

UCL's 2014 Graduation Ceremonies – FAQs for Guests

This document has been designed to answer the frequently asked questions posed to us by the parents/friends/partners of our graduands. We hope you will find them useful.

If there are any questions not answered by this document or by web pages please ask your graduand to email us at grad_ceremonies@ucl.ac.uk.

- Q Can you tell me the date and time of my son/daughter/partner/friend's graduation ceremony?
- A Due to data protection we are unable to access a graduand's record to look up their specific date and time. There is a provisional schedule available to view on our website which will give you an idea of the date but if you wish to find out the specific details relating to that graduand you will have to contact them directly. All graduands will have access to their provisional date and time on their online application. If they have any questions about their date and time they should email us directly at grad_ceremonies@ucl.ac.uk.
- Q What is the deadline to apply?
- A The deadline to apply to attend the 2014 Graduation Ceremonies is 4pm (BST) 30 April 2014.
- Q How much do the graduation ceremony tickets cost?
- A Graduand and guest tickets are £35.00 each.
- Q How do we purchase tickets for the graduation ceremonies?
- A Tickets can only be purchased by the graduands. They apply for tickets using either the online application accessed via Portico or using a paper application form if they do not have access to Portico. Additional tickets are purchased in the same way up until the application deadline.
- Q Do I need to purchase a ticket for my 3 year old?
- A Unfortunately your 3 year old child is too young to attend the graduation ceremony and reception events. Please refer to our terms and conditions document for our policy on the attendance of children at the graduation ceremony events.
- Q We haven't received our tickets to the Graduation Ceremonies?
- A The tickets to the graduation ceremonies are not sent by post but collected on the day of the graduation ceremony. The tickets can only be collected by the graduand. Information about this process will be sent to graduands closer to the ceremony dates.
- Q We have someone in our party who has mobility issues?
- A When the graduand completes the online application they are given the opportunity to request special seating for guests. If the graduand has already completed the online application and are not sure if they requested specific seating, please ask them to email us with their requirements and we can update their ticket application.