Pre-departure and arrival information for international students

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WELCOME

I am delighted to welcome you to the UCL School of Energy and Resources, Australia. Our School is an integral part of UCL, one of the foremost academic institutions in the world, and interactions with colleagues in London will feature strongly over the course of your study.

We are fortunate to be housed in an outstanding facility in the heart of Adelaide and you will find the environment here very conducive to your studies. You will be studying for a unique qualification: a multidisciplinary postgraduate degree that combines an in-depth technical knowledge of the energy and resources sector with the option of undertaking an industry research project. Therefore, upon graduation you will benefit from a depth and breadth of technical and practical skills that will enable you to pursue a career in the energy and resources sector with a particular emphasis upon policy, strategy, and planning. In addition, you will have an internationally-recognised qualification from one of the world’s foremost universities; an invaluable asset in a sector that recognises few geographical boundaries.

One of the key points of UCL’s International Strategy is our commitment to furthering the notion of education for global citizenship. In this you will have an important part to play, both while you are with us at UCL and later during your career.

This guide has been designed to help support you prior to your departure, arrival, and during your first weeks at UCL Australia. Please read the booklet carefully to give yourself the best possible preparation.

I wish you every success during your studies at UCL Australia. I am sure that you will find the experience both rewarding and enjoyable.

Dr Ady James
Academic Director,
UCL School of Energy and Resources,
Australia
UNIVERSITY COLLEGE LONDON
AN ACADEMIC POWERHOUSE

The UCL School of Energy and Resources, Australia, is an integral part of University College London (UCL), one of the foremost academic institutions in the world and an academic powerhouse with 21 Nobel Prize winners among staff and alumni.

UCL brings a unique internationally connected educational experience to Australia with a specialist focus on education in the globally critical fields of energy and resources.

Rich opportunities

The energy and resources industry is under the spotlight more than at any time in history; both the challenges and the opportunities that this highly globalised sector provides are immense.

The growing demand for energy and resources in developing economies and the issues of energy security, affordability and regulation, sustainability, environmental impact and climate change, are demanding ever more complex solutions.

At the UCL School of Energy and Resources, Australia, we develop the management talent that will help industry and policy makers alike meet these challenges, evolve and prosper. Our world-leading approach combines academic research with hands-on industry experience.
ABOUT ADELAIDE

Adelaide, with a population of over 1.4 million people, is the capital city of the State of South Australia. It is a safe, accessible city with a high standard of living. Adelaide is a planned city, fringed on the west by 32 kilometres of white sandy beaches. Swimming and water sports are a popular past time. The city has a friendly, relaxed atmosphere with many highlights.

Adelaide has a mild comfortable climate throughout the year, with warm to hot dry summers and cool wet winters. Average temperatures range from 28 degrees Celsius during the day in January to 14 degrees Celsius in July. Night time temperatures range from 16 degrees Celsius to 8 degrees Celsius respectively.
Before leaving home
When to arrive

It is recommended that you arrive at least one week prior to commencement of your studies. This will give you sufficient time to settle in, secure permanent accommodation, complete enrolment and attend the compulsory week of orientation activities.

Passport and visa

As an international student who has accepted the offer of a place at UCL Australia, you must apply and obtain a student visa prior to entering Australia. You must also ensure that your passport is valid for the duration of your stay in Australia as this will save you having to renew your passport when outside your home country.

Contact the nearest Australian Diplomatic Mission for specific information related to your student visa. Depending on your situation the visa process can take some time. In addition if you are planning to bring dependents with you to Australia you must also include their details on your visa application. In some instances you may not be able to bring them with you to Australia.

It is recommended that you have medical, optical and dental check-ups as well as arrange any prescribed medication with your doctor as you may be asked to supply medical documentation on entry to Australia.

Your student visa will allow you to live in Australia as well as enter and leave for the whole duration of your study programme.

Working in Australia

Once you have started your programme you will be able to work up to 40 hours per fortnight during the semester period and full-time during vacation. Volunteer work is considered paid work for the purpose of your student visa.

