Internet Explorer, Mozilla Firefox, Google Chrome).
A Wi-Fi certified Wireless Network Connection adapter. Please refer to the About Wi-Fi certified Wireless Standards for more information.

**Please Note:** The programme Onavo is known to prevent access to the UCLGuest Service. Onavo compresses data over 3G by proxying everything to a remote server. **Please uninstall this software before attempting to connect.**

**Instructions**

1. Connect to (join) the UCLGuest Wireless Network.

2. Open a web browser and navigate to a page outside of UCL. The browser will automatically redirect to the UCLGuest Welcome page.

   ![UCLGuest welcome page](image)

   **Welcome to the UCLGuest Wireless Service**

   If you have been issued with an **Event Code** please go to the **Self Service** page to create your username and password.

   If you have already been issued with a **Username and Password** please go to the **Login** page.

   The UCLGuest wireless service is intended for guests to UCL only. If you are a member of staff or student at UCL you should use the eduroam wireless service. Guests from other participating institutions may also use the eduroam service.

   Instructions for connecting to eduroam can be found here: Connecting to Eduroam

   **Fig 1 – UCLGuest welcome page**

3. Click on the link to the Login page; enter your information in the fields provided.
Fig 2 – UCLGuest Log in page

4. Click Login
5. Click the Accept button on the Acceptable Use Policy.
6. You will now be connected to the internet.