This is a quick configuration guide for connecting Apple iPhone, iPad and iPod touch to the UCL eduroam wireless network.

Note: If you are not from UCL you will need to contact your home institution for assistance, more details can be found at the following address:
www.ucl.ac.uk/isd/wireless

1. Open the Wi-Fi Networks window (from the Home screen select Settings > Wi-Fi) and select eduroam from Choose a Network.

2. When prompted for credentials input your UCL user ID and password and tap Join. Your UCL user ID must be in the format userID@ucl.ac.uk (see image 1).
   e.g. zcxxano@ucl.ac.uk

3. You will be prompted to Trust the QuoVadis Global certificate. Click Trust to connect to eduroam (see image 2).

Troubleshooting:

If you have trouble or have changed your UCL password, perform the following before attempting to connect to eduroam again.

From the Home screen select Settings > General > Wi-Fi. Select the icon next to the eduroam Network. This will display the configuration for the Network. At the top of the screen is a Forget this Network button. Tap Forget this Network and select Forget when prompted, then follow the instructions above (from point 1).

For further help and support please go to the eduroam web page: www.ucl.ac.uk/isd/wireless