If you are undertaking PhD studies you will be able to work full-time once your study programme has started.

Bringing a spouse and family

If you are planning to bring your family to Australia, you should commence their visa application before you leave your home country as this process can take some time. You may wish to consider that your family join you after you have settled in to Australia, as it takes time to find suitable accommodation, schools for children and settle into your study programme.
As part of the visa process you may be asked to provide evidence of extra funding to support your family while they are in Australia with you. You should not rely on the possibility of finding employment in Australia to cover the costs of supporting your family. You should include the names of all family members, whether they are travelling or not, as it will save time later.

Children between the ages of 5 - 18 must attend school on a full-time basis. You will be required to pay tuition fees for your children ranging from AUD$3,780* a year at primary school to AUD$4,700 at secondary school. These fees are for tuition only and do not including the application and administration fees and other charges. For most international students, childcare in Australia is not subsidised. Costs are between AUD$70 – AUD$125 per day for a child care centre or AUD$5.00 – AUD$8.50 per hour for family day-care. Immunisation records for your children must be provided before they are able to attend school or child care.

List of Public Schools - www.decd.sa.gov.au

Health requirements

Health Laws in Australia may require vaccination or immunisation against certain diseases before leaving home. Specific information can be obtained from the nearest Australian Diplomatic Mission.

If you have a medical condition that requires ongoing medication, you will not be able to access the Pharmaceutical Benefits Scheme (PBS) which allows Australian citizens to buy prescription items at subsidised rates. You will be able to bring up to three months supply of any prescription medication. Please check with the Therapeutic Goods Administration for specific details at: www.tga.gov.au/consumer/travellers.htm

Please note that the compulsory Overseas Student Health Cover (OSHC) does not cover spectacles or contact lenses, dental work or allied health services such as physiotherapy. There is also a limited rebate for prescription medication. OSHC FAQ - http://www.health.gov.au/internet/main/publishing.nsf/Content/Overseas+Student+Health+Cover+FAQ-1

You must declare any prescription drugs to Customs upon arrival together with any prescriptions and letters from your doctor.

Temporary accommodation

UCL does not provide temporary accommodation for students. If you have not arranged long-term accommodation, you must book temporary accommodation prior to your arrival in Adelaide. Semester One starters will be arriving into Adelaide during ‘peak’ season and for this reason accommodation may be difficult to find and if available, accommodation venues will be charging a premium for their rooms.

Temporary accommodation should be booked for at least one week to give you sufficient time to source an appropriate place to live during your studies.

Information on temporary and long-term accommodation options are listed under Accommodation in Adelaide.
Documents

There will be some important documents that you will need to bring with you to Australia, namely:
- Your driver’s licence (if you plan to drive);
- Official academic transcripts and degree parchments;
- Immunisation records (if you are travelling with children);
- A certified copy of your marriage certificate (if you are married).

Any documents that are not in English should be translated by a certified translator. Both the original language and translated version should be brought with you to Australia.

Money

Australia’s currency is the Australian dollar (AUD$).
- One dollar equals 100 cents
- Coin denominations include 5, 10, 20 and 50 cents, $1.00 and $2.00
- Notes are $5.00; $10.00; $20.00; $50.00 and $100.00

We recommend that you do not travel with large amounts of cash. If you are planning to bring into Australia any cash amount over AUD$10,000 you will need to declare it on the Traveller Information Form that is provided to you prior to your landing in Australia.

An Australian bank account can be opened from your home country. Specific information can be found at the section “Opening a Bank Account”.

You will need at least AUD$3,000 – AUD$4,500 to cover expenses for your first month in Australia. This can be a combination of cash and travellers cheques or credit card. This amount will cover the cost of temporary accommodation as well as the costs associated with establishing yourself in more permanent accommodation.

What to pack

Most of the things that you will require you will be able to purchase from Australia. Belongings that are more than 12 months old can be brought into Australia without attracting sales tax. Desktops or laptop computers or other similar electronic equipment can be brought into Australia as long as Customs are satisfied that you will be taking these items with you upon departure. Goods that you have owned for less than 12 months most not exceed a combined value of AUD$900. This is considered your ‘duty free allowance’.

