Quick Setup Guide – Mac OS X Lion (10.7) and above

This is a quick configuration guide for connecting Mac OS X Lion (10.7) and newer to the UCL eduroam wireless network.

You can check your version of Mac OS X by clicking the Apple logo in the top left and choosing ‘About this Mac’.

Not from UCL? If you are not from UCL you will need to contact your home institution for assistance, more details can be found at the following address:

www.ucl.ac.uk/isd/wireless

1. Select the Wireless symbol from the menu bar (see image 1). When within range the eduroam Network will be displayed. Click to connect. A login box will be displayed (see image 2).

2. You will be prompted to enter your credentials:
   - Mode: Automatic
   - Username: Your UCL user ID must be in the format userID@ucl.ac.uk (e.g. zcxxano@ucl.ac.uk).
   - Password: Your UCL password
   - Show Password: As required
   - Remember this information: If ticked, your password will be stored in the keychain and you will not be prompted for your credentials again unless the connection fails

3. Click Join (see image 2)

   There are known issues with the Mac keychain and missing Root Certificates. If you cannot connect, see the Help and Support section of the guide at:

   www.ucl.ac.uk/isd/wireless

4. You will be prompted to trust a certificate signed by Quo Vadis Global SSL ICA G2 (details shown when you click the Show Certificate button). Click Continue.

   To make changes to your Certificate Trust Settings you may need to type in the password of your machine. Click Update Settings to connect.