Leaving Australia by plane you will most likely have a maximum weight load of between 20-30kgs so consider buying new or second hand electrical goods after your arrival. What you could bring from home includes:
- A good diary/notebook, dictionary, calculator, camera
- Spare contact lenses/spectacles or prescriptions
- A personal computer
- Linen and towels if planning to live in rental accommodation
- Clothing (for both cold and warmer weather)
  - Jeans/pants, blouse/shirt, t-shirt and shorts, jumper/sweater/coat
  - Pyjamas and clothing for around the house
  - Sportswear/swimwear
  - Suit or dress for formal occasions
  - Shoes: sports/walking, sandals

NOTE: The standard voltage in Australia is 240 volts. Plugs have three flat pins (including one earth). If you are planning to bring any electrical goods, you will be able to easily purchase inexpensive adaptors or new plugs for any equipment.

Australian customs


Quarantine laws

There are strict quarantine laws in place in Australia. To keep Australia free from serious pests and diseases all international luggage is screened using various methods. If you do not declare any quarantine items you could either be fined AUD$200 on the spot or prosecuted and fined over AUD$60,000 and/or risk 10 years imprisonment. Many foods/ingredients for cooking can be bought in Adelaide. Please advise relatives back home who are planning to send you parcels that those that are considered ‘high risk’ will be screened and removed from parcels. Specific information on what can and cannot be brought into Australia is available at: http://www.daff.gov.au/biosecurity/travel/cant-bring-form.

Being a UCL student

Prior to leaving home please discuss with your family and friends how you will keep in contact while you are away. We all plan for success, but sometimes certain circumstances prevent us from achieving our desired goals. You will need to agree with your family about how you will share information about your study results. Any information regarding your personal details, progress or other relevant information cannot be revealed by us to a third party – parents, other family members and friends included.

Australia’s Privacy Laws are very strict and your individual rights are strongly protected.
Now that you have arrived at UCL Australia there will be many things you need to arrange. The important thing is not to be overwhelmed or to try to do everything at once. The staff are here to help you.

In terms of things you should aim to do within the first week, the following checklist will serve as a useful guide.

- Call home and let your family/friends know that you have arrived safely
- Attend the New Students Orientation Programme
- Formally enrol as a student of UCL, receive your UCL Student ID card
- Obtain your student login and password for your unique UCL email address and access to UCL systems
- Consider permanent accommodation options if you are staying in temporary accommodation

**Arriving in Adelaide**

Most international students fly into Adelaide airport directly. Alternatively they fly into another major city – Melbourne, Sydney, Brisbane – and catch a connecting domestic flight.

You must advise UCL of your arrival details including flight, date and time of arrival. We will then arrange for you to be met at the airport and taken to your pre-arranged accommodation. If you arrive later than originally planned approach the Information and Tourist Bookings Office located on the ground level of the Adelaide Airport terminal and ask them to ring us either at 8110 9960 or 0448 356 996 to arrange for someone to collect you.

**Opening a Bank Account**

If you will be studying in Adelaide for more than one year it is a good idea to open a bank account. A basic account can be opened with a small deposit, e.g. AUD$50.00, your passport and proof of address in Australia.

As each of the banks offer slightly different services and rates, you may find it helpful to talk to a representative to help you decide which will offer the best service for your needs.

Bank representatives will visit the UCL Campus during Orientation Week to offer advice on banking in Australia and opening a bank account. Alternatively, you can open your bank account prior to arrival, as several banks provide this service to international students. For more information please check the websites listed on page 16.
Adelaide Bank
Website: www.adelaidebank.com.au
Phone: 13 22 20

ANZ
Website: www.anz.com
Phone: 13 33 33

BankSA
Website: www.banksa.com.au
Phone: 131 376

Commonwealth Bank
Website: www.commbank.com.au
Phone: 13 22 21

NAB
Website: http://www.nab.com.au
Phone: 13 22 65

People’s Choice Credit Union
Website: www.peopleschoice.com.au
Phone: 13 11 82

Westpac
Website: www.westpac.com.au
Phone: 13 20 32
For many of you this may be your first visit to Adelaide, even if you have visited before this will be an opportunity to live and study in a new city which is a new and exciting prospect. Information on living in Adelaide can be found at: www.studyadelaide.com/living-in-adelaide.aspx

Finding your way around the city centre of Adelaide should not prove difficult. Adelaide is built on a grid system and therefore relatively easy to navigate. The area that you choose to live in will dictate how much or how little time is spent on public transport. The city centre is very flat and for those who wish to, cycling is a common and manageable way of getting to and from the city centre. Bicycles can be safely kept in the designated areas of the central courtyard on campus.

**Public transport**

**Metrocard - one card for bus, tram and train**

All students, both domestic and international who are studying on a full-time basis are eligible for concession fares on public transport.

**Concession Holders and Tertiary Students**

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<tr>
<td>Concession Metrocard</td>
<td>$1.62</td>
<td>$0.87</td>
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<tr>
<td>Singletrip Metroticket</td>
<td>$2.60</td>
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<tr>
<td>Daytrip Metroticket</td>
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Source: https://www.adelaidemetro.com.au/Tickets/Fares

**Eating near UCL campus and other essentials**

There are many places very near to UCL Australia where you will be able to find a relatively inexpensive meal or a snack.

The opportunities to eat off campus are endless, whether you are looking for something familiar or something completely different, Adelaide’s restaurant culture is wide and affordable, the diversity is good.

If you prefer to cook for yourself, the Adelaide Central Market is a ‘must’. A good selection of fresh fruit, vegetables, meat, fish and cafes are all here. For more conventional shopping both large and small supermarkets are found throughout Adelaide.

More information is available at the Study Adelaide website.
Places to visit

There are many things to see and do in Adelaide.

Visit one of Adelaide's museums and galleries; Art Gallery South Australia home to the world's best collection of 19th century Australian art, plus collections of Islamic, Asian, European and Aboriginal art. Entry is free. The South Australia Museum displays the largest collection of Aboriginal artefacts in the Aboriginal Cultures Gallery including; a 10,000-year-old boomerang, opalised fossils, gems and gold nuggets.

The Adelaide Festival Centre is the focus for music, theatre and art and is one of the Southern Hemisphere's most versatile and vibrant art spaces.

Adelaide Botanic Gardens; 101 acres (or 63 city blocks) of flora and historic buildings. Free tours commence daily at 10:30am.

Take a walk around the Adelaide Central Market, enjoying the food and atmosphere, especially on a Friday evening.

Visit the Adelaide craft market every Sunday in Rundle Street.

Hire a bike and ride out to Henley Beach along Linear Park.

Take a tram ride to Glenelg beach.
Culture Shock

One of the most important ways in which you can prepare yourself for your study in Adelaide is to expect to experience ‘culture shock’, a degree of disorientation and some homesickness. This is perfectly normal so do not be put off by it and most importantly do not worry.

Moving to a new city or studying abroad is not the same as going on holidays. You may feel overwhelmed and at some times a little lost. Culture shock, homesickness and disorientation are experienced by most students at one time or another.

The reasons for this, particularly for new international students, are due to everything around you being different or unfamiliar—language, customs, food.

It can take a while to adjust to your new surroundings.

If you feel overwhelmed or confused by what you are experiencing, the worst thing you can do is keep it to yourself. It is highly likely that others are feeling the same way and will be able to share your experience or even offer you some guidance. The best way to overcome difficulties is to remain connected to others. Take advantage of making new friends, engage with the Orientation Programme, meet your peers, and also remain in contact with friends and family back home. Write and email regularly as this will help you to adjust.

With any problem or difficulty, half the battle is accepting there is a problem and the other is finding appropriate help. If you find yourself in this position, please make an appointment with the Student Services Coordinator to discuss your areas of concern.
Working While Studying

Your student visa details important obligations regarding your study, including course progress and limitations on work.

One of the requirements of your student visa is that you cannot work more than 40 hours per fortnight during semester but may work full-time during the semester break. If you are undertaking PhD studies you will be able to work unlimited hours.

You cannot commence work until classes have officially commenced at UCL. If you breach the work conditions your visa could be cancelled.

If you are planning to work or wish to open a bank account that will accrue interest, you need a Tax File Number (TFN). If your study programme will be more than six months in duration you will be considered a resident for tax purposes. The TFN is a unique number provided to you by the Australian Tax Office. If you are working and are getting paid, you must have a TFN. If you are working and your employer has not asked for your TFN then you may be employed illegally.

Applications for TFN can be made online anytime. Specific information can be found at: www.ato.gov.au/individuals. Here are the answers to some frequently asked questions regarding part-time work.

Will it be easy to find a part-time job?

If you use your initiative and are prepared to take on a wide variety of jobs it is relatively easy to find a part-time job. Do not wait for the perfect job (especially part-time employment, which is often not advertised). Be pro-active as Australian bosses respond well to students who show initiative.

Do I need a visa to work?

If you are a full-time international student and are studying in Australia for more than three months, you automatically receive a work visa when you apply for your Australian student visa.

How many hours can I work per week?

Up to 40 hours per fortnight during your study semester and unlimited hours during the semester breaks. It is important that you tell your employer that you are not allowed to work more than 40 hours per fortnight during the semester. The Department of Immigration and Citizenship (DIAC) monitors this closely and should you work extra hours, your student visa may be cancelled. If you are undertaking PhD studies you will be able to work unlimited hours.

What jobs are available?

Ideally, you would like to find part-time work in your chosen profession. But initially you might be better to look for work in restaurants, hotels, supermarkets, convenience stores, or try your hand at fruit picking, taxi driving or in aged-care facilities. All of these jobs will introduce you to new people and help you to integrate.
Where do I look for part-time work?

You are best to ‘knock on doors’ and be pro-active. But you will find a comprehensive listing of employment advertisements in Saturday’s edition of ‘The Advertiser’, Adelaide’s daily newspaper. Also try the following websites: Seek, CareerOne, Coles and Woolworths.

How much can I expect to earn?

Most students manage to earn about $300 a week (after tax) during semester, and more during the summer holidays. Below are average hourly pay rates for typical student jobs:

Supermarket (Check out)  
$16-22

Supermarket (Shelf stacking)  
$15-20

Waitress/Waiter  
$12-15

Administration  
$18-25

Taxi driver  
$11-15

Fruit picking  
$18-20

Console Operator  
(petrol pump attendant)  
$16-22

Carer (aged-care facility)  
$20-30

(Source: Study Adelaide)

You will also find a guide to wages and conditions of employment at Wage Net.
Will part-time work cover my living expenses?

Part-time work may cover your living expenses, although of course this will depend on the cost of your accommodation, how many hours you want to work, and how much you like to spend.

Can I work as a volunteer?

Yes, many international students work as volunteers because it is fulfilling and can lead to future career opportunities. Volunteering SA will be able to help you find something that suits.
Accommodation in Adelaide

If you have not already secured a place to live while you are in Adelaide, finding suitable accommodation should be your first priority. The Student Services Coordinator can guide you through your choices. A very comprehensive listing of rental accommodation in Adelaide can be found at www.realestate.com.au

UCL does not accept any liability in relation to the property and property manager. You should contact them directly. Whereis - www.whereis.com will give you an idea of their location and you should also refer to www.adelaidemetro.com.au which will provide you with information on nearby bus, tram and train routes and timetables.

In addition to the rental property market, UCL has identified the following accommodation (for both short-term or long-term options). You should seek to book short-term accommodation online/by telephone prior to your arrival.

City Centre / North Adelaide

- Kathleen Lumley College, – North Adelaide
  www.kathleenlumleycollege.com.au
- Student Living Australia (Multiple properties)
  www.studentlivingaustralia.com.au
- UniLodge, Adelaide
- Urban Nest, Adelaide
  www.urbanest.com.au

Greater Metropolitan Area (transport required)

- Elm Tree Lodge – Fullarton
  www.elmtreelodge.com.au
- Gosse International Student Residence
  www.studentresidence.com.au

Other accommodation places are also available in the Adelaide and greater Adelaide area and information can be made available upon request.
Living in Australia

Cultural Adjustments

As each society is different, the following guidelines may assist in your interactions with others:

- Appreciate cultural and ethnic differences.
- Do not make assumptions about other people’s behavior based on their culture, ethnicity or nationality.
- Australians are generally open about their values and opinions.
- Australians support freedom of choice and expression as well as respecting other people’s privacy.
- Your willingness to understand and respect another person’s way of life.

It may take some time to adjust to the way that Australians speak. Australian English is different to other forms of English – although similar to other English speaking countries. Australians simplify their words, use idioms and speak at a different pace. English for academic purposes is different to conversational English. Australians are mostly friendly and informal when dealing with others, however they respect other’s privacy, and may be not very direct in making the first move in a social situation.

Social Customs in Australia

**Alcohol:** It is common for alcoholic drinks to be enjoyed by people over 18 years of age in certain settings such as at gatherings, dinners or lunches. If you do not drink do not feel obliged to accept as most Australians do not take offence. Be wary when drinking alcohol if you plan to drive as there are heavy penalties including losing your driver’s license or even being imprisoned, for exceeding the 0.05 blood alcohol limit.

**Bargaining:** Retail shops do not accept bargaining with the marked price being the price for which the item is sold. Where you can bargain is for expensive, large items such as cars, furniture or at ‘garage sales’.

**Clothing:** Neat casual clothing is expected at most occasions. Wear clothing that is the most comfortable for you. Conversations: Australians generally show interest in different accents and admire people who speak more than one language.
Equality: In Australia men and women are considered equal. One’s status or wealth does not mean that they will be treated differently.

Halal: This type of food is available from the Central Markets in the city.

Informal: Most Australians greet each other by their first name. However when dealing with teaching staff and older people you may wish to use their title and surname, until they ask you to call them by their first name. For people who know each other well, it is acceptable to see students and lecturers being informal with each other.

Initial Greeting: A first time meeting is usually denoted by a firm handshake and/or eye contact. This is their way of showing interest and respect.

Telephone before visiting a friend: It is considered polite to telephone a friend before you visit as many people do not like unexpected visitors. If you are going to be late, please let them know.

Racism: Australia has strong anti-racism laws.


Safety, Security and Insurance

Customs and conventions in Australia may be quite different to those you have grown used to in your own country. The interest of studying in another country lies in discovering, enjoying and adapting to rich and varied differences. Taking part in activities, be they cultural or sporting, is a good way to bring you into contact with other students, the local population and the language.

Personal safety

Adelaide is one of the safest cities in Australia. However, it is still important to think about your safety.
The Police

Police in Australia are generally friendly, helpful, have a duty to protect everyone and can always be safely approached. They are committed to promoting crime prevention and upholding laws. They are also there to help you in difficult situations.

Emergencies

In an emergency – where there is a danger to life or a crime is in progress – you can contact the police, fire department or ambulance by dialling 000 from any telephone. For emergencies only, this is a free call. Otherwise call police on 11444.

Fire safety in the home

In South Australia, legislation is in place to make smoke alarms compulsory for all residential buildings. Most fire-related deaths result from the inhalation of toxic fire gases rather than from direct contact with flame or exposure to heat. Correctly located smoke alarms in your home give early warning of fire, providing you with time which may be vital to your survival. Click here to learn more about fire safety.

Beach safety

Be careful when swimming in Australian waters. Some parts of the coast have powerful currents and tides; and shark attacks are rare but sometimes do occur. It is safest to swim at popular beaches. Areas marked by red and yellow flags are patrolled by surf life-savers and should be your preferred area for swimming. Never mix alcohol and swimming.

Australian laws you should know about

Alcohol - People under the age of 18 are not permitted to consume alcohol in public. If you buy alcohol, or are given it at a licensed premise, both you and the person providing the alcohol are committing an offence. Some public areas are designated ‘Dry Zones’ which means drinking is not permitted in these areas other than inside licensed establishments such as pubs, clubs or hotels. The legal driving alcohol limit in South Australia is 0.05 and therefore there are heavy penalties for those who choose to drive while under the influence of alcohol.

Drugs - There are severe penalties for illegal drug use or dealing drugs. Avoid being in any situation where illegal drugs are involved.

Smoking - It is an offence to lend, give or sell cigarettes or tobacco to anyone under 18 years of age. It is also illegal to buy cigarettes or tobacco for anyone under the age of 18. It is also illegal to smoke in enclosed public areas.

Gambling - Young people under the age of 18 are not permitted to gamble nor are they able to enter gambling places, such as the casino or gaming areas in pubs.
Nightclubs and entertainment venues - Anyone under the age of 18 is not allowed in a licensed entertainment venue after 9pm and may need to provide proof of age to purchase alcohol or enter a licensed venue. Carrying false identification is an offence.

Stealing, vandalism - There are severe penalties for anyone involved in stealing, shoplifting or damaging public or private property. Penalties will vary depending on the severity of the crime.

Harassment and discrimination - Australia prides itself on being a multicultural and tolerant society. In Australia it is generally illegal to discriminate against anyone based on gender, sexuality, marital status, pregnancy, race, physical or intellectual impairment or age.
Driving in South Australia

Students, visitors and those working in South Australia on temporary visas are permitted to drive with a valid overseas licence. You will only be allowed to drive the equivalent class of vehicle that you hold registration in your home country. If the licence is in another language then an official certified translation is required. If the licence subsequently expires then you will be required to apply for a South Australian driver’s licence. An international driver’s licence is not required.

Your licence must be carried with you at all times when driving, together with the English translation if applicable, and your visa. If requested you will be required to provide these documents to the Police when you are on the road.

Road rules for South Australia can be found at: www.transport.sa.gov.au/personal_transport/driving/index.asp
Health Care

Overseas Student Health Cover (OSHC)
All international students must have current health insurance while studying in Australia on a student visa as this is a condition of their student visa.

If you are in Australia on a student visa from Belgium or Norway you are covered by Medicare. The same benefit applies to some Swedish students.

For further information, please visit the Medicare Australia website.

However it is a condition of your student visa that you take out Overseas Student Health Cover (OSHC).

Essentials Overseas Student Health Cover (OSHC) at UCL is a health arrangement that is only available through UCL and provided by OSHC Worldcare. Essentials OSHC provides health cover above the minimum cover required by the Australian Government. The following cover is included in Essential OSHC:

• No waiting period for pregnancy related services.
• No waiting period for treatment of mental health related conditions.

It is important the welfare of international students is protected. Medical costs for pregnancy and mental health related can be expensive if no cover is available.

(The OSHC Deed provides the minimum cover requirements for OSHC and changed on 1 July 2011. As a result, the standard OSHC cover will follow the minimum requirements, which includes a 12 month waiting period for pregnancy related conditions; and a 2 month waiting period for mental health related conditions.)

Once you arrive, you will receive an OSHC membership card, containing your membership number. Always take it with you when using any medical/health service, otherwise, you will be charged the full cost of the visit.

Some doctors or clinics require you to pay at the time of the service, so check when you make an appointment. Remember to always keep your receipts.

The OSHC covers basic medical services and emergency ambulance transport. Additional cover is available for services not covered by OSHC, such as dental, physiotherapy and optical services. Further information can be obtained from the Student Services Coordinator.

Medicare

All Australian permanent residents are entitled to receive free treatment as a public (Medicare) patient in a public hospital and free subsidised treatment by a doctor (including treatment by specialists), participating optometrists or dentists for specified services.
Overseas students are not entitled to receive Medicare (www.medicareaustralia.gov.au). It is only available to permanent residents and citizens of Australia.

Health Contacts

For a detailed listing of all health services in Adelaide, visit the Education Adelaide Student Directory. There you will find contact details for doctors and hospitals, sexual health advice, mental health advice and counselling services. In addition we recommend:

**Adelaide UniCare**
University of Adelaide, North Terrace Campus

**Globe Medical Centre**
Level 1 - 21 Hindmarsh Square
Adelaide, SA 5000
ph: 8232 7372 - Clinic hours: www.globemedical.com.au/contact/clinichours
Orientation

UCL runs a comprehensive orientation programme for all new students. The Orientation Programme will be provided to students separately, prior to arrival.

Payment of Tuition Fees

Detailed information regarding the payment of tuition fees can be found here. UCL has tuition assurance arrangements in place to provide students in the unlikely event that the school ceases to provide a course of study in which a student is enrolled.

Enrolment

Enrolment information will be provided to all students at orientation.

Students will need to provide evidence of payment of fees before they will be able to enrol.
**Academic dates**

Please check the updated timetable here.

**Student ID and Security Cards**

All students will be provided with an ID card and an access card to the UCL campus at the time of enrolment. The student ID card will also afford full-time students transport concession on services, such as buses, trains and trams.

**Library Services**

Once formally enrolled with UCL you are automatically registered with the UCL Library with access to UCL’s extensive range of electronic journals and subscriptions. In addition you will have access to the journals and other materials provided within the School’s Library. UCL Australia students also have access to the libraries of the University of Adelaide, located on North Terrace.

**IT and Internet Services**

Following enrolment, students will undertake an Introduction to Information Services. At this session, students will obtain access to their UCL computing account, including access to UCL email, library services, printing facilities, the internet and UCL’s virtual learning environment – Moodle. Email is used for communication throughout UCL. Your course leader and other members of staff will use your UCL email address and expect you to read and act promptly upon all messages sent to you at this address.

**Disability Services**

UCL Australia students with disabilities have the opportunity to meet with a disability advisor, if required. Contact the Student Services Coordinator for further information.

UCL arrangements for Special Exam Conditions can be obtained from the UCL Australia Student Services Coordinator.

Information on building accessibility can also be obtained from the UCL Australia Student Services Coordinator.
**UCL Counselling and Advisory Service**

Being a student can be stressful, with concerns about your studies, emotional issues, or the difficulties of living in a city far away from friends and family. Details of a local counsellor, with whom you can talk through any concerns in confidence, are displayed in the Common Room.

In addition, advice and guidance can be obtained from the UCL Student Support pages which can be found at www.ucl.ac.uk/support-pages. The website includes advice pages on various student issues and also has an on-line student support group that uses peer support to provide help. The group is only open to UCL students so you will need to register to get access, but there is no obligation to do anything other than read what has been posted on the website.

**Religious Facilities**

There is a combined room on campus for prayer including Christian and Muslim faiths.
USEFUL CONTACTS AT UCL

Out of hours emergency contact number
+61 448 356 996

Student Services Coordinator
Pixie Yeap
+61 (08) 8110 9972

OTHER USEFUL CONTACTS

Community Telephone Numbers
Bus and Train timetables
+61 (08) 8210 1000

Department of Immigration and Border Protection (DIBP)
131 881 *

Office of Consumer and Business Services
131 882 *

Landlord and Tenant Advisory Service
+61 (08) 8204 9544

OSHC Worldcare
136 742 / 131484 *
Telephone Interpreter Service (24 hour service)
131 450 *

Adelaide Central Police Station
Wakefield Street
+61 (08) 8172 5000

* These telephone numbers can only be dialled from within Australia.
FAST FACTS ABOUT UCL

- Global reputation for teaching and research
- 21 Nobel Prize winners among former students and academics
- Industry-specific education

The UCL community is responsible for many developments that have shaped our lives today including the telephone, fingerprint analysis, the identification of hormones and vitamins, and the early versions of the internet.

“University College London — An intellectual powerhouse with a world class reputation.”

The Times, UK

FOR MORE INFORMATION

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www.ucl.ac.uk/australia

Disclaimer:
The information provided is correct at the time of production (Jan 2013).
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